

# **Pulse Policy Secure**

## Multi Factor Authentication with Duo

**Configuration Guide** 

Product Release9.0R1Document1.0PublishedMay 2018

Pulse Secure, LLC 2700 Zanker Road, Suite 200 San Jose, CA 95134 www.pulsesecure.net

Pulse Secure and the Pulse Secure logo are trademarks of Pulse Secure, LLC in the United States. All other trademarks, service marks, registered trademarks, or registered service marks are the property of their respective owners.

Pulse Secure, LLC assumes no responsibility for any inaccuracies in this document. Pulse Secure, LLC reserves the right to change, modify, transfer, or otherwise revise this publication without notice.

Multi Factor Authentication with Duo

The information in this document is current as of the date on the title page.

#### END USER LICENSE AGREEMENT

The Pulse Secure product that is the subject of this technical documentation consists of (or is intended for use with) Pulse Secure software. Use of such software is subject to the terms and conditions of the End User License Agreement ("EULA") posted at www.pulsesecure.net. By downloading, installing or using such software, you agree to the terms and conditions of that EULA."

## Introduction

Multi-factor authentication (MFA) adds a layer of security that allows companies to protect against the leading cause of data breach, which happens through compromised credentials. The MFA adds additional security where users must provide extra information or factors for authentication before accessing corporate applications, networks, and servers.

PPS integration with Duo security adds two-factor authentication to PPS login. It uses a combination of primary username and password along with secondary authentication based on push-notification approval to a mobile device or phone call or other supported authentication methods through Duo Security.

This document explains how PPS integrates with Duo Security to add two-factor authentication to PPS login.



Figure 1: Overview

- 1. Primary authentication is initiated to PPS.
- 2. PPS sends authentication request to Duo Security's authentication proxy.
- 3. Primary authentication is performed using Active Directory or RADIUS.
- 4. Duo authentication proxy connection is established to Duo Security over TCP port.
- 5. Secondary authentication through Duo Security's service.
- 6. Duo authentication proxy receives authentication response.
- 7. PPS access is granted.

# Configuration

The goal is to configure two-factor authentication using RADIUS/AD as a Primary authentication server with Duo Security as a Secondary authentication server. It explains how to integrate MFA solution into the existing 802.1X connections and how-to setup the MFA realm.

This use case involves the following configuration:

- Configuring Duo RADIUS Proxy
- Configuring Duo Security
- Configuring PPS

#### Configuring Duo RADIUS Proxy

1. Install the Duo Authentication Proxy on Windows or Linux server and configure the authproxy.cfg file.

Location of the configuration file.

Windows (64-bit): C:\Program Files (x86)\Duo Security Authentication Proxy\conf\authproxy.cfg Linux: /opt/duoauthproxy/conf/authproxy.cfg

2. Configure the Proxy for Primary Authentication.

If you have only RADIUS authentication server for primary authentication, then modify the authproxy.cfg file with below command. For example:

[radius\_client] host=1.2.3.4 secret=radiusclientsecret

If you have want to use Active Directory for primary authentication, then modify the authproxy.cfg file with below command. For example:

[ad\_client] host=1.2.3.4 host\_2=1.2.3.5 service\_account\_username=duoservice service\_account\_password=password1 search\_dn=DC=example,DC=com security\_group\_dn=CN=DuoVPNUsers,OU=Groups,DC=example,DC=com

3. Setup the Authentication Proxy to work with PPS.

Example configuration for AD.

failmode=safe

### Configuring Duo Security

- 1. Signup for a Duo account. Log in to the Duo Admin Panel and navigate to Applications.
- 2. Click Protect an Application and locate Juniper UAC (Older name for Pulse Policy Secure) in the applications list. Click Protect this Application to get your integration key, secret key, and API hostname.
- 3. Add the RADIUS server in PPS.
- 4. Configure a user realm in PPS.

**Note**: This configuration applies to a RADIUS based MFA solution with Duo Security configured as a Secondary authentication server.

## **Configuring PPS**

The configuration involves adding a RADIUS Server profile and then configuring a user realm.

