



Pulse One Appliance Release Notes

Supporting Pulse One Appliance 2.0.2004

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Pulse Secure, LLC
2700 Zanker Road,
Suite 200 San Jose
CA 95134

www.pulsesecure.net

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Pulse One Appliance Release Notes

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Contents

RELEASE NOTES	1
INTRODUCTION	1
IMPORTANT NOTE	1
MANAGED APPLIANCE VERSIONS SUPPORTING THIS RELEASE	2
PULSE ONE RELEASE BUILDS	2
NEW FEATURES IN THIS RELEASE	2
PROBLEMS RESOLVED IN THIS RELEASE	3
KNOWN ISSUES IN THIS RELEASE	3
DOCUMENTATION	6
DOCUMENTATION FEEDBACK	6
TECHNICAL SUPPORT	6
REVISION HISTORY	6

Release Notes

• Introduction	1
• Managed Appliance Versions Supporting This Release	2
• Pulse One Release Builds	2
• New Features in This Release	2
• Problems Resolved in This Release	3
• Known Issues in This Release	3
• Documentation	6
• Technical Support	6
• Revision History	6

Introduction

Pulse One Appliance runs either:

- On PSA7000 hardware, OR
- As a virtual appliance on VMware ESXi, which is hosted within the customer datacentre.

The Pulse One Appliance enables two capabilities:

1. Pulse One Centralized Management: provides unified visibility and management of Pulse Connect Secure (PCS) and Pulse Policy Secure (PPS) in a single easy-to-use console. It provides the ability to aggregate Syslog data from all Pulse Connect Secure and Pulse Policy Secure appliances running in a customer environment. The Pulse One Appliance UI provides an intuitive method to view reports, write custom queries, and troubleshoot issues.
2. Pulse Workspace (PWS) Mobility Management: enterprise mobility management that support BYOD and corporate-owned devices while respecting user privacy and choice. It encrypts all data at rest, controls data sharing between enterprise apps, wipes corporate data without affecting personal information, and connects directly to the enterprise VPN.

These Release Notes highlight the features that have been added and the known issues in this release.

Note: If the information in the Release Notes differs from the information found in the online documentation set, please refer to the Release Notes as the source of the most accurate information.

Important Note

Pulse One 2004 On Prem release updates the Apple Certificates and transitions to HTTP2 APNS protocol. Upgrading before March 31st is necessary to maintain Pulse Workspace functionality without disruption. (POP 14808/14826/14828).

Managed Appliance Versions Supporting This Release

To use the new features introduced in this release of Pulse One Appliance, you will need to use newer versions of Pulse Connect Secure and Pulse Policy Secure, with the recommended minimum supported version numbers shown in the table below.

Product	Recommended Version	Supported Versions
Pulse Connect Secure (PCS)	9.1R1 or higher.	Pulse Connect Secure 9.1R1 or higher Pulse Connect Secure 9.0R4 or higher & 9.0R3.4 (9.0.3.64053) Pulse Connect Secure 8.3R7.1 or higher Please refer to Knowledge Base article SA44101 .
Pulse Policy Secure (PPS)	9.1R1 or higher.	Pulse Policy Secure 9.1R1 or higher Pulse Policy Secure 9.0R4 or higher & 9.0R3.2 (9.0.3.51873) Pulse Policy Secure 5.4R7.1 or higher Please refer to Knowledge Base article SA44101 .

Pulse One Release Builds

The following table lists the Pulse One release builds.

Format	Release Build
OVF	Pulse One 2.0.2004-7303 (B#47)
Upgrade bundle	Pulse One 2.0.2004-7301 (B#51)

New Features in This Release

The following table lists the new features in this release.

Feature	Description
Upgrade Pulse Workspace Certificates without performing a Pulse One Upgrade	Customers using Pulse One On-Prem will be able to independently upgrade PWS Certificates without having to go through a full upgrade.

Problems Resolved in This Release

The following table lists issues that have been fixed and are resolved by upgrading to this release.

