Patch Agent 8.3057 for Linux/Unix/Mac
Release Notes

**Products:** Ivanti Endpoint Security formerly HEAT Endpoint Management and Security Suite (EMSS)

**Version:** Patch Agent 8.3057 for Linux, Unix, and Mac (LUM)

**Summary:** This article summarizes the enhancements made in Patch Agent 8.3057, which is the agent used on Linux, Unix, and Mac endpoints in environments containing the Patch and Remediation.

**Introduction**

We are pleased to announce general availability of Patch Agent 8.3057 for Linux, Unix, and Mac (LUM), effective March 6, 2018. This update adds support for recently released Java 9 and the latest versions of Java 8 (161+).

**Note:** This version supersedes Patch Agent 8.3051.

**Prerequisites**

- You must be licensed for the Patch and Remediation module and have it installed on your Ivanti Endpoint Security 8.3+ system.
- You must have a content subscription for applicable Linux, Unix, or Mac operating systems.
- You must have the appropriate Java libraries installed:
  - **All Unix endpoints and Mac OS X endpoints prior to version 10.7.3:** Java Runtime Environment (JRE) 7 or later.
  - **All macOS endpoints and Mac OS X endpoints versions 10.7.3 and higher:** Java Development Kit (JDK) 7 or later.
  - **Linux endpoints:** JRE 7 or later or OpenJDK 7 or later.
Frequently Asked Questions

On which operating systems can I install Patch Agent 8.3057?

The Patch Agent 8.3057 can be installed on Linux, Unix, and Mac operating systems. The following table lists the specific operating systems on which the patch agent is supported:

<table>
<thead>
<tr>
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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Apple macOS</td>
<td>10.13 10.12</td>
<td>All</td>
<td>32/64 bit</td>
<td>Intel</td>
<td>Oracle JDK 7+</td>
<td>Supported on Patch Agent 8.3057</td>
</tr>
<tr>
<td>Apple Mac OS X</td>
<td>10.11 10.10</td>
<td>All</td>
<td>32/64 bit</td>
<td>Intel</td>
<td>Oracle JDK 7+</td>
<td></td>
</tr>
<tr>
<td>Canonical Ubuntu Linux</td>
<td>16.04 LTS 14.04 LTS</td>
<td>Server Desktop</td>
<td>64 bit</td>
<td>Intel</td>
<td>Oracle JRE 7+ or OpenJDK 7+</td>
<td></td>
</tr>
<tr>
<td>CentOS Linux</td>
<td>5.5 - 7.x</td>
<td>Server</td>
<td>32/64 bit</td>
<td>Intel</td>
<td>Oracle JRE 7+ or OpenJDK 7+</td>
<td></td>
</tr>
<tr>
<td>Oracle Enterprise Linux</td>
<td>5.5 - 7.x</td>
<td>Server</td>
<td>32/64 bit</td>
<td>Intel</td>
<td>Oracle JRE 7+ or OpenJDK 7+</td>
<td></td>
</tr>
<tr>
<td>Red Hat Enterprise Linux</td>
<td>5.5 - 7.x</td>
<td>Server</td>
<td>32/64 bit</td>
<td>Intel</td>
<td>Oracle JRE 7+ or OpenJDK 7+</td>
<td></td>
</tr>
<tr>
<td>SUSE Linux Enterprise</td>
<td>10 SP2 - 12</td>
<td>Server Desktop</td>
<td>32/64 bit</td>
<td>Intel</td>
<td>Oracle JRE 7+ or OpenJDK 7+</td>
<td></td>
</tr>
<tr>
<td>Oracle Solaris</td>
<td>10 Update 9 - 11.x</td>
<td>All</td>
<td>32/64 bit</td>
<td>Intel SPARC</td>
<td>Oracle JRE 7+</td>
<td></td>
</tr>
<tr>
<td>IBM AIX</td>
<td>7.2 7.1 6.1</td>
<td>All</td>
<td>32/64 bit</td>
<td>POWER</td>
<td>Oracle JRE 7+</td>
<td></td>
</tr>
</tbody>
</table>
How do I obtain Patch Agent 8.3057?

New Agent Installs

If you are licensed for patching Linux, Unix, and Mac content, see the [Ivanti Endpoint Security Agent Install Guide](#) for detailed instructions on installing Patch Agent 8.3057.

NOTE: You can find this document from the Ivanti home page by navigating Support > Product Documentation > Endpoint Security.

Existing Agent Upgrades

If you are licensed for Patch and Remediation and Linux, Unix, and Mac content, select one of the following two options to upgrade your existing Patch Agent from 7.0+ versions to 8.3057.

Option 1: Upgrade Using Deployment (Recommended)

From your EMSS Web console, deploy the Patch Agent Upgrade to your Linux, Unix, or Mac endpoints. We recommend this option as the patch downloads, installs, and configures the upgrade automatically. Complete the following steps to upgrade using deployment.
1. Log in to the EMSS Web console.

2. From the navigation menu, select Review > Vulnerabilities > All.

![Review Menu]

3. Enter Patch Agent Upgrade in the Name or CVE_ID field and click Update View to search for the patch agent.

![Patch Agent Upgrade Search]

Result: A list of matching packages displays.

4. Select C - Ivanti Patch Agent Upgrade for LinuxUnixMac from 7.0+ to 8.3057 (See Notes).

![Patch Agent Upgrade Selection]

Do not select the patch titled C - Ivanti Patch Agent Upgrade for LinuxUnixMac from 7.0+ to 8.3057 (Manual Install) (See Notes). This patch requires manual installation and does not upgrade your endpoints automatically.
5. Click **Deploy**.
   
   **Result**: The *Deployment Wizard* opens.

6. Click **Next**.

7. Select the Linux, Unix, and Mac endpoints you want to upgrade.

8. Click **Next**.
   
   **Result**: A list of available packages displays.

9. The **C - Ivanti Patch Agent Upgrade for LinuxUnixMac from 7.0+ to 8.3057 (See Notes)** patch is preselected in the list. Click **Next**.

10. Accept the terms and conditions of the end user license agreement and click **Next**.

11. Continue through the rest of the wizard. Click **Finish** to finalize the deployment of the package(s) you selected.

**Option 2: Upgrade Manually**

Download Patch Agent **8.3057** from the **Download Agent Installers** dialog to each applicable endpoint following the first system replication after release. You must then install the agent manually by command line on each endpoint. For details, see the following topics:

- Updating Ivanti System Files and Content in the [Ivanti Endpoint Security Patch and Remediation User Guide](#)

- Downloading the Installer in the [Ivanti Endpoint Security Agent Install Guide](#)

- Upgrading Agents by Command Line for Linux, Unix, or Mac in the [Ivanti Endpoint Security Agent Install Guide](#)

**NOTE**: You can find these documents from the Ivanti home page by navigating Support > Product Documentation > Endpoint Security.

**How do I confirm that the Patch Agent 8.3057 registered with the server successfully?**

To confirm that the Patch Agent successfully registered with your Ivanti Endpoint Security server, open the Ivanti Endpoint Security Web console and navigate to the *Endpoints* page (Manage > Endpoints). Filter the page list to display the target endpoint, and verify that the endpoint Agent Version is 8.3057.
<table>
<thead>
<tr>
<th>ID</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DSI 270104</td>
<td>Unable to install LUM Agent on newer Java</td>
</tr>
<tr>
<td>DSI 212848</td>
<td>Java version 9 not valid for install of the LUM agent (RM 254777)</td>
</tr>
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