ivanti | Workspace Control

Release Notes

2021.1 Service Update 1 (version 10.6.30.0)

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Important Information

New installation

Before performing a new installation of Workspace Control 2021.1, please read the following release note carefully:

ActiveReports components

The ActiveReports components (libraries and object code) included in this release are proprietary to Data Dynamics, Ltd. (acquired by: GrapeCity, Inc.). By downloading and installing this release, end-users assume and accept sole responsibility of the use of the ActiveReports components, and will not act contrary to license terms applicable and available via https://www.grapecity.com/legal/eula.

Microsoft .NET Framework prerequisite

Workspace Control 2021.1 Service Update 1 (version 10.6.30.0) requires .NET Framework 4.7.2 or higher.

Drivers

The following table shows when Workspace Control drivers were last updated:

Driver	Last updated in
FileGuard	Ivanti Workspace Control version 10.3.40.0
ImgGuard	Ivanti Workspace Control version 10.4.50.0
NetGuard	Ivanti Workspace Control 2020 (version 10.5.0.0)
RegGuard	Ivanti Workspace Control version 10.3.120.0
RESNFLT	Ivanti Workspace Control 2021.1 (version 10.6.10.0)

When upgrading to a Workspace Control version that updated one of drivers listed in the table above, a restart is required to activate the updated driver.

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Datastore

The following table shows the Workspace Control version that introduced the Datastore revision level that applies to Workspace Control 2021.1.

Datastore revision level	Introduced in
13	RES Workspace Manager 2014 SR3

When upgrading to Workspace Control 2021.1, if the Datastore is of a lower revision level than the level specified in the table above, then the Datastore is automatically updated.

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What's New

This section covers new features, enhancements, improvements or compatibility updates included in Workspace Control 2021.1 Service Update 1 (version 10.6.30.0).

User Voice Feature Requests

Thank you for your support and continued submission of Product Enhancement Requests using the Product Ideas page on the Ivanti Community. These requests are reviewed every week and form a valuable input for the Workspace Control product roadmap. Please continue to submit your ideas and vote for your favorites.

The following user requests have been addressed in this version of Workspace Control:

Reset Workspace Analysis last visited node

By default, when closing the **Workspace Analysis** window for a specific user, Workspace Control remembers the last visited node. When opening **Workspace Analysis** for another user, Workspace Control navigates to the last visited node when the previous **Workspace Analysis** window was closed.

Create the following string value to configure the Workspace Control Console to not remember the last visited node when closing the **Workspace Analysis** window.

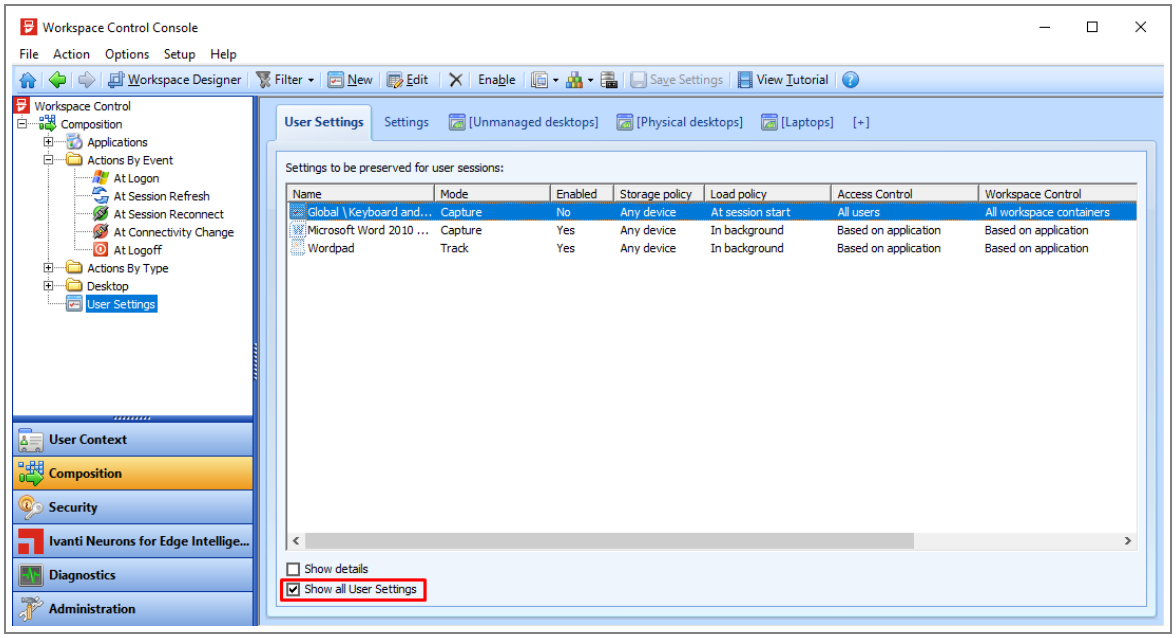
Key	`HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\RES\Workspace Manager`
Value	`RememberLastWSANode`
Type	`REG_SZ`
Data	`No`