Report Number	Description
POP-14808	Renewed Apple MDM Certificates for Pulse Workspace On-Prem builds.
POP-14818	Improve logging and stability related to cluster health issues.
POP-14826	Use APNS Cert and key for Pulse Workspace On-Prem builds.
POP-14828	Pulse Workspace Migration from binary protocol to HTTP/2 protocol for APNS
PRS-390510	500 Server Error after upgrade.
PRS-391958	CRL url contains case-sensitive elements which alerts a configuration mismatch. Config push goes into endless loop.
PRS-392258	Source VLAN in PCS configs causes "Publish Failed" during roles editing/adding with source VLAN configured.
PRS-393509	Error while syncing config to the device in a group. Status gets back to publish required.
PRS-396425	Cannot register for PulseOne Platform with a ".digital" domain email ID.
PRS-397240	Web Proxy ordering in XML (not UI), causing continuous "Configuration Mismatch".
PRS-397846	Web Profile bookmark ordering in PCS (XML) but not in UI, causing continued "Configuration Mismatch".
PRS-397857	Config mismatch when adding new Web(ACL) Resource policies.
PRS-397863	Sort sam/jsam applications by name.

Known Issues in This Release

The following table lists the known issues in the current release.

Report Number	Description
TBC	500 Internal Server Error When upgrading to 2.0.2004. Workaround: System will need to be rebooted 2-3 times for the infrastructure upgrades to complete and this error will go away.
POP-2483	The Group validation status is updated to "Invalid" if a group is added while the LDAP server is not available. Workaround: Manually initiate the verification process once the LDAP server is available again.
POP-3980	The Pulse One domain UI does not accurately display a locked account.
POP-4077	The Publish operation fails when a Pulse One group contains appliances with different versions.
POP-5460	The 'Logins in Past 24 Hours' endpoint compliance widget in the 'Overall System Health' dashboard does not display the 'non-compliant reason' information correctly. After 24 hours, the data from the previous 24 may still be visible.

Report Number	Description
POP-5629	<p>Search for users based on LDAP group while adding a policy lists all users instead of just LDAP group policy users.</p> <p>Workaround: Save the policy and re-open the edit screen to see the changes.</p>
POP-5886	<p>Pulse One supports the ability to aggregate up to 90 days of syslogs from Pulse Connect Secure and Pulse Policy Secure appliances that are configured to send their Syslog data to Pulse One. However, an admin is not prevented from configuring more days.</p> <p>Workaround: Please specify a maximum of 90 days when configuring this capability.</p>
POP-5888	<p>Pulse One does not prevent an admin from running the 'system destroy' command when an NFS directory is mounted.</p> <p>Workaround: Remove the NFS mount before running 'system destroy system-config' on the CLI.</p>
POP-5942	<p>When not successfully mounted, 'log-aggregator show' does not indicate any errors with the mount process.</p> <p>Workaround: Please check the NFS share to ensure that the logs are being written there. If not, please retry to mount.</p>
POP-5943	<p>The 'system destroy system-configs' command does not immediately disconnect interfaces.</p> <p>Workaround: After using the 'system destroy system-configs' command on the serial console of a Pulse One Appliance, reboot the appliance.</p>
POP-6029	Removed appliance names are no longer displayed in the appliance activities trail.
POP-6166	<p>Send Logs does not upload logs on to the Pulse Workspace server.</p> <p>Workaround: Do send log using email address.</p>
POP-6493	A few settings – Licenses, NTP, and so on – are not synched from Active node to Passive node after a cluster is successfully set up.
POP-6660	The 'cluster add' command returns 'ERROR: list index out of range' if the IP address being added is invalid.
POP-6728	If the Active node is shut down and you attempt to run 'cluster status' command on the Passive node, it might take up to 5 minutes for the Passive node to provide a status message.
POP-7559	<p>An admin user having a custom-defined role with delete privileges at the "User" level can edit/delete admins with custom permissions higher than itself. That is, Super Admins, and so on.</p> <p>Workaround: Do not give edit/delete privileges to custom roles with permissions lower than a Super Admin's unless specifically intended.</p>
POP-7860	When the use of the time-range selector returns more than a 100 data points, the graph may not display correctly.
POP-8091	<p>The 'system destroy system-config' command also deletes all entered licenses when it deletes all other configuration and data. You can re-enter licenses only after the provisioning step has been successfully completed.</p> <p>Workaround: Perform 'services restart' after re-entering licenses to make them effective.</p>
POP-8198	Login failure due to a short password configured for the user authentication causes an inaccurate "User Login Failure" count in the User Syslogs Reports feature.

