



# PCS/PPS NDcPP and JITC Certification: Deployment Guide

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PCS/PPS NDcPP and JITC Certification: Deployment Guide

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# Purpose of this Document

This document is written for administrators configuring the PCS/PPS. To use this guide, you need a broad understanding of networks in general and the internet in particular, networking principles, and network configuration. It highlights the specific PCS/PPS configurations and administration functions and interfaces that are necessary to configure and maintain PCS/PPS in the evaluated configuration as defined in the NDcPP and JITC standards.

# NDcPP Mode

- **Steps to Setup the PCS/PPS for NDcPP**
- **Software Updates**
- **Enabling NDcPP Mode**
- **Audit Logs For NDcPP Mode**

## Steps to Setup the PCS/PPS for NDcPP

### Prerequisites for PCS/PPS Configurations

- External DNS Server should be able to resolve the hostnames used in the testing
- External Syslog server is up and running.
- External CRL is up and running.
- If you plan to integrate with Pulse One, Pulse One server is up and running.

### Password Minimum Length Configuration

On Administrator Web Console, follow below instruction to set administrator minimum password length to be 15.

1. Set in Admin Realm:
  - a. Navigate to **Administrators > Admin Realms**
  - b. Click on **Admin Users**.
  - c. Click on the **Authentication Policy** tab.
  - d. Click on **Password** tab
  - e. Click on **Only allow users that have passwords of a minimum length**.
  - f. Enter **15** as **Minimum Length**.
2. Set in local auth server configuration:
  - a. Navigate to **Authentication -> Auth. Servers**.
  - b. Click on **Administrators**.
  - c. On the **Settings** tab, click on **Password Options** section.
  - d. Configure **15** characters as **Minimum length**.
  - e. Configure **Maximum Length** greater than or equal to 15 characters set as **Minimum Length**
3. Review all previously configured administrator passwords, update to ensure all are at least 15 characters.

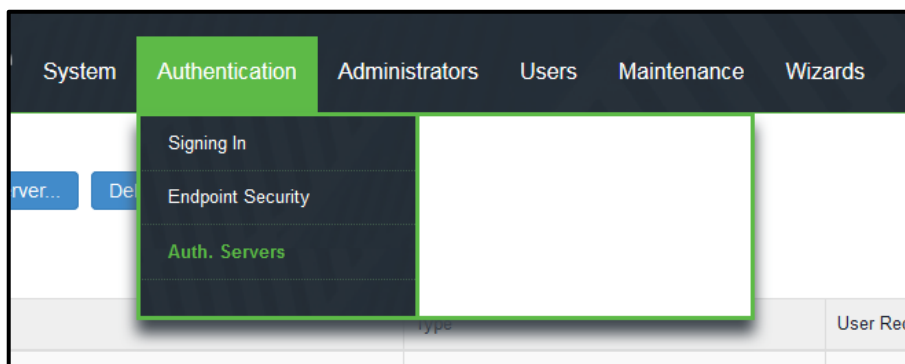
### Serial Console Access Control Configuration

Configure administrator access control for the local serial console is a two-step process.


1. Enable allow console access for the administrator.

In Administrator Web Console,

- a. Go to **Authentication -> Auth. Servers**



b. This screen is shown.

	Authentication/Authorization Servers	Type
	<a href="#">Administrators</a>	Local Authentication
	<a href="#">Chassis Auth Server</a>	Chassis SSO
<input type="checkbox"/>	<a href="#">System Local</a>	Local Authentication

c. Select Administrators.

d. Click on Users tab.


[Auth Servers](#) > [Administrators](#)

## Administrators

Settings **Users**

Show users named:  Show  users [Update](#)

[New...](#) [Delete...](#) Page 1 of 1 [|<](#) [<](#) [>](#) [>|](#)

	!	Username ▲	Name	Console Access
<input type="checkbox"/>		<a href="#">admin</a>	Platform Administrator	No
<input type="checkbox"/>		<a href="#">admindb</a>	Platform Administrator	No
<input type="checkbox"/>		<a href="#">admindb_web</a>	User created through script	No
<input type="checkbox"/>		<a href="#">darumuga</a>	User created through script	No

e. Click on administrator name configured in Initial Setup

Auth Servers > Administrators > Update Administrator admindb

### Update Administrator admindb

Full Name:

Authenticate using: Administrators

Password:

Confirm Password:

☐ One-time use (disable account after the next successful sign-in)

☒ Allow console access

☒ Enabled

☐ Disabled

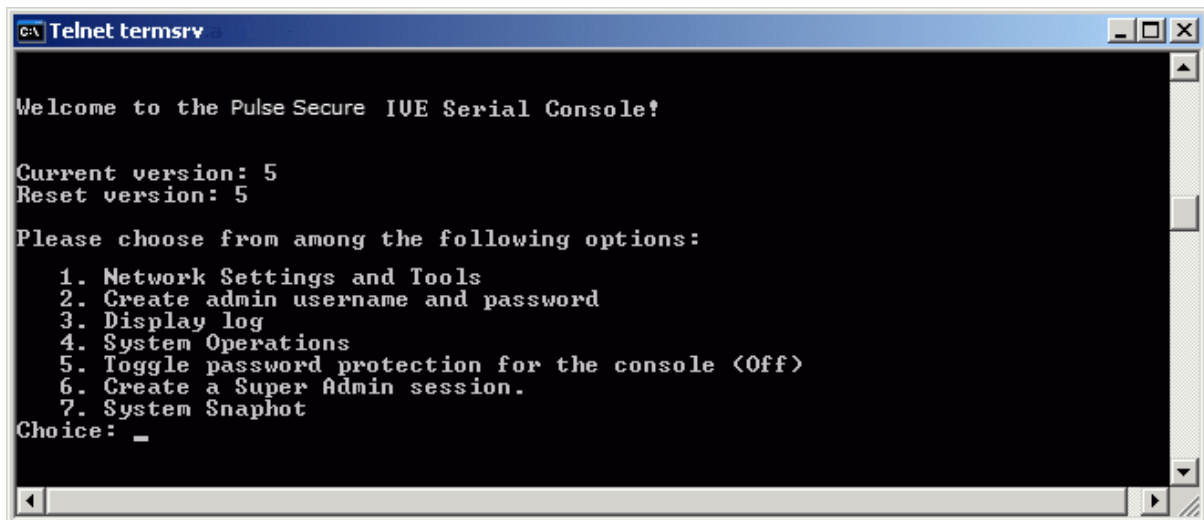
☐ Quarantined

☐ Require user to change password at next sign in

Note: You must also configure password management on the [Authentication server Settings](#) with 'Allow users to inherit the server's password management capabilities.'

[Save Changes](#)

- f. Click on the Allow console access checkbox
- g. Click on Save Changes.
2. Enable password protection for the console.
  - a. Connect to the local serial console, the serial console menu is shown as below.



- b. Choose option 5 on the local serial console. You should see a confirmation: "Password protection enabled, make sure you have at least one local administrator".



```

1. Network Settings and Tools
2. Create admin username and password
3. Display log/status
4. System Operations
5. Toggle password protection for the console (Off)
6. Create a Super Admin session.
7. System Maintenance
8. Reset allowed encryption strength for SSL
Choice: 5

Password protection enabled
Make sure you have at least one local administrator

```

## Terminating a Local Console Session

To exit a console session, choose option 11 on the local serial console.

```

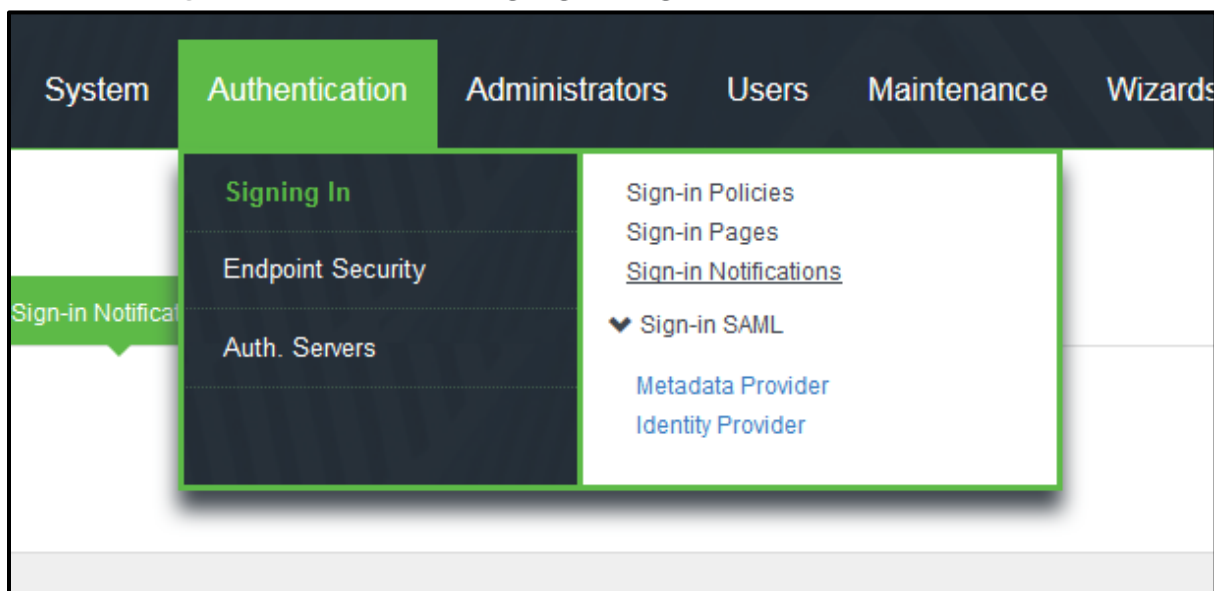
Please choose from among the following options:
1. Network Settings and Tools
2. Create admin username and password
3. Display log/status
4. System Operations
5. Toggle password protection for the console (On)
6. Create a Super Admin session.
7. System Maintenance
8. Turn off NDcPP Mode and reset allowed encryption strength for SSL
11. Exit Serial Console Session
Choice: 11_

```

## Administrative Banner Configuration

Configuring administrator banner for the Administrator Web Console and the local serial console is a two-step process.

1. Create a Sign-in notification. On Administrator Web Console:
  - a. Navigate to Authentication -> Signing In -> Sign-in Notifications



- b. This screen is shown

Signing In > Sign-In Notification

## Sign-In Notification

Sign-in Policies | Sign-in Pages | **Sign-in Notifications** | Sign-in SAML

[New Notification...](#) [Delete](#)

10 records per page

	Sign-In Notification

c. Click on New Notification

Signing In > Sign-In Notification > New Sign-In Notification

## New Sign-In Notification

Name:  Label to reference the sign-in notification.

Type: ☒ Text ☐ Package

Text: 

You are about to sign in to the system. Do you want to proceed ?

Text for the sign-in notification.

