

# Pulse Secure Client Linux Quick Start Guide

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Pulse Secure Client for Linux Quick Start Guide.

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# Revision History

The following table lists the revision history for this document.

Revision	Date	Description
1.6	January 2020	No documentation updates for 9.1R4 release.
1.5	November 2019	Added Reconnecting VPN Connection section.
1.4	November 2019	Updated Supported Features section.
1.3	October 2019	Updated links for 9.1R3 Pulse Desktop Client SPG.
1.2	July 2019	Updated links for 9.1R2 Pulse Desktop Client SPG.
1.1	July 2019	Updated links for 9.1R1 Pulse Desktop Client SPG.
1.0	May 2019	No documentation updates for 9.1R1 Release.

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# Requesting Technical Support

Technical product support is available through the Pulse Secure Global Support Center (PSGSC). If you have a support contract, then file a ticket with PSGSC.

- Product warranties—For product warranty information, visit https://www.pulsesecure.net
- Find product documentation: https://www.pulsesecure.net/techpubs/
- Find solutions and answer questions using our Knowledge Base: https://www.pulsesecure.net/support

#### Opening a Case with PSGSC

You can open a case with PSGSC on the Web or by telephone.

- Use the Case Management tool in the PSGSC at https://www.pulsesecure.net/support
- Call Phone: 1-844-751-7629 (Toll Free, US)

For international or direct-dial options in countries without toll-free numbers, see https://www.pulsesecure.net/support

# Part 1

- Overview
- Supported Platforms
- Server Platform Compatibility
- Supported Features
- Limitations

## Overview

Pulse Secure client for Linux provides secure connectivity between a device running Linux and Pulse Connect Secure. Pulse Secure client for Linux is available from the PCS Admin Installers Page. After installing the Pulse Secure client VPN package on a Linux device, the user can configure a connection and establish Layer 3 VPN communications.

Configuration on the Pulse Connect Secure gateway to support Pulse Secure clients for Linux is the same as that of Pulse for Windows and macOS. Use the sign-in policies, authentication realms, roles and VPN tunnel policies to define authentication and access permissions. A typical Pulse server configuration for Linux access is to create a realm, a role and a remediation role that are designed for Linux users.

# Supported Platforms

This topic provides the browser platforms that were tested with the current release of the Pulse Secure Desktop Clients for Linux.

For more information, refer to section **Platform and Browser Compatibility** of **9.1R3.1** Pulse Secure Desktop Client Supported Platforms Guide.

## Server Platform Compatibility

This topic provides the server platforms that were tested with the current release of the Pulse Secure Desktop Clients for Linux.

For more information, refer to section **Server Platform Compatibility** of **9.1R3.1 Pulse Secure Desktop Client Supported Platforms Guide**.

Note: 8.0Rx and 7.4RX with Host Checker is not supported.

# Supported Features

The following features are supported by the Pulse Secure Client for Linux:

- Pulse Linux Client Usability Improvements
  - o The Pulse Linux client will now remain connected if the UI is closed. When the UI is re-launched, updated statistics are presented.
- SAML support for Linux
- Java Free Pulse Linux Client Support
- 64-bit Operating Systems Support
- Multi-Factor Authentication (MFA) Support
- Host Checker
- Session Timeout Warning Feature
- Command Line Support
- RPM/DEB Package Manager Support
- Pre- and post-authentication sign-in notification messages
- Client Certificate Authentication Support.
- VPN tunneling connections for IPv4 resource access

### Limitations

The following are the limitations to the Pulse Secure Client for Linux.

• Refer to KB40238 for Pulse Secure Linux on CentOS clients cannot connect using TLS 1.2 FIPS or NDcPP mode is not supported on Pulse Linux Clients

**Note**: The certificate authentication through UI will be supported only on the machines using libsoup 2.48 and above. Centos 6.4 and Ubuntu 14.04 doesn't meet the above requirements.

# Part 2

- Configuring Server VPN Policy
- Installing Pulse Secure Client for Linux
- Using Pulse Linux Client UI
- Using Pulse Linux Client Command Line
- Managing Certificates on Linux
- Host Checking Support on Linux
- SAML Support
- Certificate Authentication Support

# Configuring Server VPN Policy

The Pulse Secure client enables you to secure your company resources using authentication realms, user roles and resource policies. For complete information on the Pulse Connect Secure gateway, see the Pulse Connect Secure documentation.

The Pulse Connect Secure gateway checks the authentication policy defined for the authentication realm. The user must meet the security requirements that are defined for a realm's authentication policy. At the realm level, you can specify security requirements based on various elements, such as the user's source IP address or the possession of a client-side certificate. If the user meets the requirements specified by the realm's authentication policy, the gateway forwards the user's credentials to the appropriate authentication server. If this server successfully authenticates the user, then the gateway evaluates the role-mapping rules defined for the realm to determine which roles to assign to the user.