More details about this User Voice Feature Request are found on Ivanti Ideas.

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Reset Show all User Settings option when switching tabs

By default, in the Workspace Control Console, under **Composition** > **User Settings**, only configured global user settings are displayed in the right-side pane, in the **User Settings** tab. To display all available user settings, including application-level settings, select the **Show all User Settings** option from the bottom of the Workspace Control Console window.



Once selected, the option persists only until the Workspace Control Console is closed. When the Console is opened again, the **Show all User Settings** option is unchecked.

Create the following string value to automatically uncheck the **Show all User Settings** option after it is selected and you switch to a different tab or node in the left-side navigation menu.

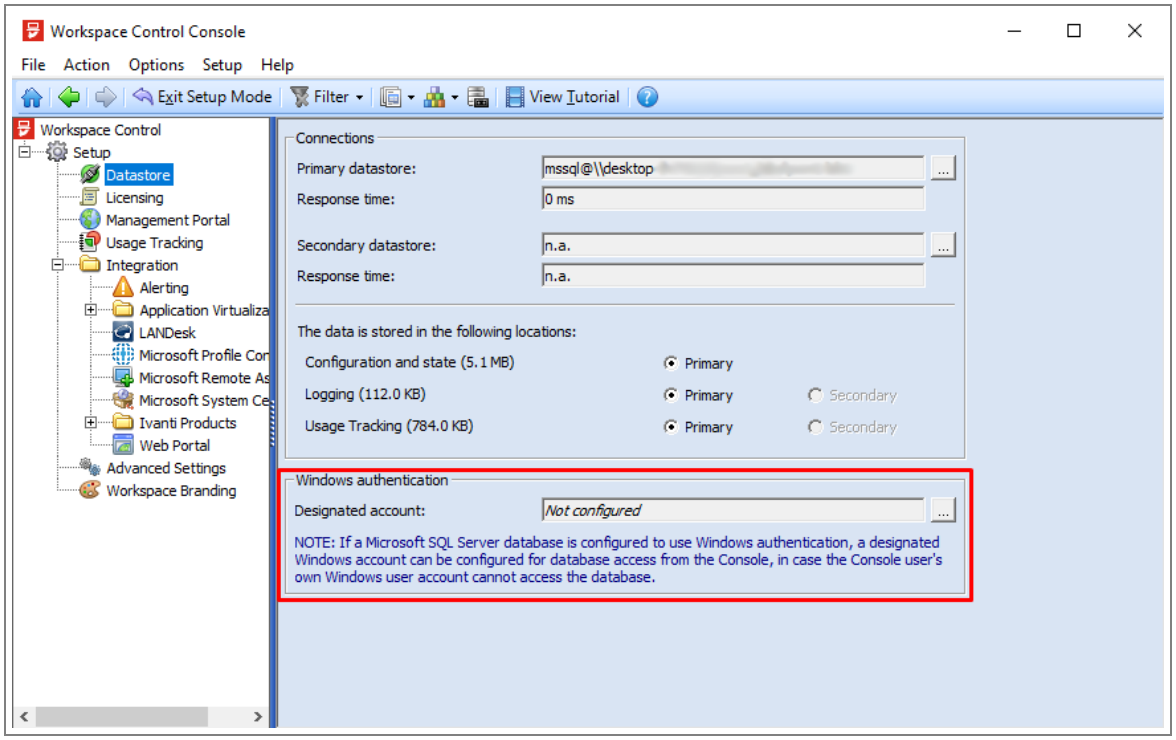
Key	`HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\RES\Workspace Manager`
Value	`RememberShowAllUserSettings`
Type	`REG_SZ`
Data	`No`

More details about this User Voice Feature Request are found on Ivanti Ideas.