NOTE: For Pulse desktop L3 VPN connections, the combined length cannot exceed 3000 characters. If it does then the notification

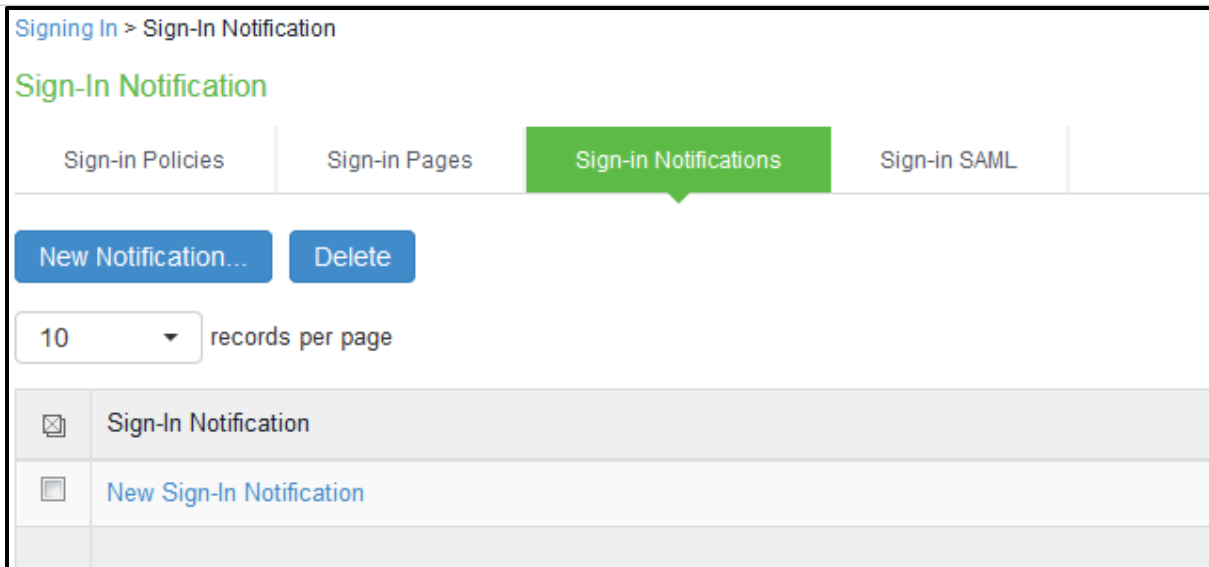
[Save Changes](#)

d. Enter a name for the new notification in the Name:

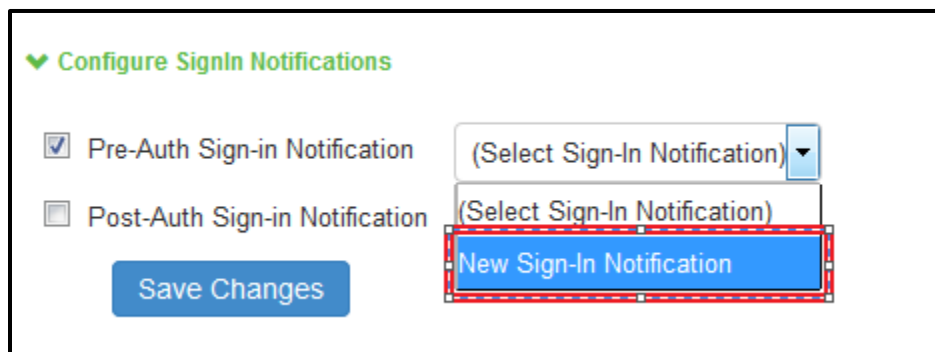
e. In Type, select **Text**

f. Enter banner message in the Text:

g. Click on **Save Changes**



2. Associate the notification with an admin URL. On Administrator Web Console,
  - a. Navigate to **Authentication -> Signing In -> Sign-In Policies**
  - b. Click on admin URL **\*/admin/**
  - c. In the **Configure SignIn Notifications** section, select the check box **Pre-Auth Sign-in Notification**.



- d. A drop down box appears next to Pre-Auth Sign-in Notification once it is selected, in the drop down box, select the notification you created in Step 1 above.
- e. Click on **Save Changes**

### Configure GUI Inactivity Timeout Period

1. Navigate to **Administrators -> Admin Roles -> <Role Name> -> Session Options**
2. Under the **'Session lifetime'** section, enter the Idle timeout in minutes.

### Terminating a GUI Session

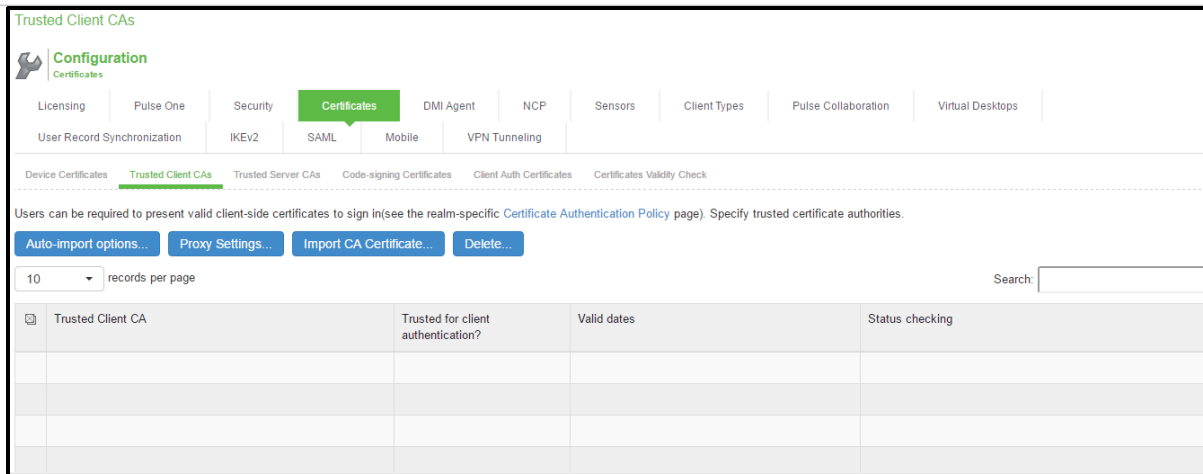
To log out of the web administrative session, on any screen click on the "Sign Out" link at the top right of the screen.

### Import Trusted Client CA

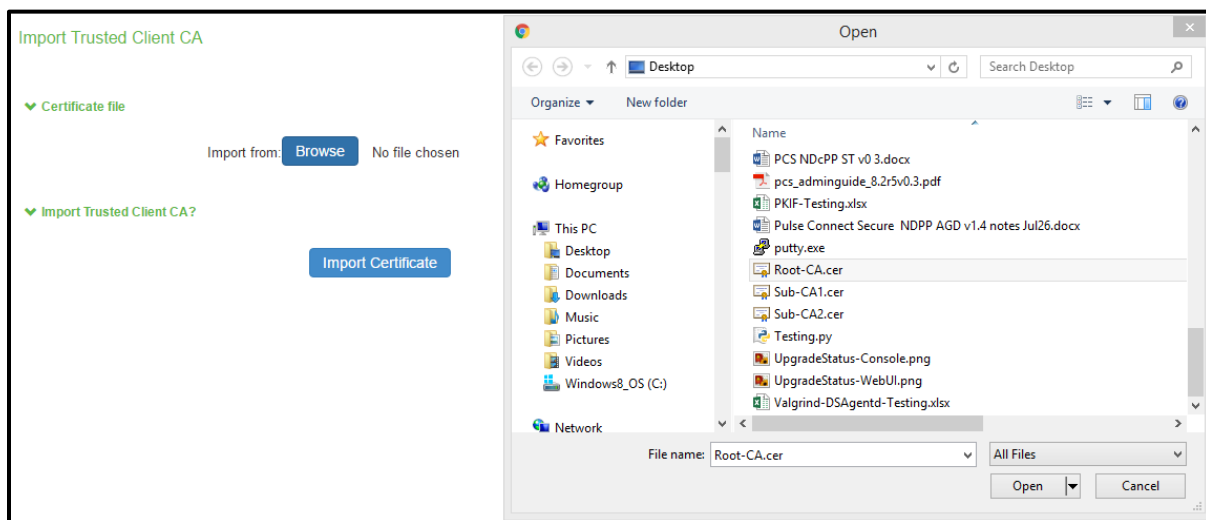
Trusted Client CA is required in order to validate the client certificate that is used by the PCS/PPS to authenticate to syslog server.

On Administrator Web Console,

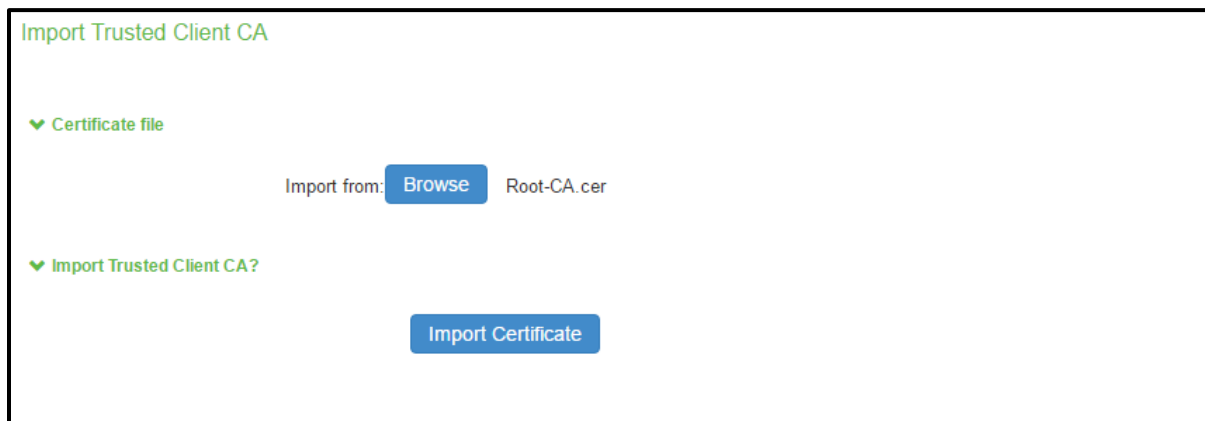
1. Navigate to **System -> Configuration -> Certificates -> Trusted Client CAs**



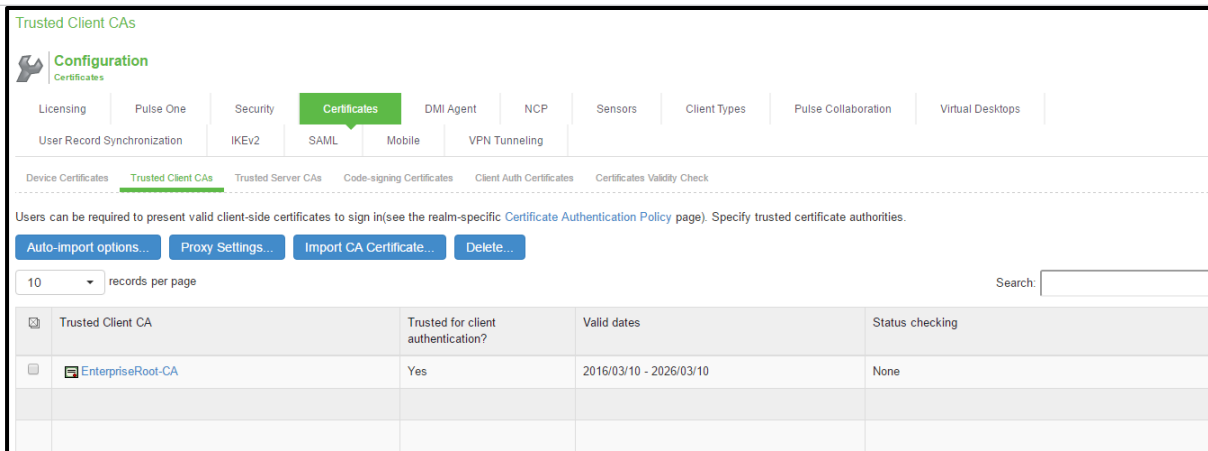
- Click **Import CA Certificates...** button to import CA or Chain of CAs one by one as explained below in different Screenshots



- Click on **Import Certificate**.



