

# Insight 10.0 FR1

## Release Notes

### Components in this Release

Component	Version
Appliance Configuration Services	4.2.0.1
Appliance Plugins	4.2.0.2
Insight Console	10.0.3.200
Appliance Text Console	4.2.0.1
Insight Server	10.0.3.221
Insight Search Engine	4.0.1.1
Windows Agent	10.0.62.0

## Important Upgrade Information

### No upgrade path from 1.x versions of Insight Server

Version 10.0 of Insight is deployed as a new server for the appliance - you cannot upgrade from 1.x to version 10.0.

### No backwards compatibility for data from 1.x versions of Insight

Insight 10.0 uses a new set of name-value pairs for storing data which are incompatible with Insight 1.x. If you need to access data stored on a 1.x server, leave the appliance running and install the 10.0 server on an appliance in a new virtual machine.

### Version 1.x clients are not compatible with Insight server 10.0

The Insight 10.0 server will only accept connections and data from Insight 10.0 clients.

### Insight clients can now connect on port 10443

Insight 10.0 clients connecting to an Insight 10.0 server can be configured to use port 443 or 10443 to ensure that the web console, on 443, is still responsive, even when many clients are uploading data. Connections to port 443 will incur a small performance overhead because sessions are cached - for maximum scalability of the appliance, consider connecting agents to port 10443.

Use the supplied ADMX file to configure the port number through group policy, or run the Insight 10.0 client interactively to configure the server connection.

If you are upgrading a desktop that previously had a 1.x client installed, a new API key, from the Insight 10.0 server, is required.

### No DataNow reports in 10.0

There are no DataNow reports in this release. Insight 1.4 is still available for reporting on DataNow and we plan to add reporting on File Director (formerly DataNow) in a future Insight release.

## What's New?

### Rebrand

The Insight console, agent, components on the endpoint, and the ADMX template have been updated to reflect the new company name of Ivanti - see [ivanti.com](http://ivanti.com) for more details.

The Insight 10.0 FR1 agent detects AppSense products and those that have been rebranded to Ivanti powered by AppSense.

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**NOTE:** To minimize disruption to existing Insight users, the AppSense name is still used in certain areas, such as the registry and Windows Services.

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## Bugs Fixed

The following bugs have been resolved in this release:

ID	Title
215110	Reboot process causes occasional broken platforms with staged patches
208970	Shutdown cycle can clear patch apply flag
208968	Race condition during initialisation of product classes
203152	Faulty diagnostic plugins can cause the diagnostic bundle generation process to terminate

## Known Issues and Limitations

The known issues and limitations are now detailed on [community.ivanti.com](http://community.ivanti.com).

## Supported Operating System and Technologies

The maintained Operating Systems and Technologies are now detailed in a [maintained platform matrix](#).

## Required Utilities and Components

Component	Required Utilities and Components
Appliance	<p>The Appliance must have a minimum of 4GB of RAM and 4 vCPUs and need to be scaled to demand appropriately.</p> <p>The appliance has three virtual hard disks, which Ivanti recommend Thin Provisioning to volumes with the sized allocation of data required. The required sizes are:</p> <ul style="list-style-type: none"> <li>• System Disk – requires 20GB</li> <li>• Application Disk – requires 30GB</li> <li>• Data Store Disk – Thin Provisioned 1TB to allow for scaling of storage requirements based on predicted data storage needs*</li> </ul> <p>*Using the default data collection rules, it has been observed during Ivanti internal Performance testing that it can be expected that data for each unique User recorded by the Ivanti Insight Agent would equate up to 200MB per 30 days, based on a 30-day retention period.</p>
Windows Agent	<p>The Ivanti Insight Agent has no dependencies external to the installation package and does not require a reboot to install.</p>
Login Breakdown Chart	<p>Capture of Environment Manager events in the Login Breakdown chart requires Environment Manager 8.6, or 8.5 Service Pack 1 Hotfix 10 or later. It also requires that auditing is enabled in Environment Manager.</p> <p>Events from Environment Manager 8.4 (or earlier) are only collected from Windows client versions (Win 7, 8, 10), and not from Windows Server.</p>

## Further Help and Information

Information about installing, configuring, and using our products is available on our [help portal](#).