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Use the Designated Account when connecting to the Datastore

When the logged on Windows user account has Datastore read permissions, the Workspace Control Console first attempts to connect to the Datastore using the logged on Windows user, even if a designated account is configured under **Setup > Datastore**.



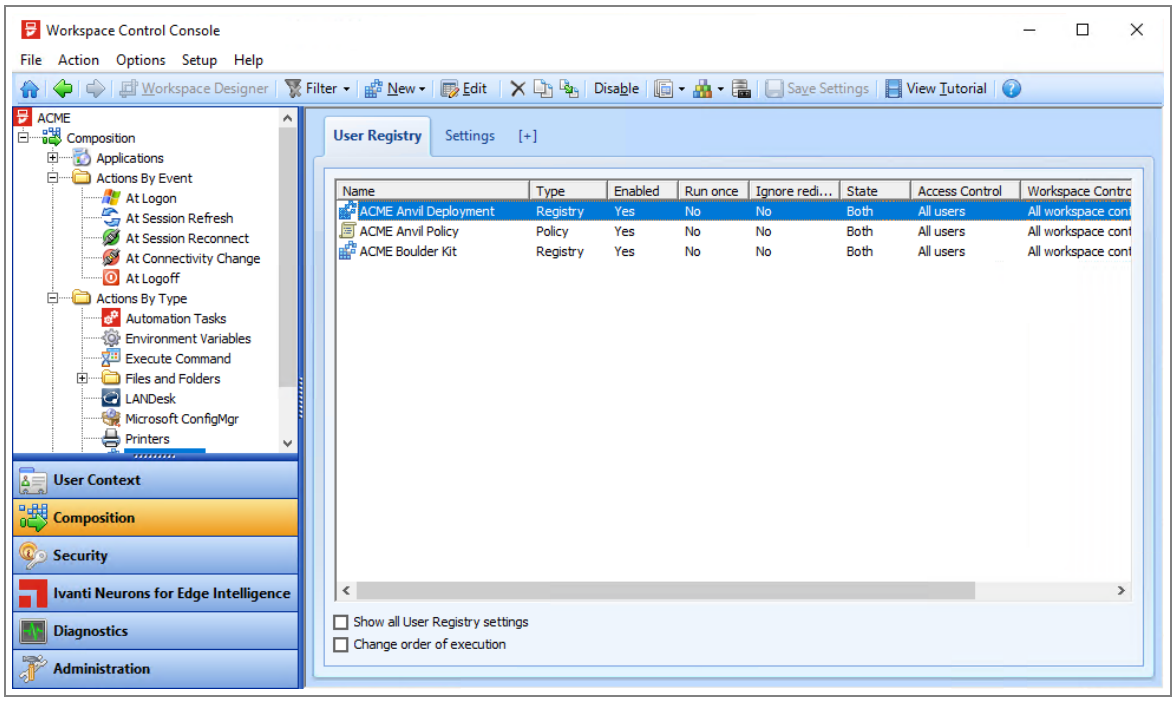
Workspace Control now connects to the Datastore using the Windows User Account, only if the user has both read and update permissions. If the Windows User Account does not have both read and update permissions, then the Designated Account, if configured, is used to connect to the Datastore.

For more details about using a designated account, see Workspace Control Administration Guide. More details about this User Voice Feature Request are found on Ivanti Ideas.

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Registry Settings and Policies Icons

Registry Settings and **Policies** now have separate icons in the Workspace Control Console, under **Composition > Actions By Type > User Registry**.

