Mobile@Work 12.4.1 for iOS Release Notes

October 20, 2020

For complete product documentation see:
Mobile@Work for iOS Product Documentation Home Page

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Contents

About Mobile@Work for iOS **4**

About these release notes 4

MobileIron Mobile@Work upgrade information **4**

New features and enhancements summary **4**

General features and enhancements 4

MobileIron Threat Defense (MTD) features and enhancements 5

Resolved issues **5**

Documentation resources **5**

About Mobile@Work for iOS

Mobile@Work for iOS is the MobileIron client app that works with MobileIron Core. Device users download Mobile@Work, which automatically configures the device to function in an enterprise environment by enforcing the configuration and security policies that the administrator set in MobileIron Core.

About these release notes

These release notes only contain resolved and known issues, limitations, and upgrade information particular to this patch release. For new feature and other information about the major release, please see the release notes for that release.

MobileIron Mobile@Work upgrade information

This section describes the following upgrade information for the current release of Mobile@Work.

To fix an AppConnect startup issue in Wrapped apps, before upgrading to Mobile@Work version 12.3.0 through the latest version of MobileIron, wrap all AppConnect wrapper apps using AppConnect 4.5.2 for iOS.

NOTE: AppConnect apps built with SDKs older than version 4.5.2 will no longer work.

For more information, see AppConnect for iOS: Mandatory Updates for Client App Compatibility in the MobileIron Support Community.

New features and enhancements summary

This section provides summaries of new features and enhancements available in this release of Mobile@Work for iOS. References to documentation describing these features are also provided, when available.

- General features and enhancements
- MobileIron Threat Defense (MTD) features and enhancements

For new features and enhancements provided in previous releases, see the release notes for those releases. Documentation for previous releases is available in Mobile@Work for iOS Product Documentation Home Page. MobileIron Support credentials are required to access the site.

General features and enhancements

This section summarizes new features and enhancements that are common to all iOS devices.

- **Pasteboard usage removed from Mobile@Work:** With the removal of configuration data from pasteboard, AppConnect apps will update their configurations only upon check-in. Also, with the removal of activity data, the inactivity timeout calculation will change. Every app will maintain its own timeout interval.

MobileIron Threat Defense (MTD) features and enhancements

MobileIron Threat Defense protects managed devices from mobile threats and vulnerabilities affecting device, network, and applications. For information on MobileIron Threat Defense-related features, as applicable for the current release, see the *MobileIron Threat Defense Solution Guide for Core*, available on the MobileIron Threat Defense for Core Documentation Home Page at MobileIron Community.

NOTE: Each version of the MobileIron Threat Defense Solution guide contains all MobileIron Threat Defense features that are currently fully tested and available for use on both server and client environments. Because of the gap between server and client releases, MobileIron releases new versions of the MobileIron Threat Defense guide as the features become fully available.

Resolved issues

This section describes the following resolved issues fixed in the current release of Mobile@Work for iOS. For resolved issues of previous releases, see the "Resolved issues" section in the release notes for those releases, available in Mobile@Work for iOS Product Documentation Home Page.

There are resolved issues in this release.

- **IOS-16053:** Previously, the Secure Apps Manager (SAM) login status was incorrect after inactivity timeout. Despite the AppConnect app switching to the client after biometric authentication, the login status was not updated. This issue has been fixed.

Documentation resources

MobileIron product documentation is available at https://help.mobileiron.com/s/mil-productdocumentation.