



What's New in CAM 14.2?

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The Cherwell Software product suite includes:

- Cherwell Service Management
- Cherwell Asset Management

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Contents

| | |
|--|----------|
| What's New in CAM. | 4 |
| ◦ What's New in CAM 14.2. | 5 |
| ◦ What's New in CAM 14.1. | 6 |
| ◦ What's New in CAM 14.0. | 7 |
| ◦ What's New in CAM 13.2. | 8 |
| ◦ Revision History. | 9 |

What's New in CAM

This section contains an overview of Cherwell Asset Management's new features, organized by version:

What's New in CAM 14.2

The following are new features in Cherwell Asset Management (CAM) version 14.2:

- **Differential Inventory**

- When running a scheduled inventory, the CAM Inventory Agent will send only the data that has changed since the previous full inventory. This feature improves performance by reducing database processing and network bandwidth. For more information, see [Inventory](#).

- **Encryption**

- CAM provides a new tool that can be used by system administrators to encrypt database connection strings in the web application configuration files, including those used in Purchasing, License Analytics, Reporting, and the CAM Access Point, as well as other configuration files used for data retrieval functions. For more information, see [How to Encrypt Database Connection Strings](#).

What's New in CAM 14.1

The following are new features in Cherwell Asset Management (CAM) version 14.1:

- **Access Point Proxy**

- The CAM Access Point Proxy is now called the CAM Access Point. CAM Agents will communicate with the CAM Access Point via HTTP or HTTPS.

- **Upgrade Support**

- Cherwell supports upgrades from CAM version 13.0 or later.



Note: If you have a version prior to 13.0 and want to upgrade, please [contact us](#).

- **Cherwell Documentation Portal**

Cherwell technical documentation is now hosted at <https://help.cherwell.com>

Features include:

- **Modern interface:** Experience an updated and streamlined user interface design.
- **Searches:** Filter your search based on product, release, and role. As-you-type search recommendations allow you to quickly find the information you need.
- **Topic layout:** Easily navigate topic pages and associated content using tools such as On this Page and image zoom functionality.
- **Customizable PDFs:** Effortlessly create a PDF for any scope of content.
- **My Topics:** Save the content that is most important to you for easy access.

What's New in CAM 14.0

The following are new features in Cherwell Asset Management (CAM) version 14.0:

- **Support for Oracle Database Discovery**
 - CAM now supports discovery of Oracle database licensing information, and allows you to view that data in reports.
- **New Linux Distributions**
 - SUSE Linux versions 11.0 and higher
 - Oracle Linux versions 7.1 and higher
- **VM Guest/Host reporting includes non-Windows operating systems**
- **Improvements**
 - Improved SAML Support (security authentication interaction between CAM and CSM)
 - Improved Virtual Discovery
- **Cherwell Documentation Portal**

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Features include:

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What's New in CAM 13.2

The following are new features in Cherwell Asset Management (CAM) in version 13.2:

- **Support for Microsoft SQL Server licensing**—License Analytics now supports analysis of [SQL Server licensing](#). Purchasing supports that functionality with some new fields and formerly optional fields that are now required; see [What's New in Purchasing](#) for a complete list.
- **TLS support**—Transport Layer Security (TLS) version 1.2 is supported on server-side components and the CAM Agent in on-premises installations. Hosted implementations support TLS 1.2 for communications from CAM's on-premises components to [CAM's hosted components](#); the exception is CAM Agent communications to the on-premises CAM Access Point Proxy.
- **SAML support**—CAM now includes support for [SAML authentication](#) for sites that also use Cherwell Service Management.
- **Discovery enhancements**—You'll notice improved performance for network device discovery, and a consistent look to the dialog boxes for configuring network device, virtual environment, and Linux/Unix/Mac OS discovery.
- **Online help makeover**—The CAM online help was updated to improve information accessibility. Improvements include:
 - All previously-separate CAM help systems (CAM Administrator help, Reporting help, and so on) are now available from one landing page for improved navigation and searching.
 - You can provide feedback directly to the Documentation team by clicking the envelope icon at the top of each help topic.
 - Enhanced print features enable you to print entire sections. If your browser supports saving web pages as PDFs, you can save sections of the help as PDFs for easy distribution in your organization.
 - A more modern, streamlined look improves usability.

Revision History

| Revision | Date | Changes |
|----------|---------------|--|
| 14.2 | July 2019 | See What's New in CAM 14.2 |
| 14.1 | February 2019 | See What's New in CAM 14.1 |
| 14.0 | June 2018 | See What's New in CAM 14.0 |
| 13.2 | November 2017 | See What's New in CAM 13.2 |