- The imported trusted client CA is shown in the Trusted Client CAs table



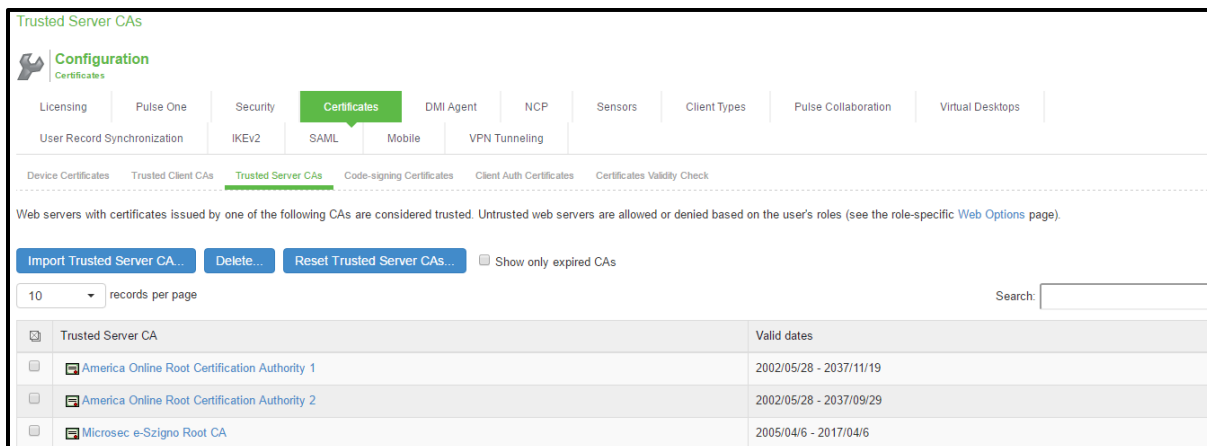
## Import Trusted Server CA

Trusted Server CA is used in two situations:

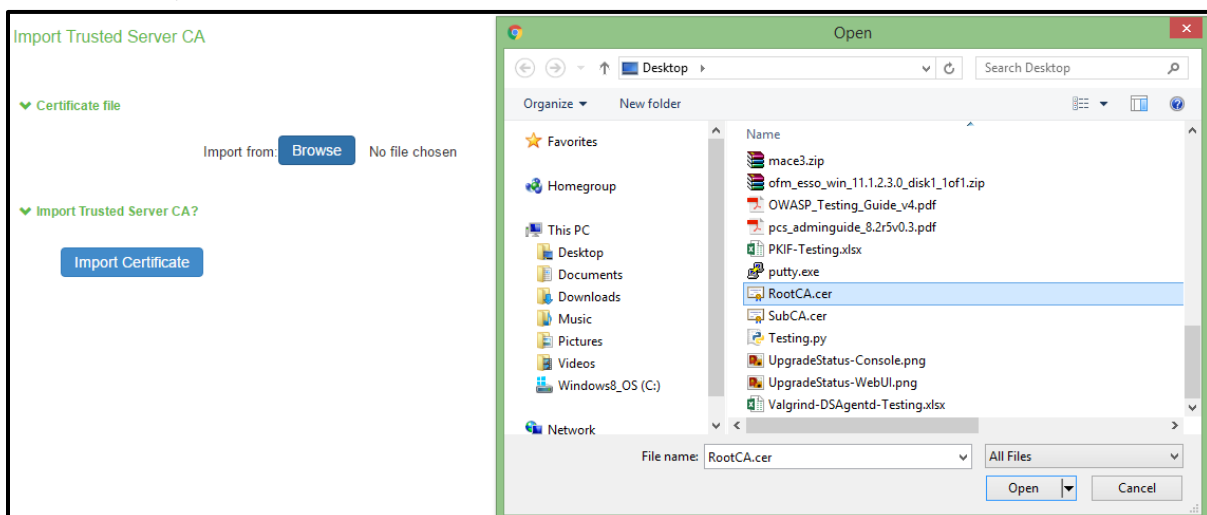
- To validate the device certificate that is generated for TLS handshake when a TLS client is connecting to the PCS/PPS.
- To validate the server certificate received in TLS handshake when the PCS/PPS connects to syslog server and Pulse One.

On Administrator Web Console,

1. Navigate to System -> Configuration -> Certificates -> Trusted Server CAs.

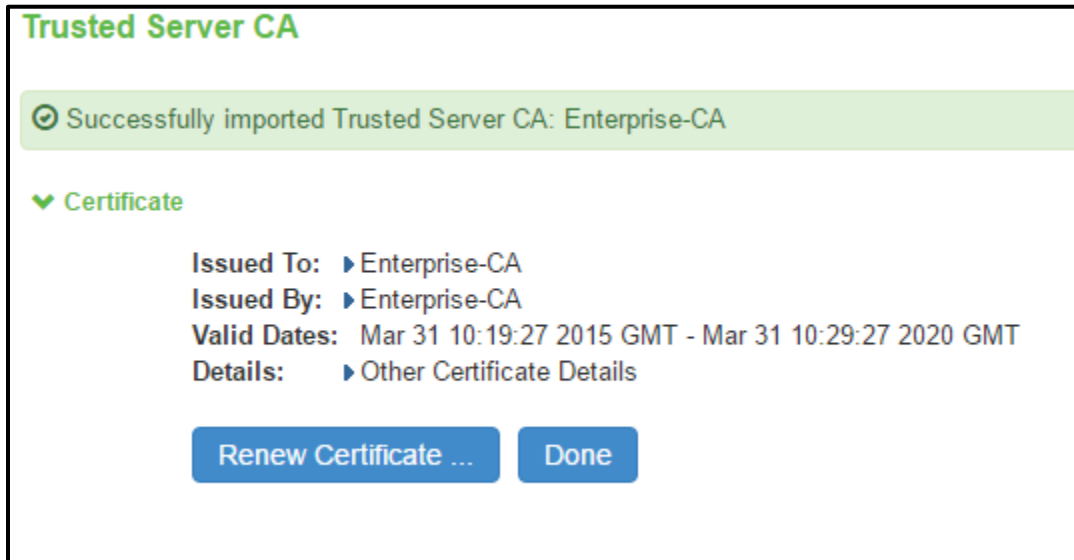


2. Click on Import Trusted Server CA...
3. On the Import Trusted Server CA screen, click on **Browser**, import the root CA certificate file.

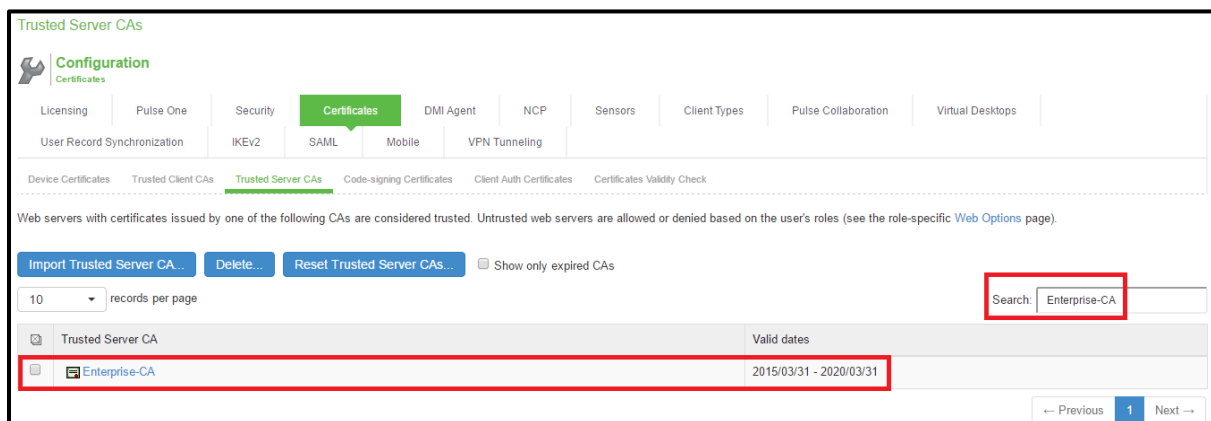


Note: In order to import CA Chain, all Sub CAs must be imported one by one.

- Once CA or CA Chain is Imported, click **Done**



- The CA Common Name of the imported trusted server CA should be shown in the Trusted Server CA table on screen **System -> Configuration -> Certificates -> Trusted Server CAs**.

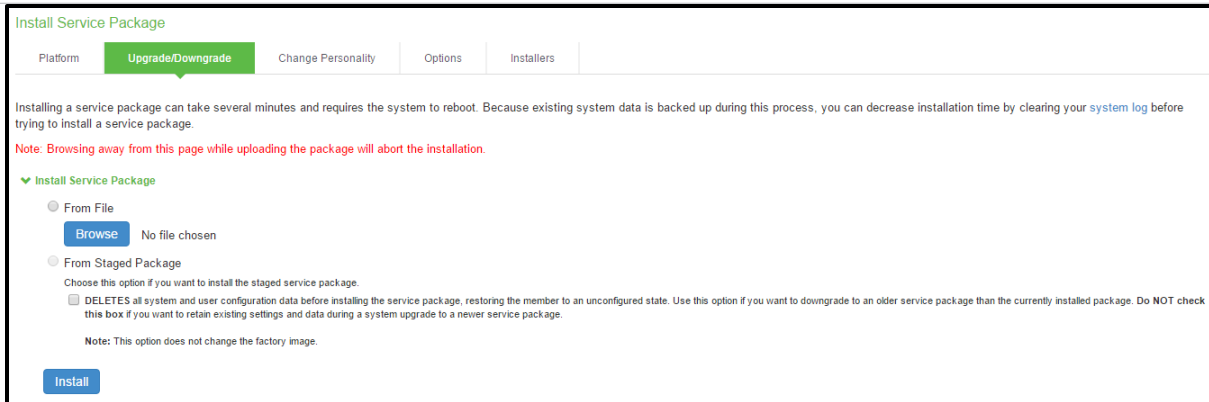


Note: The CRL configured in the certificate is used, thus no additional configuration is required to configure CRL for trusted server certificate.