The following is a generalized example of configuring a Pulse Connect Secure gateway for the Pulse Client for Linux.

- 1. Click Users > User Roles and then either select an existing role (preferred) or create a new role.
- 2. If creating a new role, specify a name and optional description for the role, for example: Linux Users Role, Linux Users VPN Role.
- 3. Enable VPN Tunneling and Save Changes.
- 4. Click Users > User Realms to create new realm or select an existing realm.
- 5. Configure and save your options on the General and Authentication Policy tabs.
- 6. To Sign In, enable primary/secondary authentication by selecting Servers from Authentication Server list.

On the Role Mapping tab, click New Rule to create a new role-mapping rule.

One option for a role-mapping rule is to create a custom expression that uses the user agent string to identify a Linux device. The Pulse Secure client for Linux user agent string has a form like this:

#### DSClient; PulseLinux

You can use all or part of the string in a custom expression that uses the userAgent variable. For example:

#### userAgent = '\*PulseLinux\*'

7. Select the role that you created earlier for the Linux users, add it to the Selected Roles list.

#### 8. Click Save Changes.

User sign-in policies determine the realm(s) that users can access.

- 1. To create a new sign-in policy, click New URL. Or, to edit an existing policy, click a URL in the User URLs column.
- 2. Modify an existing sign-in page or create a new one using options in the Authentication > Signing In > Sign-in Pages page of the admin console.
- Specify a sign-in policy that associates a realm, sign-in URL, and sign-in page using settings in the Authentication > Signing In > Sign-in Policies page of the admin console. To create or configure user sign-in policies, Click New URL in Authentication > Signing In > Sign-in Policies.
- 4. Under Authentication realm, specify which realm(s) map to the policy, and how users and administrators should pick from amongst realms.
- 5. Click Save Changes.

# Installing Pulse Secure Client for Linux

The Pulse Secure client for Linux currently is designed only for CLI-based installation. **The Installation Command:** 

- Debian based installation
   dpkg –i <package name>
- RPM based installation

```
rpm -ivh <package name>
```

The Upgrade Command:

- Debian based installation
   dpkg –i <package name>
- RPM based installation

rpm -Uvh <package name>

The Uninstallation Command:

- Debian based installation
   dpkg –r <package name>
- RPM based installation

rpm -e <package name>

The Dependencies Installation Command:

• 64 bit machines

/usr/local/pulse/PulseClient\_x86\_64.sh install\_dependency\_packages

• 32 bit machines:

i

/usr/local/pulse/PulseClient.sh install\_dependency\_packages

Note: On Ubuntu distributions, installing through Ubuntu Software Center is supported.

# Using Pulse Linux Client UI

### To launch UI from the Desktop

Pulse Linux Client UI can be launched by searching for Pulse Secure Icon under Applications List.

Figure 1 Pulse Secure Client for Linux Application



## To launch UI from the Terminal

- Append /usr/local/pulse to LD\_LIBRARY\_PATH export LD\_LIBRARY\_PATH=\$LD\_LIBRARY\_PATH:/usr/local/pulse
- Launch the UI by executing the below command /usr/local/pulse/pulseUi

## Adding VPN Connections

To create a Pulse Secure VPN connection on a Linux device:

#### Figure 2 Adding VPN Connection

Pulse Secure			🗢 En 🛛	<b>4</b> )) 2:05 PM 🔱
Ø				
	File -     About			
6	Connections + C -	Enter Configuration Name:		
		VPN Server1 URL:		
		https://10.209.116.38		
		Save		
A		© 2016 by Pulse Secure, LLC. All rights reserved.		
a	© 2016 by Pulse Secure, LLC. All rights reserved.			
<b>%</b>				

- Click on the Add (+) option on the top-right-hand corner of the main Pulse Secure Linux client screen.
  - 1. In the Name field, specify the name for the Pulse Connect Secure gateway.
  - 2. In the URL field, specify the URL for the Pulse Connect Secure gateway.

You can identify the server using the server IP address, the hostname, or a URL that optionally specifies the port the connection uses and the specific sign-in page. To specify an URL, use the following format:

https://hostname[:port][/][sign-in page]

The brackets indicate options. If you specify a specific sign-in page, make sure that the name you specify matches what is defined on the Pulse Connect Secure gateway. (Authentication > Signing in > Sign-in pages.)

• New VPN connection appears in the VPN list after user click the save button on the above screen.

The user can tap connect to initiate a VPN connection. The VPN connection state is indicated in the VPN dropdown menu on the VPN list.

## Modifying VPN Connection

To modify a Pulse Secure VPN connection on a Linux device:

#### Figure 3 Modifying VPN Connection

- Select the VPN connection and click on the edit ([]) option on the top-right-hand corner of the main Pulse Secure Linux client screen.
  - 1. In the Name field, specify the name for the Pulse Connect Secure gateway.
  - 2. In the URL field, specify the URL for the Pulse Connect Secure gateway.