Report Number	Description
POP-8245	After performing the 'cluster demote' command, the internal interface is disabled, and its IP address removed from the configuration. You need to configure internal interface again prior to invoking subsequent clustering commands.
POP-8313	In the first few minutes after a service start, the 'log-collector' service makes a number of outbound attempts to reach https://versioncheck.graylog.com to check for the newest version available.
POP-8333	The message presented when a 'cluster join' command is run before the external interface is configured is not user friendly: "AttributeError: 'NoneType' object has no attribute 'network for joining the cluster'".
POP-8415	IP subnet 192.170.0.0/24 is used internally by Pulse One. These addresses cannot be used to configure external nor internal interface of the appliance.
POP-9228	"Space name" is showing "Unregistered" even after the Space state is up-to-date. Workaround: If the admin refreshes the Workspace page, Space name will show correctly.
POP-9234	Applying a group config to the non-leading node of an AA cluster target or to the passive node of an AP cluster target, causes the group to remain in an infinite publishing state. Workaround: Click to 'Apply Group Config' on the leader or the Active node of the target cluster. This should automatically get the group back into sync once complete.
POP-9337	A group that has no target appliance may sometimes go into an unknown state. Workaround: Make changes to the configuration of the master appliance. This should trigger a re-render and update the status of the group to 'In-sync'.
POP-9590	Connectivity issues when an interface with DHCP configuration overlaps with the static IP subnets of other interfaces. Workaround: If using DHCP, ensure all interfaces are on different subnets. If using static, use only static IPs for all interfaces; do not mix DHCP assigned IPs with static IPs.
POP-9596	SSH connections are not gracefully closed when the IP address of the management interface is modified. Workaround: Enter "~." To cleanly exit out of SSH and return to the command prompt.
POP-13777	Workspace device UI should add the ability to display the enrolled workspace as Managed client or Managed Device.
POP-13839	In the Google App search window, each page does not consistently show ten apps in the search results.
POP-13851	Even after supporting pagination for Google App search and removing duplicate search results, I.T. admins cannot search and add the required apps to the App Catalog. Workaround: Add the Android apps directly from the Google Play after logging in using the AFW registration account.
POP-13932	For a custom-created policy, web clips present in the Global policy are not shown. Workaround: Configure the Web clips in the custom policy also.
POP-14690	'Coverage By Policy' widget details are not part of the Workspace Dashboard report, when user tries to download the Workspace dashboard report or send the the report via e-mail. Workaround: 'Coverage By Policy' widget report can be downloaded individually.

Report Number	Description
PRS-368359	PCS appliances with IP addresses in range 172.17.0.0/16 do not register on Pulse One OnPrem appliances. This is because Docker uses the same IP subnet. Workaround: Consider moving managed appliances to a different subnet.
PRS-369700	Upgrading using SSH still requires serial console access to complete the process. The user is prompted to reboot the appliance once the upgrade is successful. Over SSH, the session is terminated once the services are stopped and the upgrade process begins.

Documentation

Pulse Secure documentation is available at <https://www.pulsesecure.net/techpubs>.

Documentation Feedback

We encourage you to provide feedback, comments, and suggestions so that we can improve the documentation. You can send your comments to techpubs-comments@pulsesecure.net.

Technical Support

For additional information or assistance, contact Pulse Secure Global Support Center (PSGSC):

- <https://support.pulsesecure.net>
- support@pulsesecure.net
- Call 1-844-751-7629 (toll-free USA)

Revision History

The following table lists the revision history for this document.

Revision	Revision Date	Description
1.0	29 March 2021	First release.