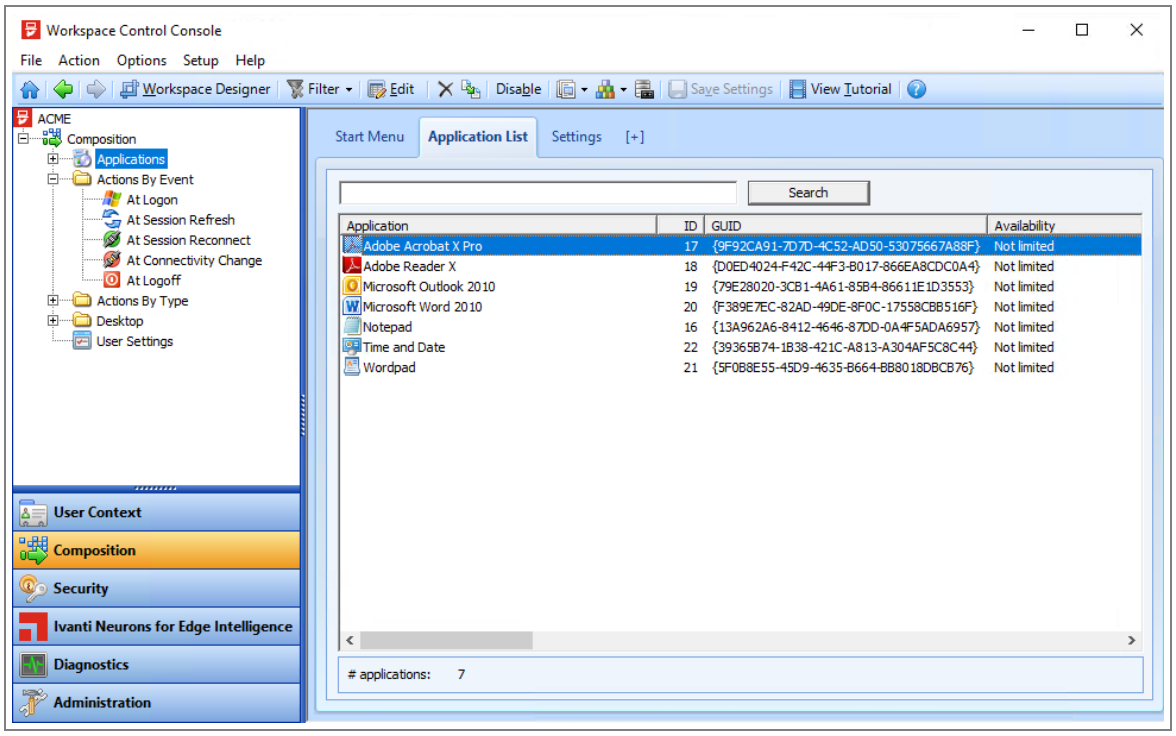


More details about this User Voice Feature Request are found on Ivanti Ideas.

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Managed application GUID displayed in Application List

Managed applications have their Globally Unique Identifier (GUID) shown under the **GUID** column in the Workspace Control Console, under **Composition > Applications > Application List** tab.



More details about this User Voice Feature Request are found on Ivanti Ideas.

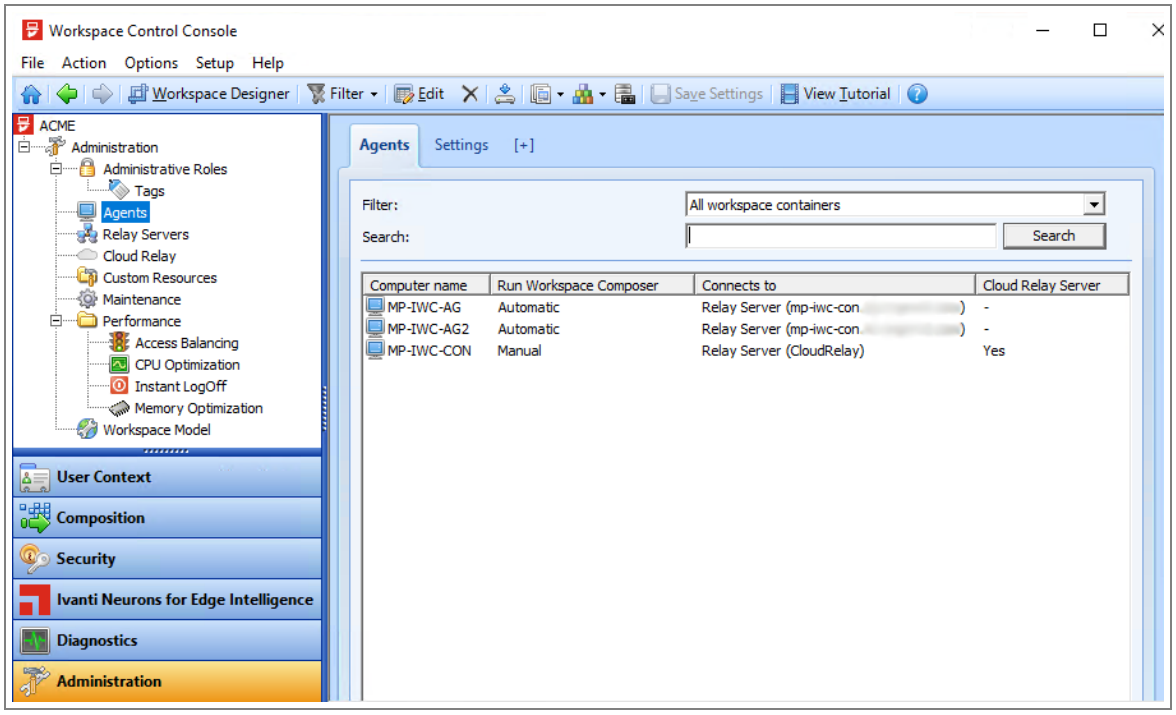
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New Enhancements and Improvements