You can identify the server using the server IP address, the hostname, or a URL that optionally specifies the port the connection uses and the specific sign-in page. To specify an URL, use the following format:

https://hostname[:port][/][sign-in page]

The brackets indicate options. If you specify a specific sign-in page, make sure that the name you specify matches what is defined on the Pulse Connect Secure gateway. (Authentication > Signing in > Sign-in pages.)

• Modified VPN connection appears in the VPN list after user click the save button on the above screen

The user can tap connect to initiate a VPN connection. The VPN connection state is indicated in the VPN dropdown menu on the VPN list.

## **Deleting VPN Connection**

To delete a Pulse Secure VPN connection on a Linux device:

### Figure 4 Deleting VPN Connection

Pulse Secure		<b>€))</b> 2:32 PM 🔱
0		
	😵 🖨 Pulse Secure	
۵	Do you want to delete the connection?	
	Cancel	
a		
<b>2</b>	© 2016 by Pulse Secure, LLC. All rights reserved.	

- 1. Select the VPN connection and click on the delete (-) option on the top-right-hand corner of the main Pulse Secure Linux client screen.
- 2. VPN connection is removed from the VPN list after user click the **OK** button on the above screen.

## Launching VPN Connection

## Initiating VPN Connection

To initiate a Pulse Secure VPN connection on a Linux device:

#### Figure 5 Initiating VPN Connection

Pulse Secure		🗢 <mark>En</mark> (1))	3:02 PM 🔱
	Pulse Secure	⊗ ● ◎ Pulse Secure S Pulse Secure	
	Pulse Secure         File -         About         Connections         •         VPN Server1         Connect	Welcome to the Pulse Connect Secure Username Password Sign In	
	© 2016 by Pulse Secure, LLC. All rights reserved.		

- 1. Select the VPN connection and click on the **Connect** button of the VPN connection entry in the Main Pulse Secure Linux client screen.
- 2. New window opens to continue authentication process based on the authentication method configured for the realm.

# Terminating VPN Connection

To terminate a Pulse Secure VPN connection on a Linux device:

### Figure 6 Terminating VPN Connection

Pulse Secure		$\bigcirc$	En	<b>€</b> ))	3:10 PM	ψ
Q						
	S Pulse Secure					
<b>(</b>	File - About					
	Connections + © -					
	VPN Server1 Disconnect					
<u>a</u>						
1	© 2016 by Pulse Secure, LLC. All rights reserved.					

Select the VPN connection and click on the **Disconnect** button of the VPN connection entry in the Main Pulse Secure Linux client screen.

## **Reconnecting VPN Connection**

To reconnect a Pulse Secure VPN connection on a Linux device:

### Figure 7 Reconnecting VPN Connection

	Pulse Secure	00
Â	File - About Connections	+ 6 -
?	252	Reconnecting
<u>a</u>		
• >		
\$		
	© 2019 by Pulse Secure, LLC. All r	ights reserved.

**Reconnecting** button, in the above screen is disabled. Pulse Secure Linux Client will automatically attempt to reconnect in case of an interrupted connection, such as temporarily losing the Wi-Fi link.

# **Diagnostics and Status**

### Uploading the Pulse Secure Client Log Files

The Pulse Secure desktop client for Linux makes it easy to transmit diagnostic log bundles to PCS gateways for analysis by system administrators.

The Pulse Connect Secure admin must enable which clients can send log files by traversing the following menus in the admin console and clicking on the Pulse Client:

• System > Log/Monitoring > Client Logs > Settings

### Figure 8 Enabling Upload logs Admin Option

	Pulse Connect Secure
SPULSE SECURE System Authentication Administrators Users Maintenance Wizards	₹. <b>~</b>
Settings	
Events         User Access         Admin Access         Sensors         Client Logs         SNMP         Statistics         Advanced Settings	
Uploaded Logs Settings   Rectangular Snip	
Enable client-side logging for the following features:	
☑ Host Checker	
☑ Meetings	
✓ Windows Secure Application Manager	
☑ Java Secure Application Manager and Applet Rewriting	
☑ VPN Tunneling ☑ Terminal Services	
☑ reminal Services ☑ Virtual Desktops	
☑ vintai Desktop Client	
E raise beckey order	
✓ Upload Logs	
Uploaded logs disk space: 200 MB	
☑ Alert when log uploaded	
Save Changes	

The Pulse Connect Secure admin must enable upload logs feature by traversing the following menus in the admin console and clicking on the Checkbox:

• User Roles -> <Role> -> General -> Session Options

### Figure 9 Enabling Upload logs Admin Option

	Pulse Connect Secure
System Authentication Administrators Users Maintenance Wizards	
✓ Browser request follow-through	
If the Pulse Connect Secure receives a request from a browser with an expired session, the user is asked to sign in again. Enable this option to complete the original request after the user suc	cessfully authenticates.
<ul> <li>○ Enabled (increased usability)</li> <li>● Disabled (always display start page after signing in)</li> </ul>	
✓ Idle timeout application activity	
By default, the Pulse Connect Secure monitors the activities initiated by Web applications as well as users when determining whether a session is active. You may choose to disregard applicat polling for emails).	ion activity (such as iNotes periodically
<ul> <li>Enabled (Ignore periodic application activity as session activity)</li> <li>Disabled (Periodic application activity counted towards session activity)</li> </ul>	
✓ Upload logs	
Allows the end-user to upload client-side logs for troubleshooting purposes. You may need to enable client-side logs. Extended use of this option can create large log files and may impact performance of the second secon	ormance.
Enable Upload Logs	
Save Changes * indicates required field	

Pulse Secure Linux allows user to select normal/detailed logs to store for organizing issues.

To change the log level, run the following step from the desktop client user interface:

• File -> Logs ->Log Level

### Figure 10 Enabling Detailed log level

	🛿 🖨 🛛 Pulse Secure		
	File - About Logs > Upload Logs Log Level >	+ C - Disconnect	
	<ul> <li>Detailed</li> <li>Normal</li> <li>Connections</li> </ul>		
a.	© 2016 by Pulse Secure, LLC. All ri	ghts reserved.	

To send a log bundle to the PCS, when a VPN connection is selected, run the following step from the desktop client user interface:

• File -> Logs -> Upload.

## Figure 11 Uploading Debug Logs

Pulse Secure	○ En ◀1)) 3:24 PM 券
0	
Pulse Secure	Log upload successful ×
File - About	
Logs > + C - Upload Logs Log Level > Disconnect	οκ
Connections >	
a	
© 2016 by Pulse Secure, LLC. All rights reserved.	

Once this work is done, the system administrator can view uploaded logs in the administrative console here:

• System > Log/Monitoring > Client Logs > Uploaded Logs

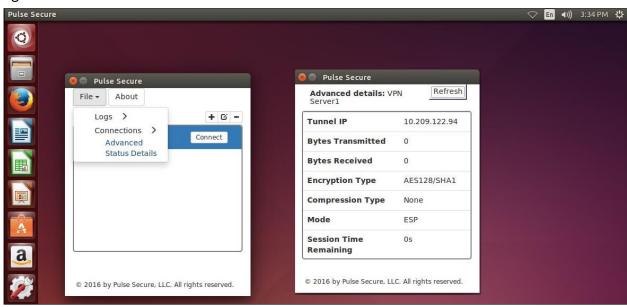
#### Figure 12 Admin Uploaded logs page

O Dulas C					Pulse Conne	ect Secure
💸 Pulse Se	CUIC System Aut	hentication Administrators	Users Maintenance	Wizards		1~
Log/Monitoring > Client Logs > Upload	led Logs					
Uploaded Logs						
Events User Access	Admin Access Sensors	Client Logs SNMP	Statistics Advanced Se	ettings		
Uploaded Logs Settings						
V Uploaded Logs Details						
Log Disk Size: 200 MB Disk Available: 200 MB Disk Used: 0 MB						
✓ Logs manipulation						
	OT preserved over upgrades. Uploade g. Refreshing this page is only support		m their respective 'Log Node'. On	ce a node is deleted from a c	cluster, logs from that node are lost.	You can have uploaded
Refresh Logs						
10 - records per pag	le				Search:	
File Date	User/Realm	Client Component		Log Node	Error	6
		No er	ntries are present			
					•	– Previous Next $\rightarrow$

#### Advanced Connection Details

Advanced connection details page shows the status of the selected VPN connection from the list.

To view advanced connection details, click on File > Connections > Advanced Status Details.



#### Figure 13 Advanced Connection Details

*i* 

Note: To upload logs to the VPN server, the user needs to be authenticated with an active session.

### About Pulse Linux Client

To view Pulse Linux client details:

1. Click on About button on main Pulse Linux client UI.

## Figure 14 About Pulse Linux client

🛛 🖨 Pulse Secure	🔗 🖱 Pulse Secure
File - About	<b>Secure</b> <sup>®</sup>
Connections + C -	
SAML Connect	Pulse Version: 5.3R4(605) Pulse Secure and the Pulse Secure logo are trademarks of Pulse Secure, LLC. in the United States. All other trademarks, service marks, registered trademarks, or registered service marks are the property of their respective owners.
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# Using Pulse Linux Client Command Line

## Initiating VPN connection

Pulse Secure CLI client can be launched from Linux terminals. The usage information is also available in the readme file inside the package.

The following command gives the usage of the various options of the command line client: /usr/local/pulse/PulseClient.sh -H

```
In the case of 64 bit machines, please execute the following command: /usr/local/pulse/PulseClient_x86_64.sh -H
```

The PulseClient.sh script will install the 32 bit dependent packages if these packages are not already installed.

