



MobileIron Provisioner 1.9.0 Release Notes

December 10, 2020

For complete product documentation, see:
[MobileIron Provisioner Documentation Home Page](#)

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Contents

About MobileIron Provisioner	4
New feature summary	4
Support and compatibility	7
Support policy	7
MobileIron Provisioner supported and compatible table	8
Limitations	8
Documentation resources	8



About MobileIron Provisioner

The MobileIron Provisioner app allows admins to easily set up Android work-managed devices (also known as "device owner mode") which are company-owned devices that may or may not have a work profile. This app allows admins to enroll devices with QR codes.

New feature summary

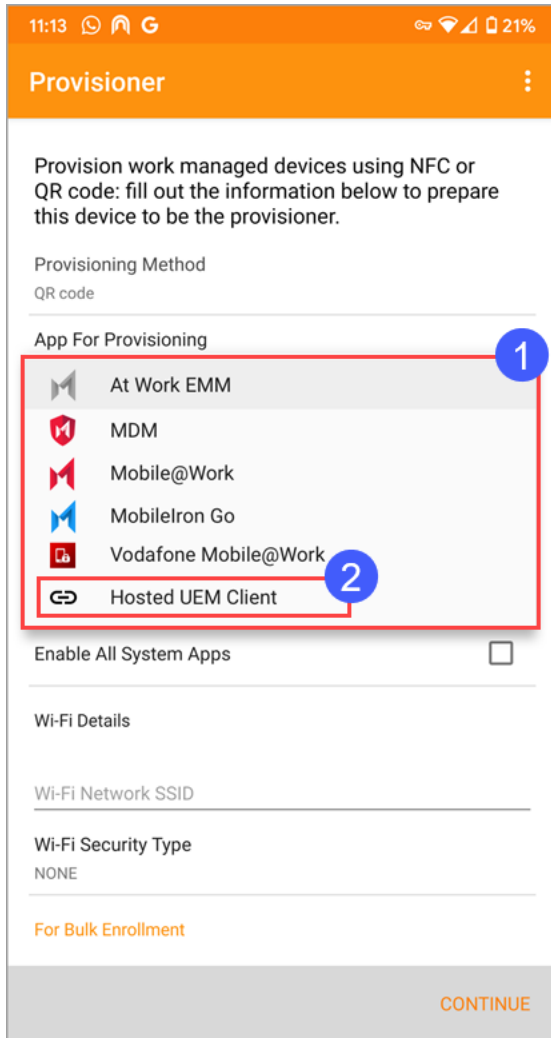
Configurable URL to download app for provisioning: Users can now enter an URL to download an app for provisioning. The URL path can be, for example, an internal https/http location where the Android Package file (APK) for MobileIron Mobile@Work resides.

For more information about MobileIron Provisioner, see the "Provisioning an Android enterprise device" section of the *MobileIron Core Device Management Guide for Android and Android enterprise Devices*, available by searching [here](#).

To enter an URL:

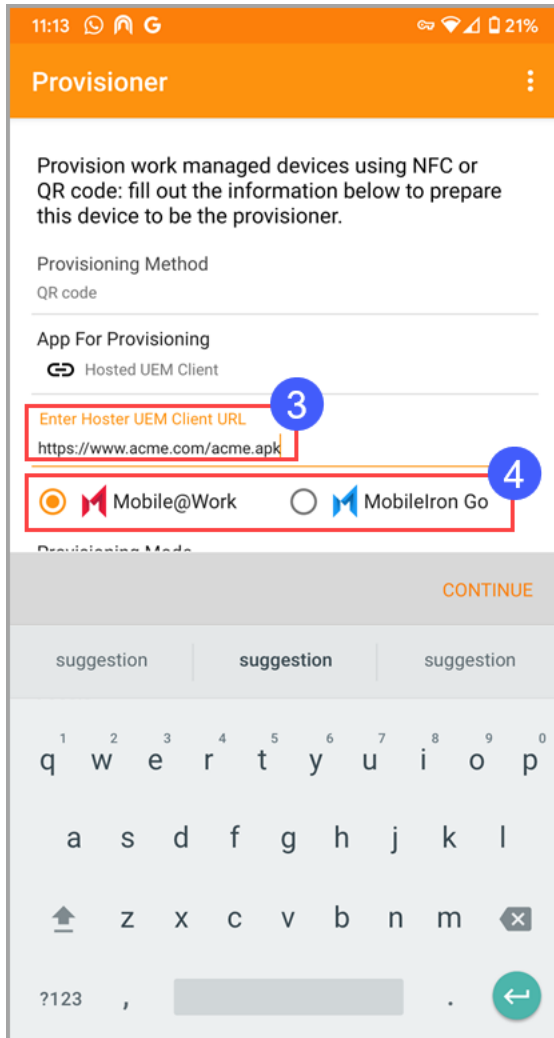
1. Activate the **Select App for Provisioning** drop-down menu.





2. Select **Hosted EUM Client**.





3. Enter the http or https URL location where the client package file resides.
4. Select the associated client.

The URL appears in the **Select App For Provisioning** field.



11:13 [notification icons] [G] [signal icons] [21%]

Provisioner [menu icon]

Provision work managed devices using NFC or QR code: fill out the information below to prepare this device to be the provisioner.

Provisioning Method
QR code

App For Provisioning
Hosted UEM Client

Enter Hoster UEM Client URL
 [clear icon]

Mobile@Work
 MobileIron Go

Provisioning Mode
Work managed device (device owner) - any Android version

Time Zone
GMT-08:00 Pacific Standard Time

Locale
English (United States)

Enable All System Apps

Wi-Fi Details

Wi-Fi Network SSID

CONTINUE

Support and compatibility

The information in this section includes the components MobileIron supports with this product.

Support policy

MobileIron defines *supported* and *compatible* as follows:

Term	Definition
Supported product versions	The functionality of the product and version with currently supported releases was systematically tested as part of the current release and, therefore, will be



Term	Definition
	supported.
Compatible product versions	The functionality of the product and version with currently supported releases has not been systematically tested as part of the current release, and therefore not supported. Based on previous testing (if applicable), the product and version is expected to function with currently supported releases.

MobileIron Provisioner supported and compatible table

Component	Supported Version	Compatible Version
Android	5.1, 6, 7, 7.1, 8, 8.1, 9, 10, 11	Not Applicable (All listed versions are tested and supported)

Limitations

This section describes the limitations found in the current release of MobileIron Provisioner for Android. For limitations noted in previous releases, see the "Limitations" sections in the release notes for those releases, available in [MobileIron Provisioner for Android Documentation](#).

This release includes the following third-party limitation.

APA-113: Downloading the MobileIron Mobile@Work client to RealWear HMT-1 devices fails after 16 attempts to scan the QR code.

Documentation resources

You can find MobileIron product documentation at the links listed below:

- [MobileIron product documentation home page](#). Use to browse the technical documentation for all MobileIron products.
- [MobileIron Provisioner for Android documentation](#). Use to move directly to the MobileIron Provisioner documentation home page.

