



# MobileIron Web@Work 2.12.0 for iOS Release Notes

for MobileIron Core and MobileIron Cloud

November 30, 2020

For complete product documentation see:

[MobileIron Web@Work for iOS Product Documentation](#)

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## About Web@Work

MobileIron Web@Work is a secure browser that allows enterprise users to securely access web content in their corporate intranet. Using Web@Work you can limit access to enterprise data to authorized users. When Web@Work is deployed in conjunction with AppTunnel, you secure the enterprise data in motion. The Web@Work app for iOS is an AppConnect enabled app.



## New features summary

For the summary of new features introduced in previous releases, see [MobileIron Web@Work for iOS Product Documentation](#) for that release.

This release introduces the following new features and enhancements:

- [Web@Work app feature and enhancement](#)
- [Web@Work administrator features and enhancements](#)

## Web@Work app feature and enhancement

This release includes no new feature and enhancement.

## Web@Work administrator features and enhancements

This release includes following new administrator features and enhancements.

- **New key-value pair added:** New key-value pair `enable_java_script_open_window` added to enable JavaScript pop-up window.

Key-value pairs are configured in the Web@Work configuration on the MobileIron unified endpoint management (UEM) platform. The UEM platform is either MobileIron Core or MobileIron Cloud. See the “Key-value pairs to configure app behavior” section in the *MobileIron Web@Work for iOS Guide* for a description of each listed key-value pair.

## Support and compatibility

- [Support Policy](#)
- [MobileIron components](#)
- [Supported device platforms](#)
- [Language support](#)



## Support Policy

MobileIron defines supported and compatible as follows:

Term	Definition
Supported product versions	The functionality of the product and version with currently supported releases was systematically tested as part of the current release and, therefore, will be supported.
Compatible product versions	The functionality of the product and version with currently supported releases has not been systematically tested as part of the current release, and therefore not supported. Based on previous testing (if applicable), the product and version is expected to function with currently supported releases.

## MobileIron components

Component	Supported	Compatible
MobileIron Core Or MobileIron Cloud	11.0.0.0*  *Core 11.0.00 is targeted to release on December 3, 2020.	10.1.0.0 to 10.8.0.0
	R74	Not applicable since only the latest version is available to all customers in Cloud.
MobileIron Standalone Sentry	9.9.0	9.4.0 to 9.8.5
Mobile@Work (MobileIron Core) OR Go Client (MobileIron Cloud)	12.11.0  74	10.0.2 to 12.4.1  3.5.0 to 5.5.1
PIV-D Manager	2.3.1	2.0, 2.1, 2.2



## Supported device platforms

Device OS	Supported	Compatible
iOS	iOS 11 to iOS 14.2	
iPadOS	iPadOS 13 to iPadOS 14.2	

## Language support

The Web@Work for iOS user interface is available in the following languages and locales:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)

## Resolved issues

This section describes the following resolved issues fixed in the current release of Web@Work. For resolved issues found in previous releases, see the "Resolved issues" sections in the release notes for those releases available in [MobileIron Web@Work for iOS Product Documentation](#).

- **ISB-4242:** Web@Work no longer asks for credentials when the same website is accessed in another new tab.
- **ISB-4239:** The Web@Work app now allows JavaScript pop-up window when the key-value pair **enable\_java\_script\_open\_window = true** is configured.
- **ISB-4204:** Previously, the 'Open-in' option was not working as expected for some Microsoft Excel files. This issue has been fixed.
- **ISB-3927:** Previously, when WKWebView mode was enabled, the "Clear Cookies and Data" setting in the Web@Work app was not working as expected. This issue has been fixed.



## Known issues

For known issues identified in previous releases, see [MobileIron Web@Work Product Documentation](#) for that release.

This release includes following new known issue.

- **ISB-4253:** On iOS 13.x devices, Web@Work does not handle the Tab and Shift+Tab keys as expected on external keyboards.
- **ISB-4244:** The Web@Work navigation bar obscures part of the page on the DocuSign website.

## Limitations

For third-party limitations identified in previous releases, see [MobileIron Web@Work for iOS Product Documentation](#) for that release.

This release includes no new limitations.

## Documentation resources

MobileIron product documentation is available at <https://help.mobileiron.com/s/mil-productdocumentation>.

If you have a MobileIron Cloud deployment, the MobileIron Cloud Administrator Guide is also available from your instance of MobileIron Cloud through the **Help** link in the user interface. MobileIron Support credentials are required to access documentation in the Support Community