Prerequisites to Run the Command Line Client:

- Pulse Connect Secure (PCS, formerly SA/IVE) IP address or hostname
- VPN user name and password
- PCS certificate (Contact PCS administrator to get certificate in DER format)
- PCS sign-in URL
- Proxy details, if applicable, (IP address/hostname, proxy username and password)
- Realm name to connect

### Launch the Command Line Client

Use the following command format to launch the command line client:

```
/usr/local/pulse/PulseClient.sh -h <PCS appliance IP/hostname> -u <vpn username> -p
<vpn password> -r <realm>
```

Example:

```
/usr/local/pulse/PulseClient.sh -h vpn.pulsesecure.net -u user1 -p PulseSecure -r users
```

#### Terminating VPN connection

Run the following command to terminate the command line client to terminate the VPN connection. /usr/local/pulse/PulseClient.sh -K

### **Diagnostics and Status**

#### Uploading Pulse Secure Client Log Files

Use the following command format to launch the command line client:

```
/usr/local/pulse/PulseClient.sh -h <PCS appliance IP/hostname> -u <vpn username> -p <vpn password> -r <realm> -g
```

Example:

```
/usr/local/pulse/PulseClient.sh -h vpn.pulsesecure.net -u user1 -p PulseSecure -r users -g
```

**Note**: -g option connects to Pulse Connect Secure (PCS) with the provided credentials and uploads the logs into Pulse Connect Secure.

## Checking Pulse Secure Client Status

Run the following command to see the status of the VPN connection: /usr/local/pulse/PulseClient.sh -S

1 Note: The above command could take up to 30 seconds to reflect the current state of the Pulse client.

# Managing Certificates on Linux

Pulse Secure Linux clients verifies server certificate with trusted Certificate Authorities (CA) store in the system. Follow the instructions to add issuing CA certificate to store.

**V** Note: CA certificates to be stored as PEM format in trusted CA store. Following command is used to convert CA certificates to PEM format from DER format.

openssl x509 -in cert.crt -inform der -outform pem -out cert.pem

#### Linux (Ubuntu, Debian)

To Add CA certificate into system store:

1. Install the ca-certificate package

```
sudo apt-get install ca-certificates
```

2. Copy the CA certificate which has been used to sign the device certificate, to /usr/local/share/ca-certificates directory:

#### sudo cp device-ca.crt /usr/local/share/ca-certificates/device-ca.crt

3. Copy the CA certificate which has been used to sign the certificate of Identity Provider (IdP) (in case of SAML authentication), to /usr/local/share/ca-certificates directory:

```
sudo cp idp-ca.crt /usr/local/share/ca-certificates/idp-ca.crt
```

4. Update the CA store:

sudo update-ca-certificates

#### Linux (CentOS/RHEL/Fedora)

To add CA certificate into system store:

- Become Super User of the machine using the following command:
- 2. Install the ca-certificates package:

#### yum install ca-certificates

3. Enable the dynamic CA configuration feature:

#### update-ca-trust force-enable

4. Copy the CA certificate which has been used to sign the device certificate, to /usr/local/share/ca-certificates directory:

#### sudo cp device-ca.crt /etc/pki/ca-trust/source/anchors/

5. Copy the CA certificate which has been used to sign the certificate of Identity Provider (IdP) (in case of SAML authentication), to /usr/local/share/ca-certificates directory:

#### sudo cp idp-ca.crt /usr/local/share/ca-certificates/idp-ca.crt

6. Use command:

update-ca-trust extract

i

Note: Pulse Secure Linux client command line "-f" option is deprecated from 8.1R8 release.

Note: From 9.0 R1 release onwards, web browser invoked for establishing connections will display

following error message, if the user visits or forwarded to the websites which have certificates not trusted by the machine.

Figure 15 Error Message

# Unable to load page

Problem occurred while loading the URL https://10.209.113.207/cert\_auth

Unacceptable TLS certificate

Try again

# Host Checking Support on Linux

All Host Checker rules are implemented through IMCs and IMVs based on the TNC open architecture. IMCs are software modules that Host Checker runs on the client machine. IMCs are responsible for collecting information, such as antivirus, antispyware, patch management, firewall, and other configuration and security information for a client machine.