The following enhancements and/or improvements are part of this version of Workspace Control:

Workspace Control Agent status displays connected Relay Server name

When Workspace Control Agents connect to Relay Servers, this is specified in the Workspace Control Console, under **Administration > Agents**, the **Connects to** column in the **Agents** tab. The information now includes the name of the connected Relay Server.



This requires upgrading the Workspace Control Agents and Workspace Control Console to Workspace Control 2021.1 Service Update 1 (10.6.30.0).

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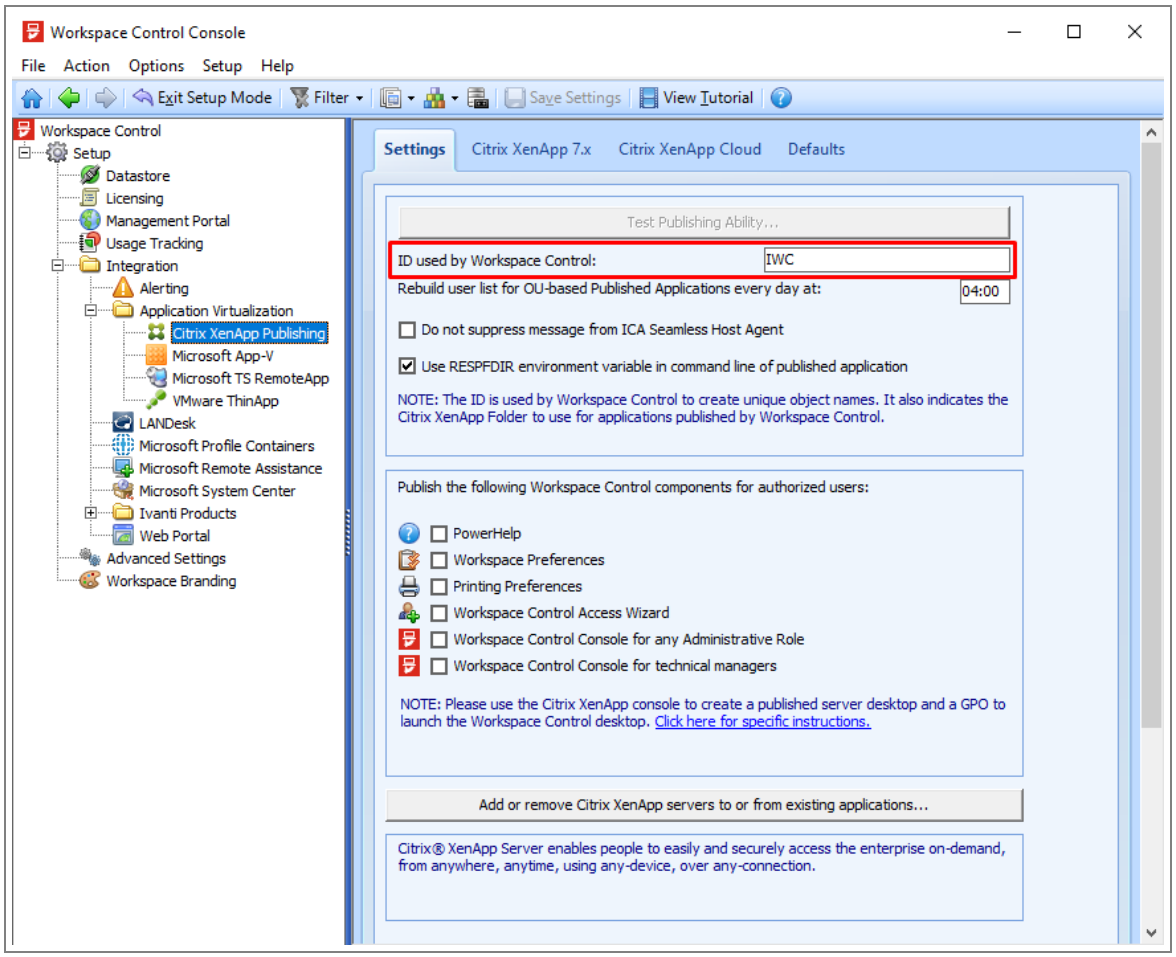
Compatibility Updates

