



MobileIron Email+ 3.16.0 for iOS Release Notes

for MobileIron Core and MobileIron Cloud

December 02, 2020

For complete product documentation see:

[MobileIron Email+ for iOS Product Documentation](#)

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About Email+ for iOS

Email+ for iOS provides secure email, calendar, contacts, notes, and tasks on corporate-owned and BYOD iOS devices by communicating with an ActiveSync server in your enterprise. Email+ for iOS is an AppConnect-enabled app.

New features summary

This section describes the following new features added in the current release of Email+. For new features found in previous releases, see the "New features summary" sections in the release notes for those releases, see [MobileIron Email+ for iOS Product Documentation](#) for that release

This release introduces the following new features and enhancements:

- [Email+ app feature and enhancement](#)
- [Email+ administrator features and enhancements](#)

Email+ app feature and enhancement

- **Support for UIWebView is removed:** Now WKWebView is used for previewing the attachment and License screen.
- **Select multiple classification values:** Support for selecting multiple field values for the Email Classification implemented. This can be achieved with **selectionsMaxNumber** JSON property in **email_security_classification_json** configuration text. For more information see, Classification markers section in the *MobileIron Email+ for iOS Guide*.
- **"On behalf" info enabled:** On receiving a forwarded invite, the information about the event organizer is now displayed on the both message list and message details screens.
- **New "style" property added in Classification markers:** New "style" property defines text style in HTML format. When defined, "color" and "alignment" properties are ignored. Also "\n" is resolved as a new line within the text. For more information see, Classification markers section in the *MobileIron Email+ for iOS Guide*.

Email+ administrator features and enhancements

This release introduces the following new administrator features and enhancements.

- **New key-value pair added:** New key-value pair **report_phishing_address** is added to configure reporting a suspicious mail.

Key-value pairs are configured in the Email+ configuration on the MobileIron unified endpoint management (UEM) platform. The UEM platform is either MobileIron Core or MobileIron Cloud. See the "**Key-value pairs for customizing Email+ for iOS**" section in the *MobileIron Email+ for iOS Guide*.



Support and compatibility

The information in this section includes the components MobileIron supports with this product.

NOTE: The information provided is current at the time of this release. For MobileIron product versions released after this release, see that product version's release notes for the most current support and compatibility information.

- [MobileIron components](#)
- [Supported device platforms](#)

MobileIron components

The following table provides supported and compatible information available at the time of this release. For newer versions of the components, refer to the component release notes for that version.

TABLE 1. SUPPORTED MOBILEIRON COMPONENT VERSIONS

Component	Supported	Compatible	Required
MobileIron Core OR MobileIron Cloud	11.0.0.0* *Core 11.0.00 is targeted to release on December 3, 2020	10.3.0.0 - 10.9.0.0	Yes (either Core or Cloud)
	R74 through the most recently released version as supported by MobileIron	Only the latest version is available to all customers in Cloud	
Standalone Sentry	9.9.0	9.6.0 - 9.8.5 Integrated Sentry 4.2.0 - 6.2.0 NOTE: Integrated Sentry is not supported with MobileIron Cloud.	Yes



TABLE 1. SUPPORTED MOBILEIRON COMPONENT VERSIONS (CONT.)

Component	Supported	Compatible	Required
iOS apps	Supported	Compatible	Required
Mobile@Work (MobileIron Core) OR Go Client (MobileIron Cloud)	12.11.0 74	10.0.2 - 12.4.1 4.0.0 - 5.5.1	Yes. Required for Email+ to be in AppConnect mode.

Supported device platforms

The following table provides the device OS versions that are supported for this release.

TABLE 2. SUPPORTED DEVICE PLATFORM VERSIONS

Device OS	Supported Versions	Compatible Versions
iOS	iOS 12 to iOS 14.2.1	iOS 11

Supported ActiveSync servers

The following tables provide the supported ActiveSync servers for this release:

- [Supported ActiveSync servers](#)
- [Supported ActiveSync servers for push notifications](#)



TABLE 3. SUPPORTED ACTIVESYNC SERVERS

MobileIron Sentry	Supported	Compatible	Not Supported
Standalone Sentry NOTE: Integrated Sentry is compatible with the ActiveSync servers listed in the table. It is not supported with Microsoft Exchange 2003.	Microsoft Exchange 2010 Microsoft Exchange 2013 Microsoft Exchange 2016 Microsoft Exchange 2019 Microsoft Office 365 NOTE: New features in Microsoft Exchange 2016 are not supported.	Microsoft Exchange 2007 Lotus Notes Traveler GroupWise Google Apps NOTE: New features in Microsoft Exchange 2019 are not supported.	Microsoft Exchange 2003

TABLE 4. SUPPORTED ACTIVESYNC SERVERS FOR PUSH NOTIFICATIONS

MobileIron Sentry	Supported
Standalone Sentry	Microsoft Exchange 2010 Microsoft Exchange 2013 Microsoft Exchange 2016 Microsoft Office 365 NOTE: New features in Microsoft Exchange 2016 are not supported.