# Configuring PCS Host Checker Policy for Pulse Linux Client

To configure a Host Checker policy, perform these tasks:

- 1. Create and enable Host Checker policies through the Authentication > Endpoint Security > Host Checker page of the admin console.
- 2. In the admin console, select Authentication > Endpoint Security > Host Checker.
- 3. Under Policies, click New.
- 4. Enter a name in the Policy Name field and then click Continue. (Users see this name on the Host Checker remediation page if you enable custom instructions for this policy.)
- 5. Create one or more rules to associate with the policy.
- 6. Configure additional system-level options on the **Authentication > Endpoint Security > Host Checker page** of the admin console as necessary:
  - a. If you want to display remediation information to users if they fail to meet the requirements of a Host Checker policy, configure remediation options through the Authentication > Endpoint Security > Host Checker page of the admin console.
  - b. To change default Host Checker settings, configure settings through the Authentication > Endpoint Security
     > Host Checker page of the admin console.
- 7. Determine the level you that you want to enforce Host Checker policies:
  - a. To enforce Host Checker policies when the user initially accesses the device, implement the policy at the realm level by selecting the policy at the Users > User Realms > Select Realm > Authentication Policy > Host Checker page of the admin console.
  - b. To allow or deny users access to specific roles based on compliance with Host Checker policies, implement the policies at the role level by using the Users > User Roles > Select Role > General > Restrictions > Host Checker page of the admin console.
  - c. To map users to roles based on their compliance with Host Checker policies, use custom expressions in the Users > User Realms > Select Realm > Role Mapping page of the admin console.
  - d. To allow or deny users access to individual resources based on their compliance with Host Checker policies, use conditions in the Users > Resource Policies > Select Resource > Select Policy > Detailed Rules > Select | Create Rule page of the admin console.

### Pulse Linux Client supports Files, Ports and Processes IMCs currently

- **Ports**—Use this rule type to control the network connections that a client can generate during a session. This rule type ensures that certain ports are open or closed on the client machine before the user can access the device. In the Ports configuration page:
  - 1. Enter a name for the port rule.
  - 2. Enter a comma delimited list (without spaces) of ports or port ranges, such as: 1234,11000-11999,1235.
  - 3. Select Required to require that these ports are open on the client machine or Deny to require that they are closed.
  - 4. Click Save Changes.
- **Process**—Use this rule type to control the software that a client may run during a session. This rule type

ensures that certain processes are running or not running on the client machine before the user can access resources protected by the system. In the Processes configuration page:

- 1. Enter a name for the process rule.
- 2. Enter the name of a process (executable file), such as: good-app.exe.

**Note**: For Linux systems, the process that is being detected must be started using an absolute path. You can use a wildcard character to specify the process name.

For example: /usr/local/bin/pulseUi

- 3. Select Required to require that this process is running or Deny to require that this process is not running.
- 4. Specify the MD5 checksum value of each executable file to which you want the policy to apply (optional). For example, an executable may have different MD5 checksum values on a desktop, laptop, or different operating systems. On a system with OpenSSL installed—many Linux systems have OpenSSL installed by default—you can determine the MD5 checksum by using this command: openssl md5 <processFilePath>
- 5. Click Save Changes.
- File—Use this rule type to ensure that certain files are present or not present on the client machine before the user can access the device. You may also use file checks to evaluate the age and content (through MD5 checksums) of required files and allow or deny access accordingly. In the Files configuration page:
  - 1. Enter a name for the file rule.
  - 2. Enter the name of a file (any file type), such as: /tmp/bad-file.txt.
    - a. You can use a wildcard character to specify the file name.

#### For example: \*.txt

b. You can also use an environment variable to specify the directory path to the file. (You cannot use a wildcard character in the directory path.) Enclose the variable between the <% and %> characters.

#### For example: **\$FILEPATH\bad-file.txt**

3. Select Required to require that this file is present on the client machine or Deny to require that this file is not present.

# Diagnostics and Status

Pulse Linux Client updates the status of host checker in the VPN connection window

#### Figure 16 Host Checker Status on VPN Connection Window

	Pulse Secure File - About Connections	S a Pulse Secure	
	VPN Server1	Loading Components Please wait. This may take several minutes. • Host Checker If an error prevents a component from loading properly, you can <u>click here</u> to continue. Not	
<b>a</b> <b>2</b>	© 2016 by Pulse Secure,		

Pulse Linux Client shows compliance status for connected session when user clicks on drop down option for the same VPN connection entry.

## Figure 17 Host Checker Compliance Status Window

0		
	😣 🖨 Pulse Secure	
	File - About	
	Connections VPN Server1	+ C -
	Status : Connected BaseUrl: https://10.209 Compliance: Meets sec	.116.38
a		
<b>%</b>	© 2016 by Pulse Secure, LLC. All	ights reserved.

# SAML Support

SAML is an XML-based framework for communicating user authentication, entitlement and attribute information. It is used primarily to implement Web browser single sign-on (SSO). This feature allows users to authenticate over SAML. This feature has been tested and qualified for the following Identity Providers (IdPs):

- G Suite
- Okta

For more information on SAML Support, see Pulse Secure Linux Client SAML Deployment Guide.

