



MobileIron Web@Work 2.5.0 for Android Release Notes

for MobileIron Core and MobileIron Cloud

October 27, 2020

For complete product documentation see:

[MobileIron Web@Work for Android Product Documentation](#)

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About Web@Work

MobileIron Web@Work is a secure browser that allows enterprise users to securely access web content in their corporate intranet. Web@Work uses the Chromium open-source project as its base engine, and product information, including version details, can be accessed by opening the following link in the Web@Work browser: <https://www.whoishostingthis.com/tools/user-agent/>

New features summary

For the summary of new features introduced in previous releases, see [MobileIron Web@Work Product Documentation](#) for that release.

This release introduces the following new features and enhancements:

- [Web@Work app features and enhancements](#)
- [Web@Work administrator features and enhancements](#)

Web@Work app features and enhancements

- **Support for Android 11:** Web@Work 2.5.0 supports for Android 11. For additional information, see the [Support and compatibility](#) section.
- **Rebranding:** MobileIron has updated the Web@Work for Android icon and user interface color scheme.
- **Support for Android AppStation:** Web@Work now supports MobileIron AppStation as an additional Cloud client for a MAM-only deployment. A MAM-only deployment allows you to distribute and manage apps without having to manage the device itself. For more information, see **Configuring Web@Work for Android AppStation (Cloud)** section in the *MobileIron Web@Work for Android Guide*.

Web@Work administrator features and enhancements

This release includes no new administrator feature and enhancement.

Download location

The current version is available for download here:

<https://support.mobileiron.com/mi/android-browser/current/>



Support and compatibility

- [Support policy](#)
- [MobileIron components Android AppConnect](#)
- [Supported device platforms](#)
- [Language support](#)
- [Port requirements](#)

Support policy

MobileIron defines supported and compatible as follows:

- **Supported product versions:** The functionality of the product and version with currently supported releases was systematically tested as part of the current release and, therefore, will be supported.
- **Compatible product versions:** The functionality of the product and version with currently supported releases has not been systematically tested as part of the current release, and therefore not supported. Based on previous testing (if applicable), the product and version is expected to function with currently supported releases.

For MobileIron's End of Sale and Support Policy, see <https://community.mobileiron.com/welcome/docs/DOC-1089>

MobileIron components Android AppConnect

The following table provides the MobileIron components versions supported with Web@Work for Android AppConnect.

TABLE 1. SUPPORTED MOBILEIRON COMPONENT AND APP VERSIONS

Component	Supported	Compatible	Required
MobileIron Core OR MobileIron Cloud	10.7.0.0, 10.8.0.0 R72, R73	10.5.1.0, 10.6.0.0 Not applicable. Only the latest version is available to all customers in Cloud.	Yes (either Core or Cloud)
MobileIron Standalone Sentry	9.8.5, 9.9.0	9.8.0, 9.8.1	Optional Standalone Sentry set up for AppTunnel is required to tunnel traffic to back-end resources.
Android apps	Supported	Compatible	Required



Component	Supported	Compatible	Required
Mobile@Work (MobileIron Core)	10.7.0.0, 10.8.0.0	10.5.1.0, 10.6.0.0	Yes (either Mobile@Work or Go Client)
OR Go Client (MobileIron Cloud)	73	Only version 72 and above supports the latest Secure Apps Manager version 9.0.0.0.	
Secure Apps Manager	9.0.0.0	Not Applicable (All listed versions are tested and supported)	Yes
Docs@Work	2.11.0, 2.10.0	Not Applicable (All listed versions are tested and supported)	Optional
Email+	2.19.0.0, 3.7.0	Not Applicable (All listed versions are tested and supported)	Optional
PIV-D	1.4	Not Applicable (All listed versions are tested and supported)	Optional
Third-party Android Apps	Supported	Compatible	Required
FileManager	2.25	Not Applicable (All listed versions are tested and supported)	Optional



MobileIron components Android AppStation

The following table provides the MobileIron components versions supported with Web@Work for Android AppStation. The Android AppStation version support is only available for **MobileIron Cloud server**.

TABLE 2. SUPPORTED MOBILEIRON COMPONENT VERSIONS FOR WEB@WORK APPSTATION (CLOUD)

Component	Supported	Compatible	Required
MobileIron Cloud	R72, R73		Yes
MobileIron Standalone Sentry	9.9.0	9.8.5	Optional Standalone Sentry set up for AppTunnel is required to tunnel traffic to back-end resources.
Android	Supported	Compatible	Required
AppStation	73	Not Applicable	Yes
Secure Apps Manager	9.0.0.0	Not Applicable (All listed versions are tested and supported)	Yes
Web@Work	2.5.0	Not Applicable	Yes
Docs@Work	2.12.1	Not Applicable (All listed versions are tested and supported)	Optional
Email+	3.7.0	Not Applicable (All listed versions are tested and supported)	Optional
Third-party Android Apps	Supported	Compatible	Required
FileManager	2.25	Not Applicable (All listed versions are tested and supported)	Optional



Supported device platforms

The following table provides the device platforms versions supported with Web@Work for Android AppConnect.

TABLE 3. SUPPORTED DEVICE PLATFORM VERSIONS

Device OS	Supported Versions	Compatible Versions
Android R	11.0	None
Android 10	10.0	None
Android P	9.0	None
Android O	8.0 - 8.1	None
Android N	7.0	None
Android M	6.0.0 - 6.0.1	None
Android L	5.0.0 - 5.1.0	None

Language support

Web@Work is translated to the following languages:

- Chinese (Simplified)
- Chinese (Traditional)
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin American)

Port requirements

See the *MobileIron Installation Guide* for information on required ports and firewall rules associated with license activation, Standalone Sentry, and different content servers.



Resolved issues

For resolved issues identified in previous releases, see the [MobileIron Web@Work Product Documentation](#) for that release.

This release includes no new resolved issues.

Known issues

For known issues identified in previous releases, see [MobileIron Web@Work Product Documentation](#) for that release.

This release includes the following new known issues:

- **ASB-2584:** The **Clear password** setting clears passwords only upon close and relaunch of the application.
- **ASB-2583:** Web@Work sometimes unexpectedly stops when accessing the history tab on the Android 11 devices.

Limitations

For third-party limitations identified in previous releases, see [MobileIron Web@Work Product Documentation](#) for that release.

This release includes no new limitations.

Documentation resources

MobileIron product documentation is available at <https://help.mobileiron.com/s/mil-productdocumentation>.

If you have a MobileIron Cloud deployment, the *MobileIron Cloud Administrator Guide* is also available from your instance of MobileIron Cloud through the **Help** link in the user interface.

MobileIron Support credentials are required to access documentation in the Support Community.

