



MobileIron Tunnel 4.1.1 for macOS

Release Notes

for MobileIron Core and MobileIron Cloud

March 30, 2021

For complete product documentation see:
[Tunnel for macOS Product Documentation Home Page](#)

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Contents

Contents	3
About MobileIron Tunnel for macOS	4
About these release notes	4
New features and enhancements summary	4
Resolved issues	4
Known issues	5
Limitations	5
Documentation resources	6



About MobileIron Tunnel for macOS

MobileIron Tunnel enables VPN capability on macOS devices. MobileIron Tunnel interacts with the MobileIron unified endpoint management (UEM) platform, MobileIron Standalone Sentry, and MobileIron Access to secure access to enterprise resources from outside the enterprise network. The enterprise resource can be on premise or in the cloud.

The MobileIron UEM platforms are:

- MobileIron Core
- MobileIron Cloud

About these release notes

These release notes contain only issues, which are particular to this patch release. For the complete release notes, including new feature and support and compatibility information, see the release notes for the major release.

New features and enhancements summary

For new features introduced in previous releases, see [MobileIron Tunnel for macOS](#) Product Documentation for that release.

This release provides the following new features and enhancements:

- **Support for macOS 11:** This release supports macOS 11.
For more information, see [MobileIron Guidance on macOS 11 \(Big Sur\) compatibility](#).
- **Support for M1:** Support for Mac devices using the M1 chip with Rosetta installed. For information about installing Rosetta on M1 hardware, see
 - <https://support.apple.com/en-us/HT211861>
 - <https://derflounder.wordpress.com/2020/11/17/installing-rosetta-2-on-apple-silicon-macs/>.

Resolved issues

For resolved issues in previous releases, see [MobileIron Tunnel for macOS](#) Product Documentation for that release.

This release provides the following new resolved issues:



- **IAVPN-1906:** Fixed an issue due to which packet tunnel provider with per-app VPN did not work as expected.
- **IAVPN-1883:** Previously, Tunnel 4.1.0 for macOS would take up to 40-50 seconds to connect after the reboot. This issue is fixed.
See also [MacOS - Tunnel MacOS do not connect immediately after device reboot](#).
- **IAVPN-1880:** Previously, Tunnel did not launch after reboot if Connect on-demand was enabled. This issue is fixed.
- **IAVPN-1875:** Previously, the Tunnel icon continued to appear in the menu bar after the app was uninstalled. This issue is fixed.
- **IAVPN-1871:** Previously, in some cases, after upgrading Tunnel for macOS from 4.0.1 to 4.1.0, the extension version displayed was different from the application version. This issue is fixed.
See also [MacOS: After upgrade Tunnel Extension is still showing the previous version](#).

Known issues

For known issues found in previous releases, see [MobileIron Tunnel for macOS](#) Product Documentation for that release.

This release contains the following new known issues:

- **IAVPN-1943:** Split Tunnel cache becomes stale after changing configurations.
- **IAVPN-1873:** For deployments that use device-level VPN packet tunnel provider type, before upgrading to 4.1.0 or 4.1.1 Tunnel VPN has to be manually disconnected.

Limitations

For limitations found in previous releases, see [MobileIron Tunnel for macOS](#) Product Documentation for that release.

This release contains the following new known limitations:

- **IAVPN-1900:** The gear icon for Tunnel does not display in the menu on macOS 11. Since the gear icon provides the options to deactivate and exit Tunnel, users cannot deactivate and exit the Tunnel app.
Workaround: To deactivate and exit Tunnel, place the cursor on the Tunnel window and click the 'q' key three times in quick succession (click qqk within 5 seconds).



Documentation resources

MobileIron product documentation is available at <https://help.mobileiron.com/s/mil-productdocumentation>.

The *MobileIron Cloud Administrator Guide* is also available from your instance of MobileIron Cloud by clicking on the **Help** link in the user interface.

MobileIron Support credentials are required to access documentation in the Support Community.