# Certificate Authentication Support

This feature enables users to login to the client using their certificates. The supported scenario is "certificate based login only" the Pulse Linux Client setup is now switched to this authentication method. In a typical enterprise environment, each user will be provided with certificate which can be used for VPN login. This mechanism can be used as a primary or secondary authentication mechanism.

## Configuring Client Certificate in Pulse Connect Secure

To configure trusted client CA certificate:

1. Select System > Configuration > Certificates > Trusted Client CAs.

### Figure 18 Trusted Client CA Management

$\diamond$			P	ulse Connect Secure
<b>SPulse</b> Secure System	Authentication Administrate	ors Users Maintenance	Wizards	T.
Configuration > Certificates > Trusted Client CAs Trusted Client CAs				
Configuration Certificates				
Licensing Pulse One Security Certifica	es DMI Agent NCP	Sensors Client Types	Pulse Collaboration Virtual Desktop	IS
User Record Synchronization IKEv2 SAML	Mobile VPN Tunneling	Telemetry		
Device Certificates Trusted Client CAs Trusted Server CAs Cod	-signing Certificates Client Auth Certificate	s Certificates Validity Check		
Users can be required to present valid client-side certificates to sig	n in(see the realm-specific Certificate A	uthentication Policy page). Specify trus	ted certificate authorities.	
Auto-import options Proxy Settings Import CA	Certificate Delete			
10 • records per page			Sea	arch:
D Trusted Client CA	Trusted for client authentication?	Valid dates	Status checking	

2. Click Import CA Certificate to display the configuration page.

### Figure 19 Import Trusted Client CA

0		وحمر الروب ا				Pulse Connect Secure	
Secure 5	System Authentication	Administrators	Users	Maintenance	Wizards		1*
Configuration > Certificates > Trusted Client CAs > Import Trusted Client Clien	rusted Client CA						17
Import Trusted Client CA							
✓ Certificate file							
Import from: Browse	No file chosen						
✓ Import Trusted Client CA?							
Ітро	ort Certificate						

- 3. Browse to the certificate file and select it.
- 4. Click Import Certificate to complete the import operation.
- 5. Click the link for the Trusted Client CA to configure.

#### Figure 20 Trusted Client CA Configuration

					Pulse Connect Secure	
Secure Secure	System Authentication	Administrators User	s Maintenance	Wizards		1~
✓ Certificate						
Issued To: ▶ Issued By: ▶ Valid Dates: - Details: ▶ Other Certific	cate Details					
Renew Certificate						
✓ Client certificate status checking						
<ul> <li>None</li> <li>Use CRLs (Certificate Revocation Lists)</li> <li>Inherit from root CA</li> </ul>						
Verify Trusted Client CA						
In addition to verifying the validity of client certificat	tes, you can also verify that this trusted clier	nt CA is valid. Enabling this will check th	e CRL of this certificate's iss	uer, and repeat up the chain until reach	ing the root trusted client CA.	
Trusted for Client Authentication						
Uncheck here to exclude the CA from being truste	ed for client certificate authentication, if this C	A was added for other trusting purpos	e such as SAML signature ve	rification or machine certificate validation	n.	
Participate in Client Certificate Negotia	ation					
Indicating whether this CA will be sent to the b	browser for client certificate selection. To sto	p a client certificate being prompted by	the browser, this flag of all th	e upper level CAs in the CA chain of the	e certificate should be deselected.	
Save Changes						

# Configuring Authentication with the Certificate Server

To configure authentication with the certificate server follow the steps below:

- 1. Select Authentication > Auth Servers.
- 2. Select Certificate Server and Click New Server to display the configuration page.

### Figure 21 Authenticating Servers

						Pulse Conn	ect Secure	
$\sim$	Pulse Secure	rstem Au	thentication	Administrators	Users N	laintenance	Wizards	1~
Auth	entication Servers							
New:	Certificate Server	New Serve	er Delete					
10	✓ records per page					Search:		
	Authentication/Authorization Servers	Туре		User Record S	Synchronization	Logical Auth S	erver Name	
	Administrators	Local	Authentication					
	System Local	Local	Authentication					
						← Prev	vious 1	$Next \to$

3. Complete the configuration as described in Table 1.

### Table 1: Certificate Server Settings

Settings	Guidelines
Name	Specify a name to identify the server within the system Specify a username template. Specify how the system should construct a username. You may use any
User Name Template	combination of certificate variables contained in angle brackets and plain text. NOTE: This value populates the <user> and <username></username></user>
	session variables for use throughout the rest of the system configuration.
User Record Synchronization	This applies only to Connect Secure
Enable User Record	Select this option to retain the bookmarks and individual
Synchronization	preferences regardless of which system you log in to.
Logical Auth Server Name	Specify a logical authentication server name.

