



Workspace Control

## **Release Notes**

10.3 (version 10.3.100.1)

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# Important Information

## New installation

Read the following information before continuing with installing or upgrading Ivanti Workspace Control.

### ActiveReports components

The ActiveReports components (libraries and object code) included in this release are proprietary to Data Dynamics, Ltd. (acquired by: GrapeCity, Inc.). By downloading and installing this release, end-users assume and accept sole responsibility of the use of the ActiveReports components, and will not act contrary to license terms applicable and available via <https://www.grapecity.com/legal/eula>.

## Notices Files

The **Notices Files** offer information about the third-party components used in Ivanti Workspace Control, including the Relay Server and the Web Console. These files provide the names of the external components and copyright and license information. The Notices Files are bundled together with the Workspace Control installation files in the product archive available from [Ivanti Workspace Control Product Downloads and Release Notes](#).

## Datastore

The following table shows the Workspace Control version that introduced the Datastore revision level that applies to Workspace Control 10.3.

Datastore revision level	Introduced in
13	RES Workspace Manager 2014 SR3



When upgrading to Workspace Control 10.3, if the Datastore is of a lower revision level than the level specified in the table above, then the Datastore is automatically updated.

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## Drivers

The following table shows when Workspace Control drivers were last updated:

Driver	Last updated in
FileGuard	Ivanti Workspace Control version 10.3.40.0
ImgGuard	Ivanti Workspace Control version 10.3.40.0
NetGuard	Ivanti Workspace Control version 10.3.40.0
RegGuard	Ivanti Workspace Control version 10.3.40.0
RESNFLT	Ivanti Workspace Control version 10.3.60.0



When upgrading to a Workspace Control version that updated one of drivers listed in the table above, a restart is required to activate the updated driver.

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## Bug Fixes

The following customer support issues have been resolved in this release:

Problem ID	Title
88068	After installing Microsoft Windows security updates for Printer Spooler vulnerability, some printers are displayed as <code>Unable to Connect</code> in applications such as Microsoft Word. This occurs when logging into Workspace Control managed sessions on machines running Windows Server 2008 R2 or Windows 7. <a href="#">Link to KB article</a>

# Additional information

## Workspace Control Product Area

Product downloads and documentation, or useful configuration and troubleshooting guides are found at the following link:

<https://forums.ivanti.com/s/workspace-control-powered-by-res>

## Previous Versions of Ivanti Workspace Control

Downloads links to previous versions of Ivanti Workspace Control and their corresponding release notes are available on the Ivanti Community:

<https://forums.ivanti.com/s/article/Ivanti-Workspace-Control-revision-download-links>

## Supported Operating Systems and Technologies

Supported operating systems, database systems, directory services, and third-party software are detailed in the Compatibility Matrix:

<https://forums.ivanti.com/s/article/Workspace-Control-Maintained-Platform-Matrix-10-3-x>

## Workspace Control Upgrade Guide

Information about the upgrade path of Workspace Control is found at the following link:

<https://forums.ivanti.com/s/article/Ivanti-Workspace-Control-Upgrade-Guide-10-2-x-10-3-x>

## Workspace Control Antivirus Best Practices

Antivirus exclusions required for Workspace Control are found at the following link:

<https://forums.ivanti.com/s/article/Ivanti-Workspace-Control-Antivirus-Best-Practices>

## **Workspace Control Ideas**

Vote for new ideas or submit your own ideas for Workspace Control:

<https://ivantiideas.uservoice.com/forums/928756-workspace-control>

## **Administration Guide**

Information about installing, configuring, and using Ivanti Workspace Control is available in the Workspace Control Administration Guide:

<https://help.res.com/workspaceadminguide10/>