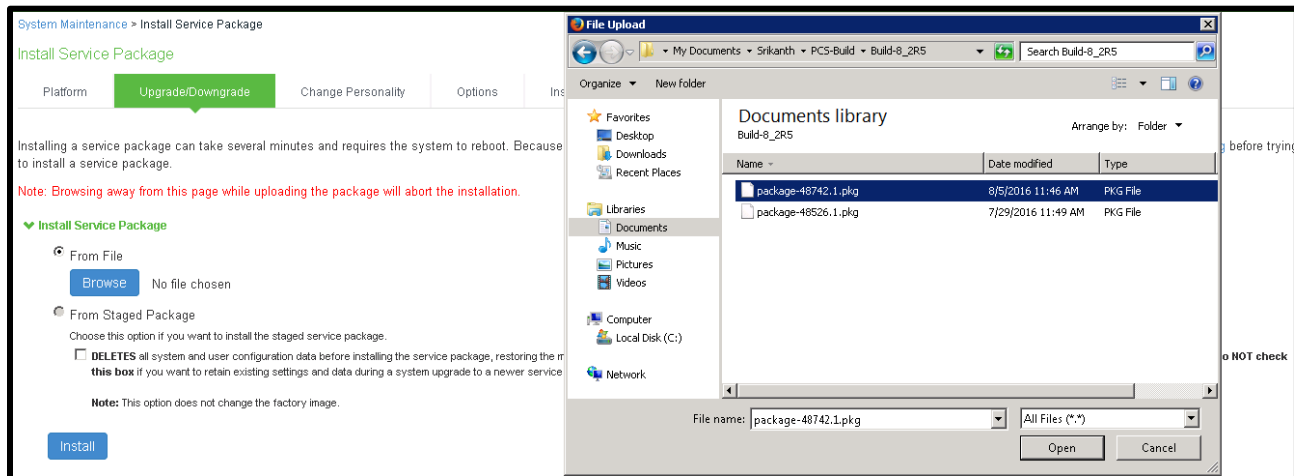
## Software Updates

If a new NDcPP compliant software package is available, follow instructions in this section to update the software package on the PCS/PPS. The verification of the authenticity of the software package is performed by digital signature verification.

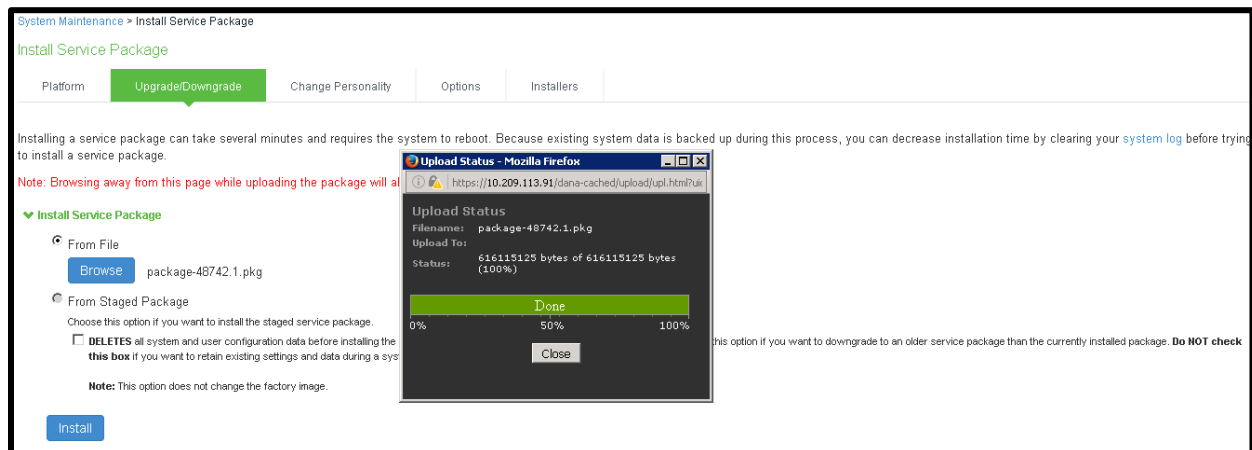
- Download the PCS/PPS software package from Pulse Secure Licensing and Download Center onto a trusted computer system.
- On Administrator Web Console.
- Navigate to **Maintenance -> System -> Upgrade/Downgrade**.



- In the expanded **Install Server Package** section, click on **From File** option, then click on **Browse** to select the server package downloaded earlier.



- Click **Install** to start the installation process.



- Below information is shown during installation.

**Service Package Installation Status**

The installation process takes a few minutes. When complete, the system needs to reboot. Please wait...

- Step 1: Verifying package integrity ..... complete (25 seconds)
- Step 2: Extracting install script ..... complete (42 seconds)
- Step 3: Extracting install script ..... complete (12 seconds)
- Step 4: Running system compatibility checks ... complete (0 seconds)
- Step 5: Saving copy of system config ..... complete (9 seconds)
- Step 6: Preparing disk partitions .... complete (2 seconds)
- Step 7: Extracting contents of new package ..... complete (11 seconds)
- Step 8: Saving package ..... complete (27 seconds)
- Step 9: Finalizing installation ... complete (0 seconds)
- Step 10: Encrypting drive please wait ..... complete (95 seconds)
- Step 11: Switching current system to "rollback" and enabling new system ... complete (1 seconds)

🟢 **Installation completed successfully and the system will now reboot.: Note that the Administrator Console will be unavailable while the system reboots.(Watch the serial console for messages).** ✕  
**When the system reboots click [here](#) to continue using the Administrator Console.**

## 7. Confirm current software version

After system boot up, go to **System Maintenance > Platform** screen, verify Current version: displays the correct software version.

## Enabling NDcPP Mode

On Administrator Web Console,

### 1. Navigate to **System -> Configuration > Security > Inbound SSL Options.**

Inbound SSL Options
Outbound SSL Options
Health Check Options
Miscellaneous

**DoD Certification option**  
When this option is enabled, the web service will be placed in JITC Mode. NDcPP and FIPS Modes will also be turned on and all non-FIPS ciphers will be disabled. The web service will restart.

☐ Turn on JITC mode

**SSL NDcPP Mode option**  
When this option is enabled, the web service will be placed in NDcPP Mode. FIPS Mode will also be turned on and all non-FIPS ciphers will be disabled. The web service will restart. NDcPP Mode is a prerequisite for JITC Mode.

☐ Turn on NDcPP mode

**SSL FIPS Mode option**  
When this option is enabled, the web service will be placed in FIPS Mode and all non-FIPS ciphers will be disabled. The web service will restart. FIPS mode is a prerequisite for NDcPP Mode.

☐ Turn on FIPS mode

**Inbound Settings**  
**Allowed SSL and TLS Version**  
The older SSL V2 protocol has known security issues addressed by SSL V3 and TLS. It is no longer supported.

☐ Accept only TLS 1.2 and later (maximize security)
☐ Accept only TLS 1.1 and later
☒ Accept only TLS 1.0 and later
☐ Accept SSL V3 and TLS (maximize compatibility)

**Allowed Encryption Strength**  
Strong ciphers (rated by the number of bits in the cipher) improve the security of SSL encryption, but some browsers may only support 40-bit ciphers. When there is more than one acceptable cipher, the Pulse Connect Secure will give preference to the cipher with the fastest data transfer rate, regardless of its relative encryption strength. Changing the encryption strength will cause the web service to restart. Please see the Setting Security Options section in the Admin guide for more details.

☐ PFS - Perfect Forward Secrecy
☐ SuiteB - Accept only SuiteB ciphers (Requires an ECC certificate)
☐ Maximize Security (High Ciphers)
☒ Maximize Compatibility (Medium Ciphers)
☐ Custom SSL Cipher Selection

**Encryption Strength option**  
Normally, the allowed encryption strength is enforced after an SSL session is established, so that a user that connects using a disallowed encryption strength will receive a web page describing the problem. The option below will prevent a browser with a weak cipher from establishing a connection. Changing this option will cause the web service to restart.

☒ Do not allow connections from browsers that only accept weaker ciphers

**Key Exchange Options**  
If the Allowed Encryption Strength includes any DH ciphers, the system uses 1024bit DHE key exchange by default. The option below will increase key exchange strength to 2048bit DHE.

☐ Use 2048bit Diffie-Hellman key exchange

**SSL Legacy Renegotiation Support option**  
When this option is enabled, renegotiation with clients and servers, which dont support the new TLS Renegotiation Info extension (defined in RFC 5746), will be allowed. When disabled, renegotiation with such clients and servers will not be allowed. Changing this option will cause the web service to restart.

☐ Enable support for SSL legacy renegotiation



- Click on the **Turn on NDcPP mode** checkbox highlighted to make the PCS/PPS common criteria compliant

**Inbound SSL Options** | Outbound SSL Options | Health Check Options | Miscellaneous

**DoD Certification option**  
When this option is enabled, the web service will be placed in JITC Mode. NDcPP and FIPS Modes will also be turned on and all non-FIPS ciphers will be disabled. The web service will restart.

☐ Turn on JITC mode

**SSL NDcPP Mode option**  
When this option is enabled, the web service will be placed in NDcPP Mode. FIPS Mode will also be turned on and all non-FIPS ciphers will be disabled. The web service will restart. NDcPP Mode is a prerequisite for JITC Mode.

☐ Turn on NDcPP mode

- Once **Turn on NDcPP mode** is enabled, **Turn on FIPS mode** is also automatically enabled.

**Inbound SSL Options** | Outbound SSL Options | Health Check Options | Miscellaneous

**DoD Certification option**  
When this option is enabled, the web service will be placed in JITC Mode. NDcPP and FIPS Modes will also be turned on and all non-FIPS ciphers will be disabled. The web service will restart.

☐ Turn on JITC mode

**SSL NDcPP Mode option**  
When this option is enabled, the web service will be placed in NDcPP Mode. FIPS Mode will also be turned on and all non-FIPS ciphers will be disabled. The web service will restart. NDcPP Mode is a prerequisite for JITC Mode.

☒ Turn on NDcPP mode

**SSL FIPS Mode option**  
When this option is enabled, the web service will be placed in FIPS Mode and all non-FIPS ciphers will be disabled. The web service will restart. FIPS mode is a prerequisite for NDcPP Mode.

☒ Turn on FIPS mode

- Enable the **Use 2048 bit Diffie-Hellman key exchange** checkbox.

**Key Exchange Options**  
If the Allowed Encryption Strength includes any DH ciphers, the system uses 1024bit DHE key exchange by default. The option below will increase key exchange strength to 2048bit DHE.

☒ Use 2048bit Diffie-Hellman key exchange

- Uncheck **SSL Legacy Renegotiation Support** option.

**SSL Legacy Renegotiation Support option**  
When this option is enabled, renegotiation with clients and servers, which don't support the new TLS Renegotiation Info extension (defined in RFC 5746), will be allowed. When disabled, renegotiation with such clients and servers will not be allowed. Changing this option will cause the web service to restart.

