MobileIron Monitor and RDB 2.1.0.0 Release Notes

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Release summary

CentOS 7 Support

This release of Monitor supports CentOS 7.

Deprecation of the Template Gateway

Monitor no longer supports the Template Gateway, starting with this release, going forward.

Support and compatibility

The information in this section includes the components MobileIron supports with this product.

Support policy

MobileIron defines supported and compatible as follows:

Supported product versions	The functionality of the product and version with currently supported releases was systematically tested as part of the current release and, therefore, will be supported.
Compatible product versions	The functionality of the product and version with currently supported releases has not been systematically tested as part of the current release, and therefore not supported. Based on previous testing (if applicable), the product and version is expected to function with currently supported releases.

MobileIron Monitor support and compatibility

This version of MobileIron Monitor is supported and compatible with the following product version/s:

MobileIron Core

Product	Supported	Compatible
MobileIron Core	10.8.0.0, 11.0.0.0, 11.1.0.0	9.0.0.0, 9.0.1.1, 9.1.0.0, 9.1.1.0, 9.2.0.0, 9.2.1.0, 9.2.2.0, 9.3.0.0, 9.4.0.0, 9.5.0.0

Reporting Database (RDB)

Product	Supported	Compatible
Reporting Database	1.9.0.0, 1.9.1.0, 2.0.0.0	1.7.0.0, 1.8.0.0,1.8.0.2 (all listed versions are supported)

Sentry

Product	Supported	Compatible
Standalone Sentry	9.12.0, 9.13.0	9.0.2, 9.1.0, 9.1.2

Supported browsers

The current version of MobileIron Monitor has the following browser support:

Browser	Supported	Compatible
Internet Explorer	No	No
Edge	No	No
Chrome	Yes >59	No < 59 *
Firefox	Yes >=25	No < 25 *
Safari	No	10.1*
Chrome - iPad	No	No
Safari - iPad	No	No

* This configuration is not covered under MobileIron's product warranty.

Supported browser resolution

Browser Resolution	Supported	Compatible
800x600	No	No
1024x768	No	Yes*
1280x1024	Yes	Yes
1366, 1440, and greater	Yes	Yes

* This configuration is not covered under MobileIron's product warranty.

Known issues

This release has the following known issues:

- **CMC-1645:** After upgrade from 2.0.0.2 to 2.1.0.0, Monitor fails to move weak ciphers to the disabled list.
- **CMC-1605:** Monitor displays the **Dashboard > Systems > Free memory** value for the previously selected Cloud instance when the value for the currently selected instance is null or empty.

Upgrade information for RDB

The release notes for the major release offer supplementary upgrade information, such as calculating disk space.

Supported upgrade paths:

2.0.0.0 → 2.1.0.0

2.0.0.1 → 2.1.0.0

2.0.0.2 → 2.1.0.0

NOTE: To upgrade from the supported versions above, follow the steps in Upgrading from supported versions to 2.1.0.0

Compatible upgrade paths:

1.9.0.0 → 2.0.0.0 → 2.1.0.0

1.9.0.0 → 2.0.0.2 → 2.1.0.0

Obtaining the release

See the section, "GET ACCESS TO THE NEW RELEASE" in this article for information on obtaining the software.

Upgrading from supported versions to 2.1.0.0

You can upgrade to 2.1.0.0 from 2.0.0.2 from the System Manager portal, however, to upgrade from a version earlier than 2.0.0.2, you must use the CLISH commands. See the MobileIron Core Command Line Interface (CLI) Reference Guide for complete CLISH command information.

To upgrade to version 2.1.0.0 using CLISH:

1. Login into CLI.
2. Select **enable** → **enter password**.
3. Run the configure terminal command:
   ```
   configure terminal
   ```
4. Run the following command to add the software repository:
   ```
   software repository <url> <username> <password>
   ```
5. Run the following command to exit the terminal:
   ```
   end
   ```
6. Run the following commands to check and update the software update:
   ```
   software checkupdate
   software update
   ```
7. Run the reload command:
   ```
   reload
   ```