The following compatibility updates are part of this version of Workspace Control:

Citrix XenApp application publishing to specific Citrix folder

Managed applications can be published to specific Citrix folders when using Citrix XenApp.

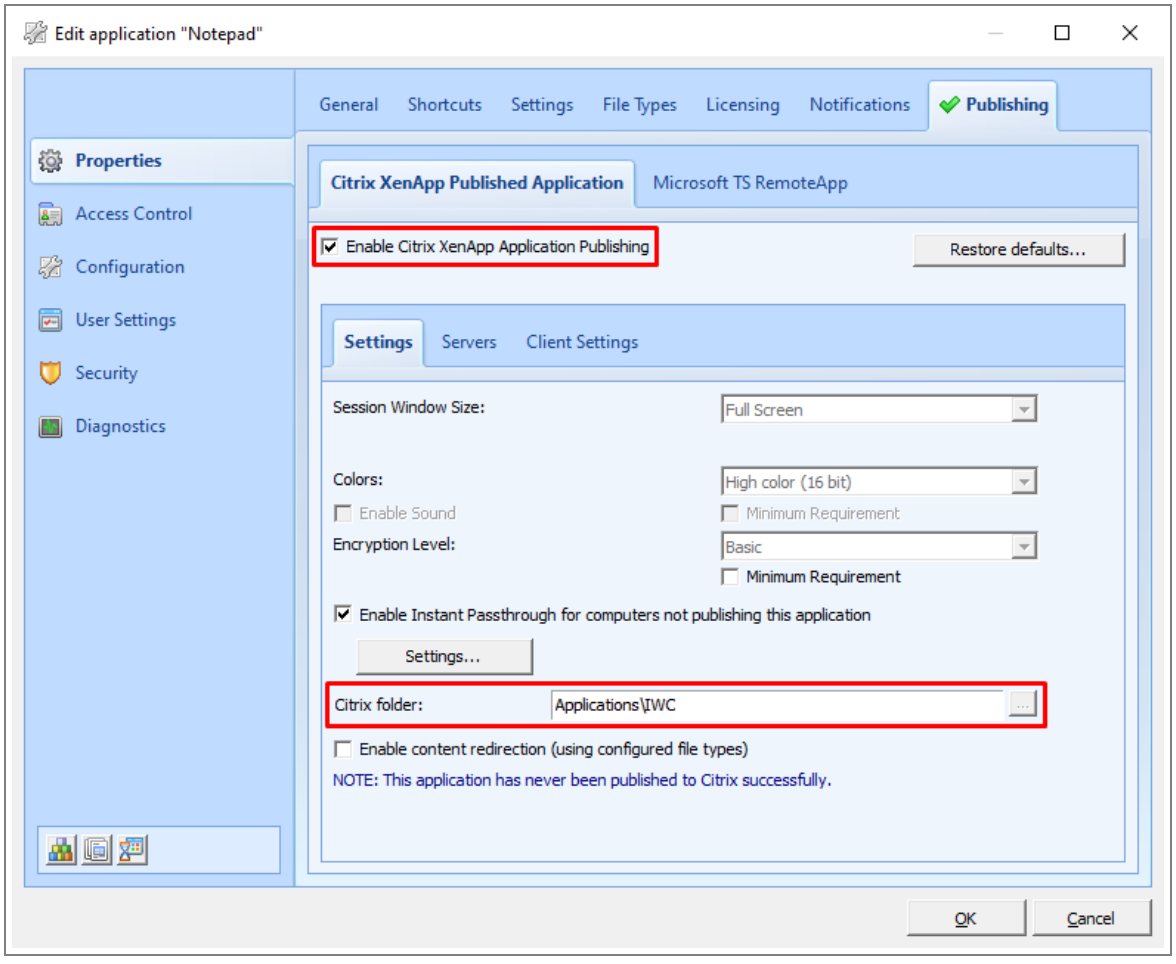
To influence the publishing path for all Citrix published applications, open the Workspace Control Console and then navigate to **Setup > Application Virtualization > Citrix XenApp Publishing**. From the **Settings** tab, modify **ID used by Workspace Control**.