# Figure 22 Configuring Certificate Server

0	<b>C</b>						Pulse Conn	ect Secure	
	se Sec	cure							1.4
$\mathbf{v}$			System	Authentication	Administrators	Users	Maintenance	Wizards	
Auth Servers > New Ce	ertificate Server								
New Certificate S	erver								
*Name:	1			Label to reference thi	s server.				
User Name Template	er Name Template: <pre>certDN.CN&gt;</pre> Template for constructing user names from certificate attributes.								
	The template can contain textual characters as well as variables for substitution. Variables should be enclosed in angle brackets like this <variable>. The variables are the same as those used in role mapping custom expressions and policy conditions. All of the certificate variables are available.</variable>								he same
	Examples: <pre><certdn.cn> First CN from the subject DN <certattrserialnumber>Certificate serial number <certattr.altname.xxx> Where xxx can be: Email The Email alternate name UPN The Principal Name alternate name  etc</certattr.altname.xxx></certattrserialnumber></certdn.cn></pre>								
	<certdntext> cert-<certdn.cn></certdn.cn></certdntext>	The complete sul The text "cert-" fo		CN from the subject DN					
Vuser Record Sync	chronization								
Enable Us	er Record Synch	ronization							
Logical Au	th Server Name:								
Save Changes	Reset								

4. Save the configuration.

## **Client Certificate Installation**

The installation of the certificates can be facilitated through a script. Client certificates can be installed using util script "**PulseClient.sh**". An example on how to install the certificate are shown below:

- To install the certificate from pfx file : /usr/local/pulse/PulseClient.sh install\_certificates -inpfx /mnt/hgfs/shared\_dir/10.30.113.196.pfx
- Using separate private and public certificate: /usr/local/pulse/PulseClient.sh install\_certificates -inpriv /mnt/hgfs/shared\_dir/certs/flowerCert.key -inpub /mnt/hgfs/shared\_dir/certs/flowerCert.pem
- To list the certificate from Certificate Store: /usr/local/pulse/PulseClient.sh list\_installed\_certificates
- To delete the Certificate from certificate store /usr/local/pulse/PulseClient.sh delete\_certificates -certName <certificate name>

# Certificate Types Supported

### **Public Certificates**

Extensions	Certificate Formats
der, cer	DER
pem, crt, key, pub	PEM

## Private Keys

Extensions	Certificate Formats
der, cer	DER
pem, crt, key	PEM

## PFX file (Contains both Private Key and Public Keys)

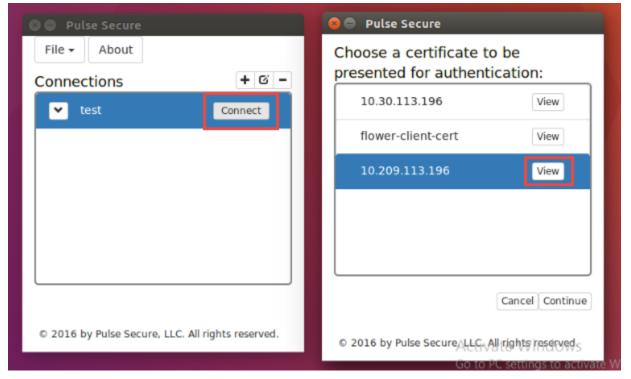
Certificate Formats
PFX

**V** Note: Other formats like **p7b**, **p7c**, **pk8** are not currently supported. All of the above formats will be converted from PEM format to store it in GNOME-keyring.

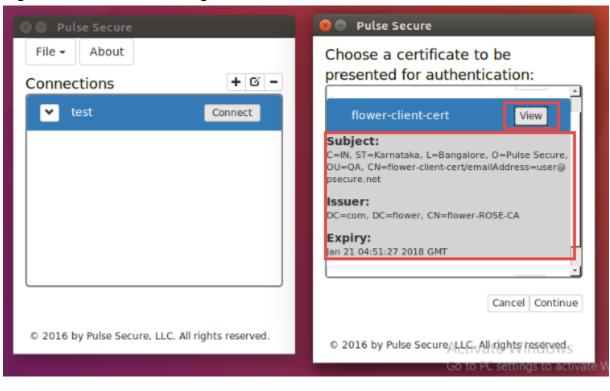
## Default Certificate Selection

If multiple certificates are available for a connection, the certificates will be listed and user can select the certificate for establishing the connection. Once user selects the certificate, that certificate will be stored as preferred certificate for the corresponding connection and this will be used for subsequent authentications to all the corresponding connection.





The above **Figure 23** shows that when user clicks on connect the multiple client certificate will be displayed to continue authenticating for connection. On clicking the view, the certificate details can be viewed by the user (refer **Figure 24**).



#### Figure 24 Certs\_details\_onclicking view

🕖 Note:

- The certificate authentication through UI will be supported only on the machines using libsoup 2.48 and above. Centos 6.4 and Ubuntu 14.04 doesn't meet the above requirements.
- The user cannot save the certificate selection. Save credentials will not be supported.
- Client certificate authentication through smart cards is not supported.