☐ Enable support for SSL legacy renegotiation

- Click on **Save Changes**.
- At this point, the **Turn on NDcPP mode** is enabled for both Inbound SSL Options and Outbound SSL Options and the following is shown:

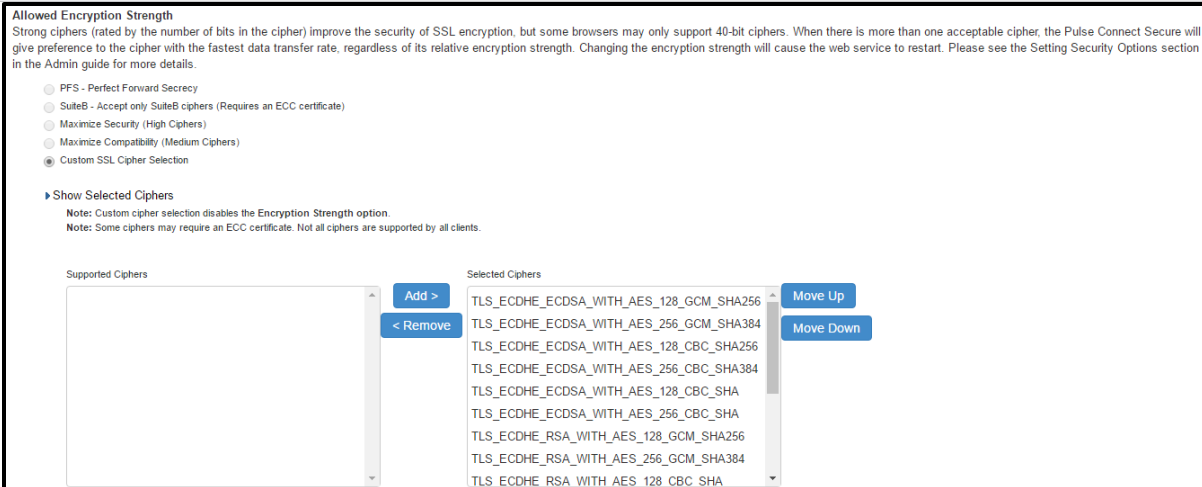
- Accept only TLS1.0 and later and Accept SSL V3 and TLS (maximize compatibility) are disabled in the NDcPP mode. Accept only TLS 1.1 and later is selected by default.

**Inbound Settings**

**Allowed SSL and TLS Version**  
The older SSL V2 protocol has known security issues addressed by SSL V3 and TLS. It is no longer supported.

☐ Accept only TLS 1.2 and later (maximize security)  
☒ Accept only TLS 1.1 and later  
☐ Accept only TLS 1.0 and later  
☐ Accept SSL V3 and TLS (maximize compatibility)

- Custom SSL Cipher Selection Allowed Encryption Strength are automatically selected. Click on **Show Selected Ciphers** displays below 16 Ciphers in the right panel labelled **Selected Cipher**.



- c. Select TLS\_DHE\_RSA\_WITH\_AES\_128\_CBC\_SHA and TLS\_DHE\_RSA\_WITH\_AES\_256\_CBC\_SHA on the right panel, and click "Remove" button to remove it from the "Selected Ciphers".
  - d. Navigate to **System -> Configuration > Security > outbound SSL Options**
  - e. Custom SSL Cipher Selection Allowed Encryption Strength are automatically selected. Click on Show Selected Ciphers displays below 16 Ciphers in the right panel labelled Selected Cipher.
  - f. Select TLS\_DHE\_RSA\_WITH\_AES\_128\_CBC\_SHA and TLS\_DHE\_RSA\_WITH\_AES\_256\_CBC\_SHA on the right panel, and click "Remove" button to remove it from the "Selected Ciphers".
8. Optionally, you may check below log to confirm NDcPP mode is enabled:  
 Navigate to **System -> Log/Monitoring -> Admin Access -> Logs** and Check for the Logs mentioned in the section **NDcPP Mode Enable Configuration Admin Logs**
  9. Optionally, you may check below log to confirm that DHE2048 Key Exchange Option is enabled:  
 Navigate to **System -> Log/Monitoring -> Admin Access -> Logs** and Check for the Logs mentioned in the section **DH2048 Key Exchange Enable Configuration Admin Logs**.

## Audit Logs For NDcPP Mode

### NDcPP Mode Enable Configuration Admin Logs

Configuration change to enable NDcPP mode on the PCS/PPS.

Info	ADM23434	<current timestamp> <node name> <IP Address> <user id> <Realm> <Role> – Allowed SSL and TLS changed from 'TLSv1 and above' to 'TLS1.1 and above'.
Info	ADM31354	<current timestamp> <node name> <IP Address> <user id> <Realm> <Role> – Changed Allowed Encryption Strength from <ciphersuite> to <ciphersuite>.
Info	ADM30965	<current timestamp> <node name> <IP Address> <user id> <Realm> <Role> – FIPS mode is now turned on. The web server will restart.
Info	ADM31273	<current timestamp> <node name> <IP Address> <user id> <Realm> <Role> – NDcPP mode is now turned on. The web server will restart.

### NDcPP Mode Disable Configuration Admin Logs

Configuration change to disable NDcPP mode on the PCS/PPS.

Info	ADM31273	<current timestamp> <node name> <IP Address> <user id> <Realm> <Role> – NDcPP mode is now turned off. The web server will restart.
------	----------	--

### DH2048 Key Exchange Enable Configuration Admin Logs

Configuration change to enable DH2048 Key Exchange Option on the PCS/PPS.

Info	ADM31287	<current timestamp> <node name> <IP Address> <user id> <Realm> <Role> – DHE2048 option is now enabled
------	----------	--

# JITC Mode

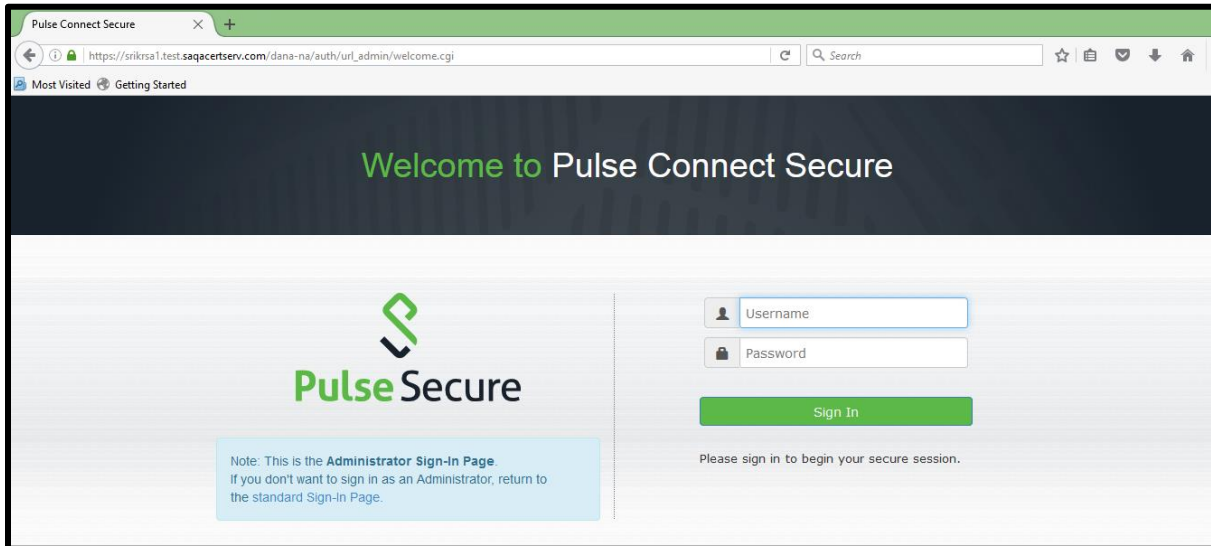
- **Prerequisites for enabling JITC Mode**
- **Enabling JITC Mode**
- **Password Strengthening**
- **Configuring JITC IPv6 Settings**
- **Audit Logs For JITC Mode**
- **Notification for Unsuccessful Admin Login Attempts**

## Prerequisites for enabling JITC Mode

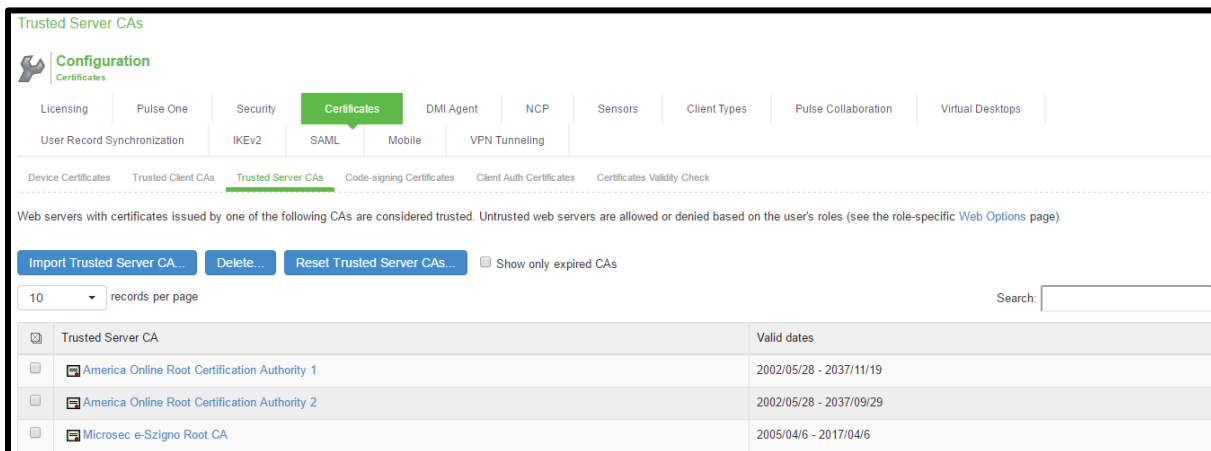
Before enabling the JITC Mode, admin must make sure to import the Trusted Server CAs. If not done yet, perform the following steps before enabling the JITC mode.