- 1. From the PPS Admin console, navigate to **Authentication > Auth. Servers**.
- 2. Select RADIUS Server from the Auth Server Type list, click New Server.
- 3. In the Name field, enter Duo-Proxy-RADIUS.
- 4. Under the **Primary Server** section, enter the following information:
  - a. The IP address of your Duo Authentication Proxy.
  - b. The RADIUS secret shared with your Duo Authentication Proxy.
  - c. 1812 (or whichever port specified in your authproxy.cfg file).

#### Figure 2: RADIUS server

0	~									Pulse Policy Secure
💲 Pulse	Se	cure	System	Authentication	Administrators	Users	Endpoint Policy	Maintenance	Wizards	\$ 11 M V
Auth Servers > New RADIU	S Server									
New RADIUS Server										
*Name: Duo_Pro	xy_RADIUS		Label to refer	ence this server.						
NAS-Identifier:			Name of the	device as known to RADIUS	server					
✓ Primary Server										
*RADIUS Server:	1.2.3.4		Name or IP	address						
*Authentication Port:	1812									
*Shared Secret:										
*Accounting Port:	1813		Port used for	r RADIUS accounting, if ap	plicable					
NAS IPv4/IPv6 Address	3:		IPv4/IPv6 a	ddress						
*Timeout:	30	seconds								
*Retries:	0									
Users authenticate using tokens or one-time passwords										

5. Configure User Realm for the Duo RADIUS server, navigate to **Users > User Realms** select **Duo-Proxy-RADIUS** (or whatever you named your new RADIUS server) in the Authentication dropdown.

Eigure	<u>,</u> Э.	Authentication	Doolm
riguie	: ).	Authentication	Realin

0			Pulse Policy Secure		
Secui	CC System Authentication Administrators Users Endp	oint Policy Maintenance Wizards	1~		
User Realms > Duo_Users > General					
General					
General Authentication Policy	Role Mapping				
* Name: Description:	Duo_Users When editing, start on the Role Mapping page	Label to reference this realm			
Servers     Snerify the servers to use for authentication and aut	thorization. To create or manage servers, see the Servers page.				
opony no servers to use for automication and au	monzanon. To croute or munage acrona, ace the berrora page.				
Authentication:	Duo_Proxy_RADIUS •	Specify the server to use for authenticating users.			
User Directory/Attribute:	Same as above	Specify the server to use for authorization.			
Accounting:	None •	Specify the server to use for Radius accounting.			
Device Attributes:	None •	Specify the server to use for device authorization.			
RADIUS Proxy:	Proxy Outer Authentication	Proxy EAP messages to the Authentication server.			
	Proxy Inner Authentication				
	Do not proxy				

6. Click Save Changes.

## Conclusion

You should now be able to properly authenticate devices based on the primary and secondary authentication server.

For troubleshooting you can verify the user access logs.

Figur,	-0 A.	1 Icar	Accorc	Lage
гігіл	P4.	USPL	Access	1025
	<b>c</b>	000.	,	

۱ <u>ې</u>	Puls	e Secure	System	Authentication	Administrators	Users	Endpoint Policy	Maintenance	Wizards	
_og/Monitor	ring > User A	ccess > Logs								
_ogs										
Events	Us	ser Access Admin Acce	ss Se	nsors Client L	.ogs SNMP	Statistics	Advanced Settin	gs		
Log S	ettings Filt	ers								
√iew by filt	View by filter: Standard:Standard (default) Show 200 items									
Edit Query	Edit Query:									
	Update	Reset Query Save	Query							
Save Lo	og As	Clear Log Save All Lo	ogs Clea	r All Logs						
Filter:Standard (default) Date:Oldest to Newest Query: Export Format:Standard										
Severity	ID	Message								
Info	AUT24414	2017-11-27 16:19:27 - ic - [172.21	.16.210] kajalkr(U	sers)[Users] - Agent login	succeeded for kaialkr/lieer	s fro	with Pulse-Secure/8.2.6	.977 (Windows 10) Pulse	e/5.2.6.977.	
Info	AUT24326	2017-11-27 16:19:27 - ic - [172.21	.16.210] kajalkr(U	sers)[] - Primary authentic	ation successful for trainited	Puo-Proxy from 1				
-#110	AU124520	2017-11-27 10.19.27 - 10 - [172.21	. 10.2 TUJ Kajaikr(U	sersitu - Primary authentic	auon successiul loi annan	uo-Proxy from 1.				