MobileIron Core and Connector
11.0.0.1 Release and Upgrade Notes

January 26, 2021

For complete product documentation see:
MobileIron Core Documentation Home Page
Contents

About MobileIron Core ........................................................................................................ 4
About these release notes ...................................................................................................... 4
Resolved issues .................................................................................................................... 4
MobileIron Core upgrade information .................................................................................. 5
  MobileIron Core upgrade paths ......................................................................................... 5
  MobileIron Core upgrade URL ......................................................................................... 5
Enterprise Connector upgrade information ........................................................................ 5
  MobileIron Enterprise Connector upgrade paths .............................................................. 6
  Enterprise Connector upgrade URL .................................................................................. 6
About MobileIron Core

MobileIron Core is a mobile management software engine that enables IT to set policies for mobile devices, applications, and content. This product enables mobile device management, mobile application management, and mobile content management capabilities.

About these release notes

These release notes contain only issues and upgrade information which are particular to this patch release. For the complete release notes, including new feature and support and compatibility information, see the release notes for the major release.

Resolved issues

For resolved issues provided in previous releases, see the "Resolved issues" sections in the release notes for those releases, available in MobileIron Core Product Documentation.

This release includes the following resolved issues:

- **VSP-64327**: There was an issue with Core showing device password status for some Android 11.0 devices as non-compliant, even though the device password was compliant, because it returned an unsupported value for specific password criteria. This issue has been fixed. Core correctly reports the password compliance status for these Android devices because the unsupported value is no longer considered a violation, from Core 11.0.0.1 through the most recently released version as supported by MobileIron.

- **VSP-64325**: There was an issue where the Core server required a Google Play enterprise mobile management (EMM) API call to ensure that Mobile@Work for Android Enterprise (AE) devices would upgrade automatically when there are new versions. If the API call failed, the registration could also fail. This issue has been fixed in Core 11.0.0.1 through the most recently released version as supported by MobileIron. AE device upgrades now work as expected without the API call, so it has been removed, reducing the chance of AE registration failure.
MobileIron Core upgrade information

This section describes the following upgrade information for this release of MobileIron Core.

- MobileIron Core upgrade paths
- MobileIron Core upgrade URL

The release notes for the major release offer supplementary upgrade information, such as calculating disk space and performing backups.

MobileIron Core upgrade paths

MobileIron recommends the following upgrade paths, which are fully tested and supported.

Supported upgrade paths to Core 11.0.0.1

- 10.7.0.1 → 11.0.0.1
- 10.8.0.0 → 11.0.0.1
- 10.8.0.1 → 11.0.0.1
- 11.0.0.0 → 11.0.0.1

MobileIron Core upgrade URL

To upgrade MobileIron Core:

Use the following URL if you specify an alternate URL:

https://support.mobileiron.com/mi/vsp/11.0.0.1-3/mobileiron-11.0.0.1-3

Enterprise Connector upgrade information

This section describes the following upgrade information for the current release of Enterprise Connector.

- Enterprise Connector upgrade information
- Enterprise Connector upgrade URL

The release notes for the major release offer supplementary upgrade information, such as calculating disk space and performing backups.
MobileIron Enterprise Connector upgrade paths

Direct upgrade from only the following Enterprise Connector versions to version 11.0.0.1 is supported:

**Supported upgrade paths to 11.0.0.1**

- 10.7.0.1 → 11.0.0.1
- 10.8.0.0 → 11.0.0.1
- 10.8.0.1 → 11.0.0.1
- 11.0.0.0 → 11.0.0.1

If you are upgrading from a version not listed here, then you need to complete one or more previous upgrades first. See the upgrade guide for that version.

**Enterprise Connector upgrade URL**

Use the following URL if you specify an alternate URL:

Upgrades from supported Connector releases:

https://support.mobileiron.com/mi/connector/11.0.0.1-3/mobileiron-11.0.0.1-3