1. Login to PCS/PPS from any Browser: **https://a.b.c.d/admin** using admin credentials.

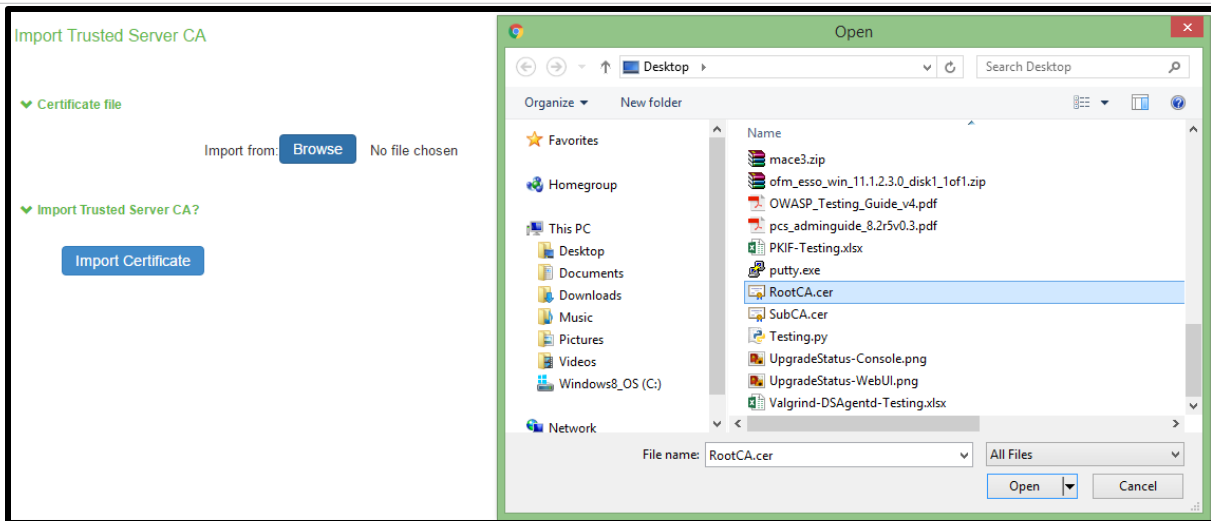
Note: The admin credentials are configured during the initial setup via console.



2. Import Trusted Server CA. For this, on the administrator web console:
  - a. Navigate to System -> Configuration -> Certificates -> Trusted Server CAs.



- b. Click on Import Trusted Server CA.
- c. On the Import Trusted Server CA screen, click on **Browser**, import the root CA certificate file.

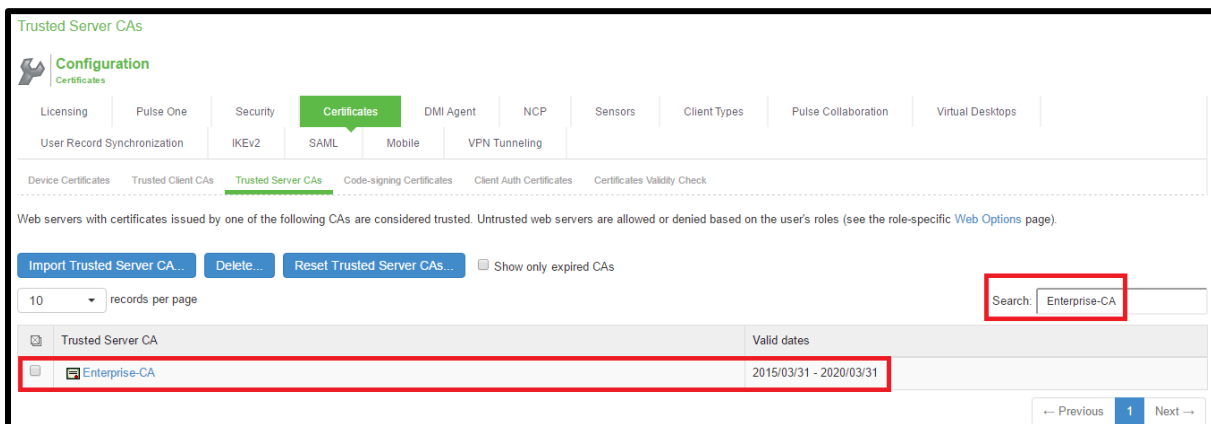


Note: In order to import CA Chain, all Sub CAs must be imported one by one.

- d. Once CA or CA Chain is imported, click **Done**.



- e. The CA Common Name of the imported trusted server CA should be shown in the Trusted Server CA table on screen **System -> Configuration -> Certificates -> Trusted Server CAs**.



### 3. Import Device Certificate

- a. Navigate to **System > Configuration > Certificates > Device Certificate**.

The screenshot shows the 'Device Certificates' page. At the top, there are tabs: 'Device Certificates', 'Trusted Client CAs', 'Trusted Server CAs', 'Code-signing Certificates', 'Client Auth Certificates', and 'Certificates Validity Check'. Below the tabs, there is a text area with instructions: 'Specify the Device Certificate(s). If you don't have a certificate yet, you can create a CSR and import the resulting signed certificate. If necessary, you can add custom [Intermediate CAs](#).' Below this are two buttons: 'Import Certificate & Key...' and 'Delete...'. A dropdown menu shows '10 records per page'. A search bar is on the right. Below is a table with columns: 'Certificate issued to', 'Issued by', 'Valid Dates', and 'Used by'. The table contains one row with the following data: '10.209.113.121' (with a lock icon), '10.209.113.121', 'Apr 13 18:42:36 2017 GMT to Oct 4 18:42:36 2022 GMT', and '<Internal Port>'. There are checkboxes in the first two columns.

- b. Click on **Import Certificate & Key**.

This screenshot is identical to the previous one, but the 'Import Certificate & Key...' button is highlighted with a red rectangle.

- c. On the **Import Certificate & Key Page**, click on **Browse** to select the device certificate file having extendedKeyUsage field set for Server Authentication purpose.

The screenshot shows the 'Import Certificate and Key' page. The breadcrumb is 'Configuration > Certificates > Import Certificate and Key'. The title is 'Import Certificate and Key'. Below it is a text area: 'Use one of the forms below to import an existing certificate and its corresponding private key. If the files are encrypted, you will also need to specify the password.' There are two sections. The first section is 'If certificate file includes private key' (indicated by a green checkmark). It has a 'Certificate File' label, a 'Browse' button (highlighted with a red rectangle), and 'No file chosen' text. Below it is a 'Password Key' text box and an 'Import' button. The second section is 'If certificate and private key are separate files' (indicated by a green checkmark). It has 'Certificate File' and 'Private Key File' labels, each with a 'Browse' button and 'No file chosen' text. Below these is a 'Password Key' text box and an 'Import' button. Overlaid on the right is a 'File Upload' dialog box. It shows a file explorer view with the path '<< EntSubCA >> Server-Cert'. The file list shows two files: 'DeviceFullName-RSA2048-RevokedCert....' and 'DeviceWildCard-RSA2048-ValidCert.pfx'. The second file is selected. The 'File name' field at the bottom shows 'DeviceWildCard-RSA2048-ValidCert.pfx' and the file type is 'All Files (\*.\*)'. There are 'Open' and 'Cancel' buttons.

- d. Enter private key protected password in **Password Key** Textbox and click **Import**.

Configuration > Certificates > Import Certificate and Key

### Import Certificate and Key

Use one of the forms below to import an existing certificate and its corresponding private key. If the files are encrypted, you will also need to specify the password.

▼ If certificate file includes private key

Certificate File:  DeviceWildcard-RSA2048-ValidCert.pfx

Password Key:

e. The new certificate is shown in **System -> Configuration -> Certificates -> Device Certificates**.

Device Certificates				
Specify the Device Certificate(s). If you don't have a certificate yet, you can create a CSR and import the resulting signed certificate. If necessary, you can add custom <a href="#">Intermediate CAs</a> .				
<input type="button" value="Import Certificate &amp; Key..."/> <input type="button" value="Delete..."/>				
10 records per page <span style="float: right;">Search: <input type="text"/></span>				
<input type="checkbox"/>	Certificate issued to	Issued by	Valid Dates	Used by
<input type="checkbox"/>	10.209.113.121	10.209.113.121	Apr 13 18:42:36 2017 GMT to Oct 4 18:42:36 2022 GMT	<Internal Port>
<input type="checkbox"/>	*test.sagacertsrv.com	EnterpriseSub-CA	Apr 2 05:00:51 2017 GMT to Apr 1 17:38:19 2019 GMT	

f. Click on the certificate name that was created

g. The **Certificate Details** screen is shown, in the expanded **Present certificate on these ports** section, select **<Internal Port>** in the left panel that is labelled **Internal Virtual Ports**, click on **Add ->** to map it to the new device certificate.

If the **<Internal Port>** is not available in the left panel that is labelled **Internal Virtual Ports**, then the internal port is already mapped to a different device certificate, please see NOTE on instructions to remove the internal port from the currently mapped device certificate.

Certificates > Certificate Details

### Certificate Details

▼ Certificate

Issued To: \*test.sagacertsrv.com  
 Issued By: EnterpriseSub-CA  
 Valid: Apr 2 05:00:51 2017 GMT to Apr 1 17:38:19 2019 GMT  
 Details: [Other Certificate Details](#)  
[Download](#)

▼ Present certificate on these ports

Select the internal and external virtual ports that will present this certificate:

Internal Virtual Ports:

Selected Virtual Ports:

External Virtual Ports:

Selected Virtual Ports:

Vlan Ports:

Selected Vlan Ports:

▼ Certificate status checking

☐ Use CRLs (Certificate Revocation Lists)  
 Note: Certificate Revocation is supported only when the CDP is embedded in the device certificate and the CRL is hosted on a HTTP server.

h. Click on **Save Changes**, the selected port in step 11 is shown in the **Used by** field for the new



certificate.

Device Certificates Trusted Client CAs Trusted Server CAs Code-signing Certificates Client Auth Certificates Certificates Validity Check				
Specify the Device Certificate(s). If you don't have a certificate yet, you can create a CSR and import the resulting signed certificate. If necessary, you can add custom <a href="#">Intermediate CAs</a> .				
<input type="button" value="Import Certificate &amp; Key..."/> <input type="button" value="Delete..."/>				
10 records per page <span style="float: right;">Search: <input type="text"/></span>				
<input type="checkbox"/>	Certificate issued to	Issued by	Valid Dates	Used by
<input type="checkbox"/>	10.209.113.121	10.209.113.121	Apr 13 18:42:36 2017 GMT to Oct 4 18:42:36 2022 GMT	
<input type="checkbox"/>	*.test.sagacertsrv.com	EnterpriseSub-CA	Apr 2 05:00:51 2017 GMT to Apr 1 17:38:19 2019 GMT	<Internal Port>

- i. The **Certificate Details** screen is shown, in the expanded **Present certificate on these ports** section, select **<External Port>** in the left panel that is labelled **External Virtual Ports**, click on **Add ->** to map it to the new device certificate.

**Certificates > Certificate Details**

**Certificate Details**

▼ **Certificate**

Issued To: \*.test.sagacertsrv.com  
 Issued By: EnterpriseSub-CA  
 Valid: Apr 2 05:00:51 2017 GMT to Apr 1 17:38:19 2019 GMT  
 Details: Other Certificate Details  
[Download](#)

▼ **Present certificate on these ports**

Select the internal and external virtual ports that will present this certificate:

Internal Virtual Ports:   Selected Virtual Ports: <Internal Port>

External Virtual Ports: **<External Port>**   Selected Virtual Ports:

Vlan Ports:   Selected Vlan Ports:

▼ **Certificate status checking**

☐ Use CRLs (Certificate Revocation Lists)  
 Note: Certificate Revocation is supported only when the CDP is embedded in the device certificate and the CRL is hosted on a HTTP server.

