Pulse Secure

Pulse Secure Mobile Android: Release Notes

9.0.0

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Revision History

The following table lists changes made to this document:

Document Revision	Description
1.0	Initial Document for Release 9.0.0

Contents

Overview

This document is the release notes for Pulse Secure Mobile Android Release 9.0.0. This document contains information about what is included in this software release: supported features, feature changes, unsupported features, known issues, and resolved issues. If the information in the release notes differs from the information found in the documentation set, follow the release notes.

VPN New Features

The following table describes the major features that are introduced in the corresponding release.

Features	Description
Release 9.0.0	
Run time Log level settings for Android client	User can set the log level to different levels in runtime for better debugging.

VPN Fixed Issues

The following table lists issues that have been fixed and are resolved by upgrading to this release.

Problem Report Number	Summary
Release 9.0.0	
PRS-373201	**Summary:** Enterprise on-boarding failing for Android users. Displays Error: "On-boarding failed, please contact your administrator".

VPN Known Issues

The following table lists the Known issues in the current release.

Problem Report Number	Release Note
Release 9.0.0	
PAND-3509	**Symptom**: Launching Pulse Secure Android client through the Browser link is not working. **Condition**: Launch Pulse Secure Android client through Chrome using Intent method. **Workaround**: None
PAND-3402	**Symptom**: Pulse client fails to reconnect Always-On VPN when Knox Workspace is locked. **Condition**: When VPN Session timeout happen. **Workaround**: Toggle the Network and select the certificate again.
PAND-3091	**Symptom**: VPN On-Demand monitoring tunnel disappeared when network is toggled. **Condition**: When network flapping happen and device comes out of doze mode. **Workaround**: Enable the Flight mode and disable it to trigger the VPN.
Release 7.2.x	
PAND-3071	**Symptom**: On-Demand VPN feature will not start unless Pulse App is launched manually. **Workaround**: Pulse App needs to be launched manually when the profile is received from EMM.

PWS New Features

The following table describes the major features that are introduced in the corresponding release.

Features	Description
Release 9.0.0	
Android Managed Client Support	In Managed client mode, Pulse Workspace will manage client instead of device. Pulse Workspace will provision VPN configuration to managed client.

PWS Fixed Issues

The following table lists issues that have been fixed and are resolved by upgrading to this release.

Problem Report Number	Summary
Release 9.0.0	
PAND-3288	**Summary:** Space state does not display the IMEI details and correct serial number.
PAND-2918	**Summary:** Pulse App crash observed when VPN connection type is changed from OnDemand to Manual when tunnel is in active state.

PWS Known Issues

The following table lists the Known issues in the current release.

Problem Report Number	Release Note
Release 9.0.0	
PAND-3466	**Symptom**: In Android 10, Hostname requested in the App Behavior Profile for App Visibility is not coming correct. **Condition**: Accessing App Visibility statistics. **Workaround**: None.

Documentation

Pulse Secure documentation is available at: https://www-prev.pulsesecure.net/techpubs/pulse-client/pulse-secure-client-mobile/9.0.Rx.

Technical Support

When you need additional information or assistance, you can contact "Pulse Secure Global Support Center (PSGSC):

- https://www.pulsesecure.net/support
- support@pulsesecure.net

Call us at 1- 844-751-7629 (toll-free USA)

For more technical support resources, browse the support website **https://www.pulsesecure.net/support.**