



MobileIron Web@Work 2.13.0 for iOS Release Notes

for MobileIron Core and MobileIron Cloud

March 08, 2021

For complete product documentation see:
[MobileIron Web@Work for iOS Product Documentation](#)

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About Web@Work

MobileIron Web@Work is a secure browser that allows enterprise users to securely access web content in their corporate intranet. Using Web@Work you can limit access to enterprise data to authorized users. When Web@Work is deployed in conjunction with AppTunnel, you secure the enterprise data in motion. The Web@Work app for iOS is an AppConnect enabled app.



New features summary

For the summary of new features introduced in previous releases, see [MobileIron Web@Work for iOS Product Documentation](#) for that release.

This release introduces the following new features and enhancements:

- [Web@Work app feature and enhancement](#)
- [Web@Work administrator features and enhancements](#)

Web@Work app feature and enhancement

This release includes the following new feature and enhancements.

- **Support for Swedish language enabled:** Web@Work now supports Swedish language. See the Language support section under the [Support and compatibility](#) .
- **New indicator "Viewing Mode" added to About screen on iPad devices:** The "Viewing Mode" indicates if Web@Work requests Desktop Version or Mobile Version of the websites.

Web@Work administrator features and enhancements

This release does includes the following new administrator features and enhancements.

- **New key-value pair added:** New key-value pair **enable_ipad_desktop_browser** added to enable Web@Work to request desktop version of the websites on iPad devices with iPadOS 13 and later.

Key-value pairs are configured in the Web@Work configuration on the MobileIron unified endpoint management (UEM) platform. The UEM platform is either MobileIron Core or MobileIron Cloud. See the "Key-value pairs to configure app behavior" section in the *MobileIron Web@Work for iOS Guide* for a description of each listed key-value pair.



Support and compatibility

- [Support Policy](#)
- [MobileIron components](#)
- [Supported device platforms](#)
- [Language support](#)

Support Policy

MobileIron defines supported and compatible as follows:

| Term | Definition |
|-----------------------------|--|
| Supported product versions | The functionality of the product and version with currently supported releases was systematically tested as part of the current release and, therefore, will be supported. |
| Compatible product versions | The functionality of the product and version with currently supported releases has not been systematically tested as part of the current release, and therefore not supported. Based on previous testing (if applicable), the product and version is expected to function with currently supported releases. |

MobileIron components

| Component | Supported | Compatible |
|------------------------------------|-----------|--|
| MobileIron Core | 11.1.0.0 | 10.1.0.0 to 11.0.0.0 |
| Or MobileIron Cloud | R76 | Not applicable since only the latest version is available to all customers in Cloud. |
| MobileIron Standalone Sentry | 9.12.0 | 9.4.0 to 9.9.0 |
| Mobile@Work (MobileIron Core) | 12.11.0 | 10.0.2 to 12.4.1 |
| OR Go Client (MobileIron Cloud) | R76 | 3.5.0 to 75 |
| PIV-D Manager | 2.4.0 | 2.0.0, 2.1.0, 2.2.0, 2.3.1 |



Supported device platforms

| Device OS | Supported | Compatible |
|-----------|--------------------------|-------------------|
| iOS | iOS 11 to iOS 14.4 | iOS 14.5 beta |
| iPadOS | iPadOS 13 to iPadOS 14.4 | iPad OS 14.5 beta |

Language support

The Web@Work for iOS user interface is available in the following languages and locales:

- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Dutch (Netherlands)
- English
- French (France)
- German (Germany)
- Italian (Italy)
- Japanese
- Korean
- Polish
- Portuguese (Brazil)
- Romanian (Romania)
- Russian
- Slovak
- Spanish (Latin America)
- Swedish (Svenska)

Resolved issues

This section describes the following resolved issues fixed in the current release of Web@Work. For resolved issues found in previous releases, see the "Resolved issues" sections in the release notes for those releases available in [MobileIron Web@Work for iOS Product Documentation](#).

This release includes following new resolved issues .

- **ISB-4244, ISB-4259:** Previously, Web@Work navigation bar obscured the bottom portion of the page for some websites. This issue is now fixed.
- **ISB-4201:** Previously, Web@Work did not show the **Upload** option for SharePoint Online sites on iPadOS 13 and later devices. This issue is now fixed when desktop mode is enabled using the **enable_ipad_desktop_browser** key-value pair.



- **ISB-4146:** Web@Work is able to render Microsoft Sway presentations on iPad with desktop mode by using the **enable_ipad_desktop_browser** key-value pair.
- **ISB-3753:** Saved user credentials are now automatically filled on Microsoft SharePoint sites.
- **ISB-4256:** Previously, Web@Work would not respect **certificate_authorities** list in the certificate request message from the host as specified by rfc 5246. This issue is now fixed.

Known issues

For known issues identified in previous releases, see [MobileIron Web@Work Product Documentation](#) for that release.

This release includes following new known issue.

- **ISB-4316:** Sometimes, Web@Work is unable to render PDF files and displays 'URL not supported' error message. This happens when the PDF file is delivered to the WKWebView rendering engine using a blob URL.
- **ISB-4325:** Sometimes the Web@Work app stops responding when the user tries to save the password.
- **ISB-4179:** Web@Work sometimes does not show open-in tray for downloaded files.
Workaround: Refresh the page to fix this issue.

Limitations

For third-party limitations identified in previous releases, see [MobileIron Web@Work for iOS Product Documentation](#) for that release.

This release includes no new limitations.

Documentation resources

MobileIron product documentation is available at <https://help.mobileiron.com/s/mil-productdocumentation>.

If you have a MobileIron Cloud deployment, the MobileIron Cloud Administrator Guide is also available from your instance of MobileIron Cloud through the **Help** link in the user interface. MobileIron Support credentials are required to access documentation in the Support Community