- j. Click on **Save Changes**, the selected port in step 6 is shown in the **Used by** field for the new certificate.

Device Certificates Trusted Client CAs Trusted Server CAs Code-signing Certificates Client Auth Certificates Certificates Validity Check				
Specify the Device Certificate(s). If you don't have a certificate yet, you can create a CSR and import the resulting signed certificate. If necessary, you can add custom <a href="#">Intermediate CAs</a> .				
<input type="button" value="Import Certificate &amp; Key..."/> <input type="button" value="Delete..."/>				
10 records per page <span style="float: right;">Search: <input type="text"/></span>				
<input type="checkbox"/>	Certificate issued to	Issued by	Valid Dates	Used by
<input type="checkbox"/>	10.209.113.121	10.209.113.121	Apr 13 18:42:36 2017 GMT to Oct 4 18:42:36 2022 GMT	
<input type="checkbox"/>	*.test.sagacertsrv.com	EnterpriseSub-CA	Apr 2 05:00:51 2017 GMT to Apr 1 17:38:19 2019 GMT	<Internal Port>, <External Port>

NOTE: If the internal port is already mapped to a different device certificate, do the following:

- k. Click the device certificate that is mapped to the internal port and select **<Internal Port>** from Selected Virtual Ports box

Certificates > Certificate Details

**Certificate Details**

▼ Certificate

Issued To: 10.209.113.121  
 Issued By: ??  
 Valid: Apr 13 18:42:36 2017 GMT to Oct 4 18:42:36 2022 GMT  
 Details: Other Certificate Details  
[Download](#)

▼ Present certificate on these ports

Select the internal and external virtual ports that will present this certificate:

Internal Virtual Ports:      Selected Virtual Ports:

                                 Add ->      <Internal Port>  
                                  Remove

External Virtual Ports:      Selected Virtual Ports:

<External Port>      Add ->  
                                  Remove

Vlan Ports:      Selected Vlan Ports:

                                 Add ->  
                                  Remove

▼ Certificate status checking

☐ Use CRLs (Certificate Revocation Lists)  
 Note: Certificate Revocation is supported only when the CDP is embedded in the device certificate and the CRL is hosted on a HTTP server.

[Save Changes](#)      [Renew Certificate...](#)

- l. Click on **Remove** to unmap the device certificate from the Internal port and **Save Changes**.

Certificates > Certificate Details

**Certificate Details**

▼ Certificate

Issued To: 10.209.113.121  
 Issued By: ??  
 Valid: Apr 13 18:42:36 2017 GMT to Oct 4 18:42:36 2022 GMT  
 Details: Other Certificate Details  
[Download](#)

▼ Present certificate on these ports

Select the internal and external virtual ports that will present this certificate:

Internal Virtual Ports:      Selected Virtual Ports:

<Internal Port>      Add ->  
                                  Remove

External Virtual Ports:      Selected Virtual Ports:

<External Port>      Add ->  
                                  Remove

Vlan Ports:      Selected Vlan Ports:

                                 Add ->  
                                  Remove

▼ Certificate status checking

☐ Use CRLs (Certificate Revocation Lists)  
 Note: Certificate Revocation is supported only when the CDP is embedded in the device certificate and the CRL is hosted on a HTTP server.

[Save Changes](#)      [Renew Certificate...](#)

## Enabling JITC Mode

1. On the PCS/PPS web console, navigate to **System -> Configuration > Security > Inbound SSL Options**.

**Pulse Secure** System Authentication Administrators Users Maintenance Wizards

Pulse Connect Secure

Configuration > Security > SSL Options

SSL Options

**Configuration**

Security

Licensing Pulse One **Security** Certificates DMI Agent NCP Sensors Client Types Pulse Collaboration Virtual Desktops

User Record Synchronization IKEV2 SAML Mobile VPN Tunneling

**Inbound SSL Options** Outbound SSL Options Health Check Options Miscellaneous

**DoD Certification option**  
When this option is enabled, the web service will be placed in JITC Mode. NDcPP and FIPS Modes will also be turned on and all non-FIPS ciphers will be disabled. The web service will restart.

☐ Turn on JITC mode

**SSL NDcPP Mode option**  
When this option is enabled, the web service will be placed in NDcPP Mode. FIPS Mode will also be turned on and all non-FIPS ciphers will be disabled. The web service will restart. NDcPP Mode is a prerequisite for JITC Mode.

☐ Turn on NDcPP mode

**SSL FIPS Mode option**  
When this option is enabled, the web service will be placed in FIPS Mode and all non-FIPS ciphers will be disabled. The web service will restart. FIPS mode is a prerequisite for NDcPP Mode.

☐ Turn on FIPS mode

**Inbound Settings**

**Allowed SSL and TLS Version**  
The older SSL V2 protocol has known security issues addressed by SSL V3 and TLS. It is no longer supported.

☐ Accept only TLS 1.2 and later (maximize security)  
☐ Accept only TLS 1.1 and later  
☒ Accept only TLS 1.0 and later  
☐ Accept SSL V3 and TLS (maximize compatibility)

**Allowed Encryption Strength**  
Strong ciphers (rated by the number of bits in the cipher) improve the security of SSL encryption, but some browsers may only support 40-bit ciphers. When there is more than one acceptable cipher, the Pulse Connect Secure will give preference to the cipher with the fastest data transfer rate, regardless of its relative encryption strength. Changing the encryption strength will cause the web service to restart. Please see the Setting Security Options section in the Admin guide for more details.

☐ PFS - Perfect Forward Secrecy  
☐ SuiteB - Accept only SuiteB ciphers (Requires an ECC certificate)  
☐ Maximize Security (High Ciphers)  
☒ Maximize Compatibility (Medium Ciphers)  
☐ Custom SSL Cipher Selection

[Show Selected Ciphers](#)

**Encryption Strength option**  
Normally, the allowed encryption strength is enforced after an SSL session is established, so that a user that connects using a disallowed encryption strength will receive a web page describing the problem. The option below will prevent a browser with a weak cipher from establishing a connection. Changing this option will cause the web service to restart.

☒ Do not allow connections from browsers that only accept weaker ciphers

**Key Exchange Options**  
If the Allowed Encryption Strength includes any DH ciphers, the system uses 1024bit DHE key exchange by default. The option below will increase key exchange strength to 2048bit DHE.

☐ Use 2048bit Diffie-Hellman key exchange

**SSL Legacy Renegotiation Support option**  
When this option is enabled, renegotiation with clients and servers, which don't support the new TLS Renegotiation Info extension (defined in RFC 5746), will be allowed. When disabled, renegotiation with such clients and servers will not be allowed. Changing this option will cause the web service to restart.

☐ Enable support for SSL legacy renegotiation

2. Click on **Turn on JITC mode** checkbox highlighted to make the PCS/PPS common criteria compliant.

**Inbound SSL Options** Outbound SSL Options Health Check Options Miscellaneous

**DoD Certification option**  
When this option is enabled, the web service will be placed in JITC Mode. NDcPP and FIPS Modes will also be turned on and all non-FIPS ciphers will be disabled. The web service will restart.

☐ Turn on JITC mode

3. Once **Turn on JITC mode** is enabled, **Turn on NDcPP mode** and **Turn on FIPS mode** is also automatically enabled.

**Inbound SSL Options**   Outbound SSL Options   Health Check Options   Miscellaneous

---

**DoD Certification option**  
When this option is enabled, the web service will be placed in JITC Mode. NDcPP and FIPS Modes will also be turned on and all non-FIPS ciphers will be disabled. The web service will restart.

☒ Turn on JITC mode

---

**SSL NDcPP Mode option**  
When this option is enabled, the web service will be placed in NDcPP Mode. FIPS Mode will also be turned on and all non-FIPS ciphers will be disabled. The web service will restart. NDcPP Mode is a prerequisite for JITC Mode.

☒ Turn on NDcPP mode

---

**SSL FIPS Mode option**  
When this option is enabled, the web service will be placed in FIPS Mode and all non-FIPS ciphers will be disabled. The web service will restart. FIPS mode is a prerequisite for NDcPP Mode.

☒ Turn on FIPS mode

4. Enable **Use 2048 bit Diffie-Hellman key exchange** checkbox.

**Key Exchange Options**  
If the Allowed Encryption Strength includes any DH ciphers, the system uses 1024bit DHE key exchange by default. The option below will increase key exchange strength to 2048bit DHE.

☒ Use 2048bit Diffie-Hellman key exchange

5. Uncheck **SSL Legacy Renegotiation Support** option.

**SSL Legacy Renegotiation Support option**  
When this option is enabled, renegotiation with clients and servers, which don't support the new TLS Renegotiation Info extension (defined in RFC 5746), will be allowed. When disabled, renegotiation with such clients and servers will not be allowed. Changing this option will cause the web service to restart.

☐ Enable support for SSL legacy renegotiation

6. Click on **Save Changes**.
7. At this point, the **Turn on JITC mode** is enabled for both **Inbound SSL Options** and **Outbound SSL Options** and the following is shown:
- Accept only TLS1.0 and later** and **Accept SSL V3 and TLS (maximize compatibility)** are disabled in the JITC mode. **Accept only TLS 1.1 and later** is selected by default.

**Inbound Settings**

**Allowed SSL and TLS Version**  
The older SSL V2 protocol has known security issues addressed by SSL V3 and TLS. It is no longer supported.

☐ Accept only TLS 1.2 and later (maximize security)  
☒ Accept only TLS 1.1 and later  
☐ Accept only TLS 1.0 and later  
☐ Accept SSL V3 and TLS (maximize compatibility)

- Custom SSL Cipher Selection Allowed Encryption Strength are automatically selected. Click on **Show Selected Ciphers** displays below 16 Ciphers in the right panel labelled **Selected Cipher**.

**Allowed Encryption Strength**  
Strong ciphers (rated by the number of bits in the cipher) improve the security of SSL encryption, but some browsers may only support 40-bit ciphers. When there is more than one acceptable cipher, the Pulse Connect Secure will give preference to the cipher with the fastest data transfer rate, regardless of its relative encryption strength. Changing the encryption strength will cause the web service to restart. Please see the Setting Security Options section in the Admin guide for more details.

☐ PFS - Perfect Forward Secrecy  
☐ SuiteB - Accept only SuiteB ciphers (Requires an ECC certificate)  
☐ Maximize Security (High Ciphers)  
☐ Maximize Compatibility (Medium Ciphers)  
☒ Custom SSL Cipher Selection

**Show Selected Ciphers**  
Note: Custom cipher selection disables the Encryption Strength option.  
Note: Some ciphers may require an ECC certificate. Not all ciphers are supported by all clients.

Supported Ciphers	Selected Ciphers
	TLS_ECDHE_ECDSA_WITH_AES_128_GCM_SHA256 <span>Move Up</span>
	TLS_ECDHE_ECDSA_WITH_AES_256_GCM_SHA384 <span>Move Down</span>
	TLS_ECDHE_ECDSA_WITH_AES_128_CBC_SHA256
	TLS_ECDHE_ECDSA_WITH_AES_256_CBC_SHA384
	TLS_ECDHE_ECDSA_WITH_AES_128_CBC_SHA
	TLS_ECDHE_ECDSA_WITH_AES_256_CBC_SHA
	TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256
	TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384
	TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA

- Select **TLS\_DHE\_RSA\_WITH\_AES\_128\_CBC\_SHA** and **TLS\_DHE\_RSA\_WITH\_AES\_256\_CBC\_SHA** on the right panel, and click "Remove" button to remove it from the "Selected Ciphers".

