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Tunnel 1.2.3 for Windows 10 Release Notes
for Core and Cloud

January 2019

Revised: July 12, 2021

Contents

Revision history

Date	Revision
July 12, 2021	**Content changes for rebranding and distribution:** Product documentation has been rebranded to align with Ivanti standards and is now available on the Ivanti Product Documentation page.

About Tunnel for Windows 10

Tunnel for Windows 10 enables app VPN capability on Windows 10. Tunnel interacts with the Enterprise Mobility Management (EMM) platform, Standalone Sentry, and Access to secure access to enterprise resources from outside the enterprise network. The enterprise resource can be on premise or in the cloud.

The EMM platforms are:

- Core
- Cloud

New features and enhancements summary

This release provides the following new features and enhancements:

- Tunnel for Windows 10 support for Access as a service with Cloud deployments.

For information on deploying Tunnel on Windows 10 devices, see the *MobileIron Tunnel for Windows 10Guide for Administrators*.

Tunnel for Windows license information: https://support.mobileiron.com/licenses/windows/tunnel/current

Support and compatibility

The information in this section includes the components Ivanti supports with this product.

- Support policy
- End of sale and support policy
- Supported component versions
- Supported device platforms
- Port requirements

NOTE: This information is current at the time of this release. For product versions released after this release, see that product version's release notes for the most current support and compatibility information.

Support policy

Ivanti defines supported and compatible as follows:

TABLE 2. DEFINITIONS FOR SUPPORT AND COMPATIBLE

Term	Definition
Supported product versions	The functionality of the product and version with currently supported releases was systematically tested as part of the current release and, therefore, will be supported.
Compatible product versions	The functionality of the product and version with currently supported releases has not been systematically tested as part of the current release, and therefore not supported. Based on previous testing (if applicable), the product and version is expected to function with currently supported releases.

End of sale and support policy

For the End of Sale and Support Policy, see this article.

Supported component versions

TABLE 3. MOBILEIRON COMPONENTS SUPPORTED AND COMPATIBLE VERSIONS

Component	Supported Versions	Compatible Versions
Core	10.0.0.0	9.6.0.0, 9.7.0.0
Cloud	R59	Not Applicable The latest version is available to customers.
Standalone Sentry	9.5.0	9.3.0, 9.4.0, 9.4.1
Access	R29	Not Applicable The latest version is available to customers.

Supported device platforms

TABLE 4. SUPPORTED DEVICE PLATFORM

Device OS	Supported Versions
Windows 10	Windows 10 Pro Version 1803

Port requirements

- Core: See the *MobileIron On-Premise Installation Guide* for information on required ports and firewall rules associated with license activation, Standalone Sentry, and different content servers.
- Cloud: See the *MobileIron Cloud Architecture and Port Requirements* document for more information on ports and firewall rules.

Resolved issues

This release does not provide any new resolved issues.

Known issues

This release does not contains any new known issues.

Limitations

This release contains the following new known limitations.

- TW-355: Windows Explorer triggers Tunnel only after a system restart.
- TW-404: In Access deployments, when an untrusted app is blocked by Tunnel a remediation page is not displayed.

Documentation resources

Product documentation is available on the [Ivanti documentation website](#).

To access documentation, navigate to a specific product and click the **>** symbol next to the name to view all documents in that product category.

Current release documentation is available in the main section. For prior versions, navigate to the **ARCHIVED DOCUMENTATION** section at the bottom of the page.

NOTE: If you have a Cloud deployment, the *Cloud Administrator Guide* is also available from your instance of Cloud through the **Help** link in the user interface.

Tunnel documentation

The following is a complete list of documentation for this product. However, the list of documents updated for specific versions will vary, depending on release requirements. Therefore, you might encounter documents from previous releases that still apply to the current release.

- *Tunnel for Android Release Notes*

  Contains the following release-specific information: new feature summary, support and compatibility, known and resolved issues, and limitations.

- *Tunnel for Android Guide*

  The complete guide to setting up and managing app VPN using Tunnel for Android native, Android Enterprise, and Samsung Knox Workspace.

- *Tunnel for iOS Release Notes*

  Contains the following release-specific information: new feature summary, support and compatibility, known and resolved issues, and limitations.

- *Tunnel for iOS Guide*

  The complete guide to setting up and managing app VPN using Tunnel for iOS.

- *Tunnel for macOS Release Notes*

  Contains the following release-specific information: new feature summary, support and compatibility, known and resolved issues, and limitations.

- *Tunnel for macOS Guide*

  The complete guide to setting up and managing app VPN using Tunnel for macOS.

- *Tunnel for Windows 10 Release Notes*

  Contains the following release-specific information: new feature summary, support and compatibility, known and resolved issues, and limitations.

- *Tunnel for Windows 10 Guide*

  The complete guide to setting up and managing app VPN using Tunnel for Windows 10.