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To set up the publishing path for individual Citrix published applications, follow these steps:

1. Navigate to **Composition > Applications**. Double-click on an application to edit it.
2. In the **Edit application** window, go to **Properties > Publishing > Citrix XenApp Published Application** tab and select **Enable Citrix XenApp Application Publishing**.
3. Go to the **Settings** sub-tab and select the ... button next to the **Citrix folder** option. Select the desired Citrix folder and then select **OK**.
4. Select **OK** to save the changes to the application.



Additional information is found in this KB article.

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Previous versions

Workspace Control 10.6.20.0

User Voice Feature Requests

Thank you for your support and continued submission of Product Enhancement Requests using the Product Ideas page on the Ivanti Community. These requests are reviewed every week and form a valuable input for the Workspace Control product roadmap. Please continue to submit your ideas and vote for your favorites.

The following user requests have been addressed in this version of Workspace Control:

Display Scaling (DPI) settings are saved per user

Workspace Control can now save Windows display scaling (DPI) settings on a per user basis and apply them every time the user starts a Workspace Control managed session.

Display scaling settings are saved for either single monitor or multiple monitor setups, regardless of the individual monitor resolution or scaling configuration.

For more details on how to configure Workspace Control to save display scaling settings for individual users, see Capture display scaling (DPI) settings in the Workspace Control Administration Guide.

The following limitations apply:

- Custom display scaling settings are not saved between Workspace Control sessions.
- Saving display scaling user settings is available only on Microsoft Windows 10 and Windows Server 2019.

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New Enhancements and Improvements

The following enhancements and/or improvements are part of this version of Workspace Control:

Workspace Control Cloud Relay

In Workspace Control environments using Relay Servers, Workspace Control Agents residing outside the corporate firewall do not receive configuration updates from the Datastore unless they are connected to the corporate network through VPN. Using Workspace Control Cloud Relay, Agents no longer require a VPN connection to receive the latest Datastore information.

