

Mobile@Work 1.77.0 for macOS Release Notes

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For complete product documentation, see:

[Ivanti Documentation Home Page](#)

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Mobile@Work 1.77 for macOS

Mobile@Work for macOS is a client app that works with an Ivanti (powered by MobileIron) server (abbreviated hereafter as **IMI**) – either Core or Cloud. Device users can download Mobile@Work for macOS from a secure server to use it to register their devices with the IMI server. Alternatively, administrators can use web-based registration, so user devices are automatically registered with Cloud and Mobile@Work is automatically installed. This automatic registration feature is enabled upon customer request at Tenant level.

What the device user sees:

1. Device user receives an email invitation with a link in it.
2. Device user clicks or taps on the link.
3. The device user enters username, password and accepts the Terms of Service.
4. The device user then downloads the enroll.mobileconfig file. When this happens, Mobile@Work for macOS is automatically downloaded and user registration is automatically completed.



Mobile@Work for macOS always uses mutual authentication with the IMI Core or Cloud server for device check-in.

Mobile@Work for macOS provides these capabilities:

- Enables the IMI server to execute commands on managed macOS devices
- Supports Cloud installation of macOS apps that are .dmg or .app files

New features and enhancements summary

This section provides summaries of new features and enhancements available in this release of Mobile@Work for macOS. References to documentation describing these features and enhancements are also provided, when available. For new features and enhancements provided in previous releases, see the release notes for those releases. Documentation for previous releases are available in the [Ivanti Product Documentation portal](#) under the heading **MobileIron Cloud** or **MobileIron Core** > *last server release*.

This release includes the following new features and enhancements.

- **Universal Mac hardware support for Mobile@Work** – Mobile@Work has been converted to a universal binary that supports both Apple Silicon and Intel-based Mac computers, while the application size remains roughly the same (15.8 MB for 1.77, compared to 12.8 MB for 1.76). A universal binary runs natively on both Apple Silicon and Intel-based Mac computers, because it contains executable code for both architectures.
- **New status messages appear when apps are absent or downloading slowly** – Mobile@Work client users will now see a status message when Mobile@Work is loading apps or has no downloaded apps, in release 1.77 and later supported releases.
 - When no apps are available: "No apps are available right now"
 - When apps are downloading: "You are almost there! Please wait while we populate the right apps set by your company"
- **Content changes for rebranding and distribution:** Product documentation has been rebranded to align with Ivanti standards and is now available on the [Ivanti documentation website](#).

Support and compatibility

The information in this section includes the components Ivanti supports with this product.



This information is current at the time of this release. For Mobile@Work for macOS product versions released after this release, see that product version's release notes for the most current support and compatibility information.

Support policy

Ivanti defines *supported* and *compatible* as follows:

Term	Definition
Supported product versions	The functionality of the product and version with currently supported releases was systematically tested as part of the current release and, therefore, will be supported.
Compatible product versions	The functionality of the product and version with currently supported releases has not been systematically tested as part of the current release, and therefore not supported. Based on previous testing (if applicable), the product and version is expected to function with currently supported releases.

Mobile@Work for macOS supported and compatible product versions

The following table summarizes supported and compatible product versions for Mobile@Work for macOS.

Component	Supported Version	Compatible Version
MobileIron Core	11.1.0.0	9.7.0.0 through 11.0.0.0
MobileIron Cloud	R76, R77	Not applicable
macOS	10.14.6 10.15.7 11.2.3	10.14.1 - 10.14.5 10.15.0 - 10.15.6 11.0.0 - 11.2.2

Language support

Mobile@Work for macOS supports the following languages:

- English
- French (France)
- Italian (Italy)
- German (Germany)
- Spanish (Spain)

Resolved, Known, and Limitation issues

This section describes the following issues:

- [Resolved](#) - Resolved issues fixed in the current release of Mobile@Work for macOS.
- [Known](#) - Known issues which are found in the current release of Mobile@Work for macOS.
- [Limitation](#) - Limitations (typically third-party limitations) found in the current release of Mobile@Work for macOS.

For issues provided in previous releases, see the "issues" sections in the release notes for those releases, available in [Ivanti Product Documentation home page](#) under ARCHIVED DOCUMENTATION.

Resolved issues

This release includes the following resolved issue:

- **MACAGENT-2587:** There was an issue in Mobile@Work 1.76 where, if you applied a restrictive password policy prior to installation of Mobile@Work, the installation would fail. This issue has been fixed. The password generation algorithm has been modified so that Installation succeeds, even with the most restrictive password policy.

Known issues

This release does not include any known issues.

Limitations

This release does not include any limitations.

Documentation resources

Product documentation is available on the [Ivanti documentation website](#).

To access documentation, navigate to a specific product and click the > symbol next to the name to view all documents in that product category.

Current release documentation is available in the main section. For prior versions, navigate to the **ARCHIVED DOCUMENTATION** section at the bottom of the page.



If you have a Cloud deployment, the *Cloud Administrator Guide* is also available from your instance of Cloud through the **Help** link in the user interface.

Mobile@Work for Android documentation

The following is a list of the documentation:

- *Mobile@Work for Android Release Notes*

Contains the following release-specific information: new feature summary, support and compatibility, known and resolved issues, and limitations.

For information about device registration, see the *Getting Started with Core* and *Core Device Management Guide for Android and Android Enterprise Devices*.

Mobile@Work for iOS documentation

The following is a list of the documentation:

- *Mobile@Work for iOS Release Notes*

Contains the following release-specific information: new feature summary, support and compatibility, known and resolved issues, and limitations.

For information about device registration, see the *Getting Started with Core* and *Core Device Management Guide for iOS and macOS Devices*.