



## ISA6500 Quick Start Guide

## WHAT'S IN THE BOX

The ISA6500 ships with the following items



ISA6500 Hardware



Power cable



C13/C14 cable



RJ45 to DB9 serial cable



Rack mount kit with parts

## SUPPORT AND DOCUMENTATION

Technical support:

<https://www.ivanti.com/support/contact>

Admin and hardware guides: search Security Appliances Series from the below URL.

<https://www.ivanti.com/support/product-documentation>

Warranty: <https://www.ivanti.com/company/legal/hardware>

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## PREPARE FOR NEXT STEPS

Collect the following information before you begin configuring your appliance:

IP address for the internal port \_\_\_\_\_

Network mask \_\_\_\_\_

Default gateway address \_\_\_\_\_

Primary DNS server address \_\_\_\_\_

Default DNS domain name \_\_\_\_\_

Common machine name \_\_\_\_\_

Organization name \_\_\_\_\_

If you are using a laptop, you may also need a serial DB9 to USB adapter.

For more information, refer: [https://help.ivanti.com/ps/help/en\\_US/ISA/6500hw/landingpage.htm](https://help.ivanti.com/ps/help/en_US/ISA/6500hw/landingpage.htm)



## ① CONNECT CONSOLE AND NETWORK

### Accessing ISA6500 Console through Console Server

1. Get the RJ45 to DB9 serial cable.
2. Connect the RJ45 port in RJ45-to-DB9 serial cable to the console server and serial DB9 female to the ISA6500 console (DB male).
3. Configure a terminal emulation utility running on the laptop, such as HyperTerminal or PuTTY, connect using telnet to the console server IP and the port number it is connected to.
4. Connect a network cable from the INT port (internal port) on the appliance to a switch port.



### Accessing ISA6500 Serial Console through Laptop

1. Get the USB-to-DB9 (female) cable (this cable is not provided by Ivanti).
2. Connect the USB port to the laptop and serial DB9 female port to the ISA6500 console.
3. Configure a terminal emulation utility running on the laptop, such as HyperTerminal or PuTTY, to use these serial connection parameters: 9600 bits per second, 8-bit no parity (8N1), 1 stop bit, no flow control.
4. Connect a network cable from the INT port (internal port) on the appliance to a switch port.



## ③ CONFIGURE BASIC SETTINGS

1. On the console, at the prompt, enter “y” to select the stand-alone mode.
2. Read and accept the license terms (or enter r to read the license first).
3. Follow the directions in the console and enter the network information for which you are prompted.
4. The internal port should now be accessible on your network.
5. Disconnect the cable from the console port (Optional).



## ② POWER ON THE SYSTEM

1. Connect the AC power cord from the power supply to a power source.



2. Press the power switch on the front of the system.
3. Observe the status LEDs. It can take up to 60 seconds for status indicators to display.



4. After power on, go back to the console and press Enter until you are prompted by the initialization script.

## ④ ACCESS THE WEB INTERFACE

1. Launch a web browser from a laptop that is network connected.
2. Navigate to the IP address that was assigned to the internal port followed by /admin (for example, <https://a.b.c.d/admin>).
3. Click Yes when prompted with the security alert to proceed without a signed certificate. Enter the administrator username and password you created earlier and click Sign In.
4. License the device and configure it. See the License Management Guide at <https://www.ivanti.com/support/product-documentation>
5. Congratulations! You have completed the initial configuration of your Ivanti Secure Appliance.