- d. Navigate to **System -> Configuration > Security > outbound SSL Options**.
- e. Custom SSL Cipher Selection Allowed Encryption Strength are automatically selected. Click on **Show Selected Ciphers** displays below 16 Ciphers in the right panel labelled **Selected Cipher**.
- f. Select TLS\_DHE\_RSA\_WITH\_AES\_128\_CBC\_SHA and TLS\_DHE\_RSA\_WITH\_AES\_256\_CBC\_SHA on the right panel, and click "Remove" button to remove it from the "Selected Ciphers".
- g. Navigate to **System -> Configuration > Security > Miscellaneous**.
- h. Enable SYN Flood, SMURF, SSL Replay Attack Audit checkbox will be automatically enabled.

Configuration > Security > Miscellaneous

Miscellaneous

**Configuration**

Security

Licensing | Pulse One | **Security** | Certificates | DMI Agent | NCP | Sensors | Client Types | Pulse Collaboration | Virtual Desktops

User Record Synchronization | IKEV2 | SAML | Mobile | VPN Tunneling

Inbound SSL Options | Outbound SSL Options | Health Check Options | **Miscellaneous**

**Delete all cookies at session termination**  
For convenience, some persistent cookies (the last realm cookie and the last sign-in URL cookie) are set on the user's machine. If you desire additional security or privacy, you may choose to not set them.

☐ Delete all cookies at session termination (maximize security)  
☒ Preserve cookies at session termination (maximize usability)

**Include Pulse Connect Secure's session cookie in URL**  
Depending on privacy settings, Mozilla may withhold cookies from the Pulse Connect Secure and JVM, thereby preventing users from running java applets and java-enabled applications such as J-SAM and Pulse Collaboration. To enable users to launch these applications without changing their browser settings, the Pulse Connect Secure can include the user's session cookie in the URL that launches java applets and java-enabled applications.

☒ Include session cookie in URL (maximize compatibility)  
☐ Do not include session cookie in URL (maximize security)

**Lockout options**  
The following settings determine how failed sign-in attempts are handled. When the number of allowed attempts is exceeded, the IP address that is used for signing-in will be temporarily locked to prevent automated sign-in attacks.

Rate:  per minute 1-2147483647 Rate of failed attempts  
Attempts:  2-2147483647 Initial trigger of failed attempts  
Lockout period:  minutes (1-10080 minutes)

**Last Login options**  
The following settings determine whether to show the user's last login time and source IP address details on the user's bookmark page. For Admin users this information will be displayed on the System Status page. These settings do not apply to the custom start page option on Role UI options page.

☐ Show last login time on user's bookmark page  
☐ Show last login IP address on user's bookmark page

**X-Frame-Options protection**  
Enable X-Frame-Options protection to defend against click-jacking attacks by adding X-Frame-Option header to all the IVE generated pages. If this is not enabled then only welcome.cgi will have this header

☒ Enable X-frame options protection

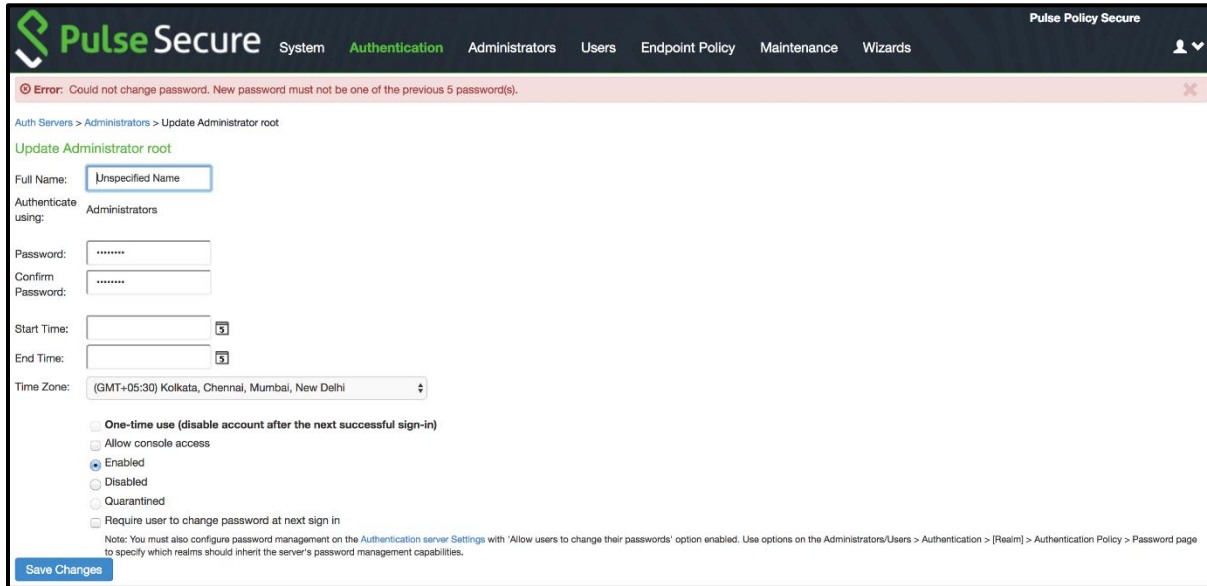
**SYN FLOOD, SMURF, SSL Replay Attack Audit Logs**  
Enable SYN Flood, Smurf and SSL Replay attack audit logs. Turning this on can have performance and resource impact. Even when turned off, the device is always protected against these attacks. This option controls only the logging for these attacks. This option needs to be on when the device is in JITC Mode

☒ Enable SYN Flood, SMURF, SSL Replay Attack Audit

**Save Changes**

## Password Strengthening

When JITC is enabled, PCS/PPS does not allow an administrator to configure a password exactly same as previously configured 5 passwords. An error message is displayed in this case.



The screenshot shows the Pulse Secure web interface. At the top, there is a navigation bar with the Pulse Secure logo and tabs for System, Authentication, Administrators, Users, Endpoint Policy, Maintenance, and Wizards. The 'Authentication' tab is selected. Below the navigation bar, a red error message is displayed: "Error: Could not change password. New password must not be one of the previous 5 password(s).". Below the error message, the breadcrumb trail is "Auth Servers > Administrators > Update Administrator root". The main heading is "Update Administrator root". The form contains the following fields and options:


- Full Name:
- Authenticate using: Administrators
- Password:
- Confirm Password:
- Start Time:
- End Time:
- Time Zone: (GMT+05:30) Kolkata, Chennai, Mumbai, New Delhi
- One-time use (disable account after the next successful sign-in): ☐
- Allow console access: ☐
- Enabled: ☒
- Disabled: ☐
- Quarantined: ☐
- Require user to change password at next sign in: ☐

At the bottom of the form, there is a "Save Changes" button. A note at the bottom of the form states: "Note: You must also configure password management on the Authentication server Settings with 'Allow users to change their passwords' option enabled. Use options on the Administrators/Users > Authentication > [Realm] > Authentication Policy > Password page to specify which realms should inherit the server's password management capabilities."

## Configuring JITC IPv6 Settings

To enable IPv6 settings and to configure DSCP value:

1. Navigate to **system->network->overview** and scroll down to see IPv6 settings.
2. Select both the check boxes under IPv6 settings.

 **IPv6 Settings**

☐ Disable ICMPv6 echo response for multicast echo requests

☐ Disable ICMPv6 destination unreachable response

DSCP value:  0 - 63 (Applied to the dscp field of all the IPv6 packets originated or forwarded from the device.)

Save Changes

3. Configure the DSCP value by entering the value in the space provided below the check boxes.
4. Click on **save changes**.

IPv6 Settings	
Disable ICMPv6 echo response for multicast echo	Used to enable/disable echo reply. If the check box is enabled, the multicast echo request will be dropped in the PCS/PPS.
Disable ICMPv6 destination unreachable response	Used to enable/disable destination unreachable message. If the check box is enabled, a destination unreachable message is dropped in the PCS/PPS.
DSCP Value	Specify the value from 0-63 for the traffic sourced by the device. When applied, all traffic from the PCS/PPS will be using same DSCP value. The specified value is applied to every IPV6 packets originated from the PCS/PPS to the destination.





## Detection and Prevention of SSL Replay Attack IPv4 Event Logs:

Severity	ID	Message
Info	AUT31487	2017-05-04 16:22:13 - I've - [127.0.0.1] System() - Terminated SSL handshake with client: 10.30.122.176. Reason: Invalid or possibly replayed SSL message (Error: 1)

## Detection and Prevention of SSL Replay Attack IPv6 Event Logs:

Severity	ID	Message
Info	AUT31487	2017-05-04 16:24:33 - I've - [127.0.0.1] System() - Terminated SSL handshake with client: fd00:7777:5678:5678::1704. Reason: Invalid or possibly replayed SSL message (Error: 1)

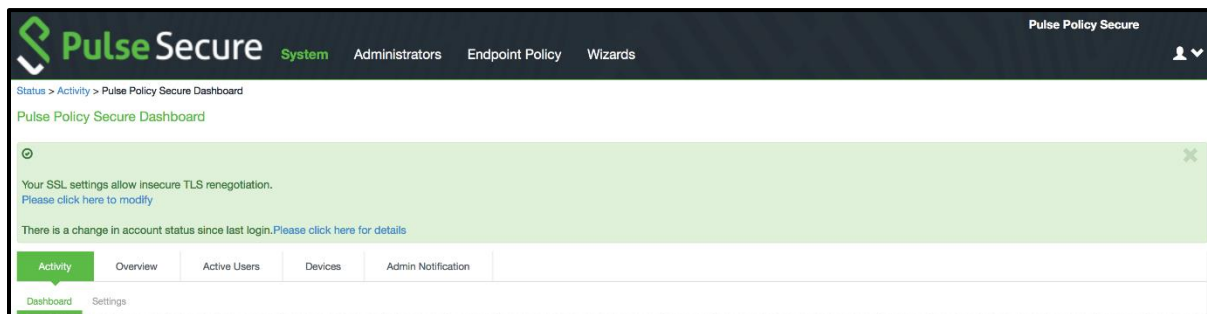
## Notification for Unsuccessful Admin Login Attempts

With JITC Mode on, PCS/PPS shows a banner with the count of unsuccessful login attempt. This includes any change in the admin status that has happened since the last successful login.

Upon clicking the banner, the administrator is directed to the status page, which provides more details about the status or configuration change since last the log-in.

These configuration changes will be cleared before the next login, so that the admin can see different set of configurations changes, if anything has happened from the last login.

Banner for Unsuccessful Admin Login Attempts:



Admin Notification for Unsuccessful Admin Login attempts