See the *MobileIron Sentry Guide* for a complete list of supported ActiveSync servers.

Supported URL schemes

- accom.grouplogic.mobilecho
- appconnect
- box
- box-create
- box-onecloud
- box-open
- box-upload-all
- box-upload-all-direct
- boxapp
- boxapp-office



- boxemm
- boxemm-office
- boxopendirect
- boxopenshared
- chatter
- ciscochat
- ciscoim
- ciscojabber
- ciscotel
- clicktocall
- com.rsa.securid
- com.salesforce.chatter
- com.salesforce.salesforce1
- dbx-dropbox
- dbx-dropbox-emm
- facetime
- http
- https
- im (Jabber)
- itms-apps
- jabberc
- jabberguest
- linkedin
- lync
- mailto
- mdmapps
- mdmapps-test
- mdmapps-uat
- mdmapps-qa
- msmsg
- msmsguat
- mibrowser
- mibrowsers
- mobilecho
- ms-sfb
- ms-sfb-df (Skype for Business)
- ms-sfb-tp
- onedrive
- salesforce1
- sfdc
- sip
- skype
- slack
- slackmdm
- sms
- spark (Cisco Spark)
- squared (Cisco Spark)
- tel



- vnd.youtube
- wbx (WebEx)
- xmpp

Language support

The Email+ for iOS user interface is available in the following languages and locales:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch - Netherlands
- English
- French - France
- German - Germany
- Italian - Italy
- Japanese
- Korean
- Polish
- Portuguese - Brazil
- Romanian - Romania
- Russian
- Slovak
- Spanish - Latin America

Port requirements

See the MobileIron Installation Guide for information on required ports and firewall rules associated with license activation, Standalone Sentry, and different content servers.

Email+ performance metrics

The following table provides performance metrics for this release.



TABLE 5. MAXIMUM MAILBOX SIZE TO RETAIN A TWO-SECOND RESPONSE TIME

Device Type	Number of Emails	Number of Folders	Number of Contacts	Number of Calendar Events		Number of Notes	Number of Tasks
				Recurring	Single		
High-performance devices (iPhone 6s, iPhone XR, iPhone XS)	15,000	8,000	13,000	700	5,000	15,000	40,000
Low-performance devices (iPad mini)	6,000	8,000	7,000	700	5,000	15,000	34,000

NOTE: The operation to change an individual email status as unread is now included while calculating the performance of Email+. For reference, this operation takes 5.3 seconds (average) on an iPad Pro with 50,000 email messages and 3.84 seconds (average) on an iPad mini with 15,000 email messages. Email sync time also depends on the email size and hardware.

Resolved issues

For resolved issues found in previous releases, see the "Resolved issues" sections in the release notes for those releases available in [MobileIron Email+ for iOS Product Documentation](#).

This release includes following resolved issues.

- **MIPIM-8340, SET-20526:** Previously, the word "Alert" was incorrectly translated as "Warnungen" in German language. Now the term "Warnungen" has been replaced with "Mitteilung" in the notification section.
- **MIPIM-8340, SET-20526:** The German word "Warnungen" is now replaced with "Mitteilungen" as translation for the word "Alert" in the notification section as listed below:
 - Alert Times - Zeitpunkte für Mitteilungen
 - Weekend Alerts - Mitteilungen an Wochenenden
 - Mail Alerts - Mitteilungen für Email
 - Event Alerts - Mitteilungen für Ereignisse
 - Task Alerts - Mitteilungen für Aufgaben
- **MIPIM-8319, SET-20479:** Previously, when an attachment was opened in Docs@Work and the "Copy to Email+" option was selected, the Email+ app opened but the Compose new email screen was not displayed. Instead, the previous Email+ pop-up windows appeared. This issue has been fixed, and the Compose new email screen is displayed with the file attached to the screen.
- **MIPIM-7404, SET-19264:** Previously, when opening Rich Text Format (.rtf) files that were received as attachments in Email+, a blank screen was displayed. This issue has been fixed.



Known issues

For known issues found in previous releases, see the "Known issues" sections in the release notes for those releases available in [MobileIron Email+ for iOS Product Documentation](#).

This release includes following new known issue.

- **MIPIM-8487:** If the Exchange server does not encode the attachment names for non-ASCII characters, the attachments get corrupted when reported as phishing.
- **MIPIM-8448:** The Event details field is not displayed when the invite is reported for phishing.

Limitations

For limitations found in previous releases, see the "Limitations" sections in the release notes for those releases available in [MobileIron Email+ for iOS Product Documentation](#).

This release includes no new third-party limitations.

Documentation resources

MobileIron product documentation is available at <https://help.mobileiron.com/s/mil-productdocumentation>.

If you have a MobileIron Cloud deployment, the *MobileIron Cloud Administrator Guide* is also available from your instance of MobileIron Cloud through the **Help** link in the user interface.

MobileIron Support credentials are required to access documentation in the Support Community.