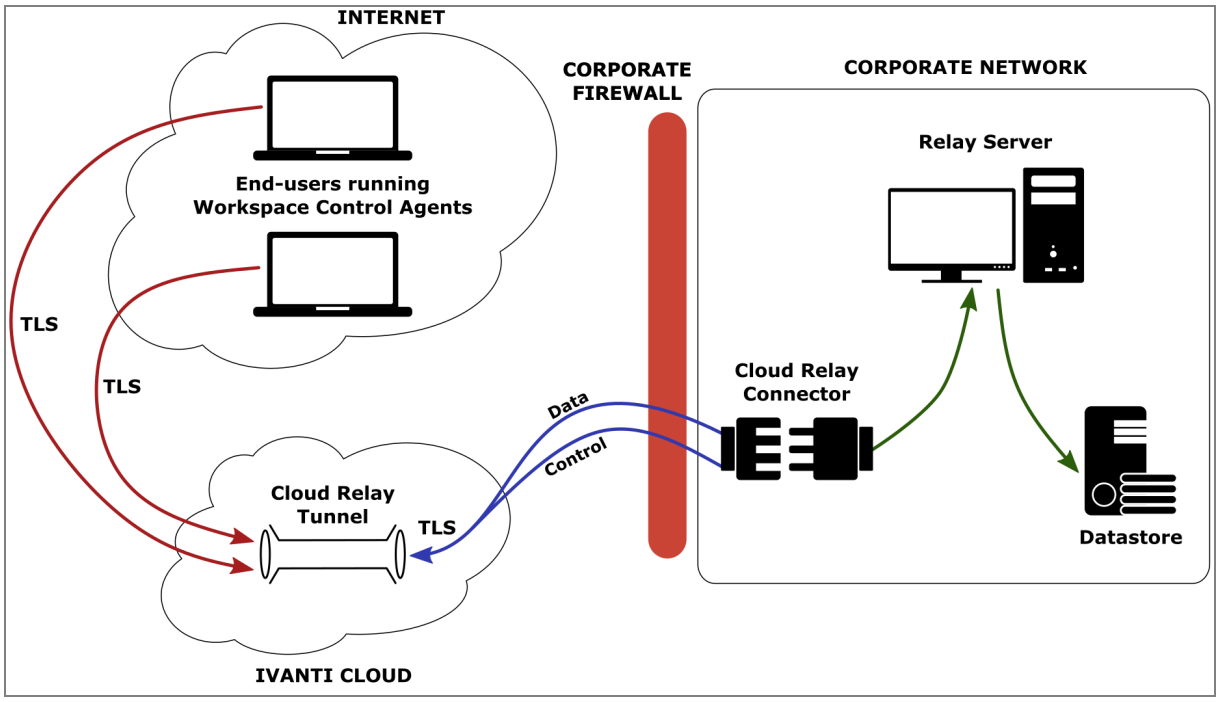
An inbound port is required to be opened in the firewall to let the Workspace Control Agents connect to the Relay Server. Using Workspace Control Cloud Relay, security concerns about inbound ports in the corporate firewall are alleviated. Cloud Relay uses only an outbound connection from within the corporate network to the Internet.

Workspace Control Cloud Relay employs the following components:

- The Cloud Relay Connector
- The Cloud Relay Tunnel

The Cloud Relay Connector resides within the corporate network and connects directly to both the Relay Server and the Cloud Relay Tunnel (using outbound connections). It passes on requests received from Workspace Control Agents through the Cloud Relay Tunnel connection and returns data from the on-premises Relay Server to the requesting Agents.

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The Cloud Relay feature is found in the Workspace Control Console under **Administration > Cloud Relay**.

Using Workspace Control Cloud Relay offers the following benefits:

- The Workspace Control Agents connect directly to the Cloud Relay Tunnel and do not require a VPN connection to access the Datastore information.
- No more inbound connection to the corporate firewall.
- Workspace Control Cloud Relay connections are encrypted using Transport Layer Security (TLS).
- The Cloud Relay Tunnel is hosted on the Ivanti Cloud. It does not store any information in the cloud, and thus, there are no associated storage costs or GDPR concerns.

Cloud Relay is not active upon upgrading to Workspace Control 2021.1 version 10.6.20.0 or 10.6.20.1. To activate the feature, contact Ivanti Support through the Ivanti Community portal and submit a support request. Ivanti Support will provide the 10.6.20.1 installer and offer guidance on how to activate and use Cloud Relay in your Workspace Control environment.

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Workspace Control files are digitally signed

The following files are now digitally signed:

- `IWC.Azure.UserSettings.dll`
- `IWC.Azure.UserSettings.exe`
- `IWC.Azure.UserSettings.Views.dll`

Enhanced tracing for MultiSubnetFailover SQL connection string

Workspace Control 2020.0 (version 10.5.60.0) introduced the option to connect to the Datastore using the `MultiSubnetFailover = True` connection property in the SQL connection string.

Workspace Control Tracing is now enhanced to include the `MultiSubnetFailover` connection property when it is used.

Additional information is found in this KB article.

Security improvements

The security of Workspace Control has been improved.

Reduced size of Workspace Control installation files

Workspace Control installation files are now smaller in size than previous versions.

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Workspace Control 10.6.10.0

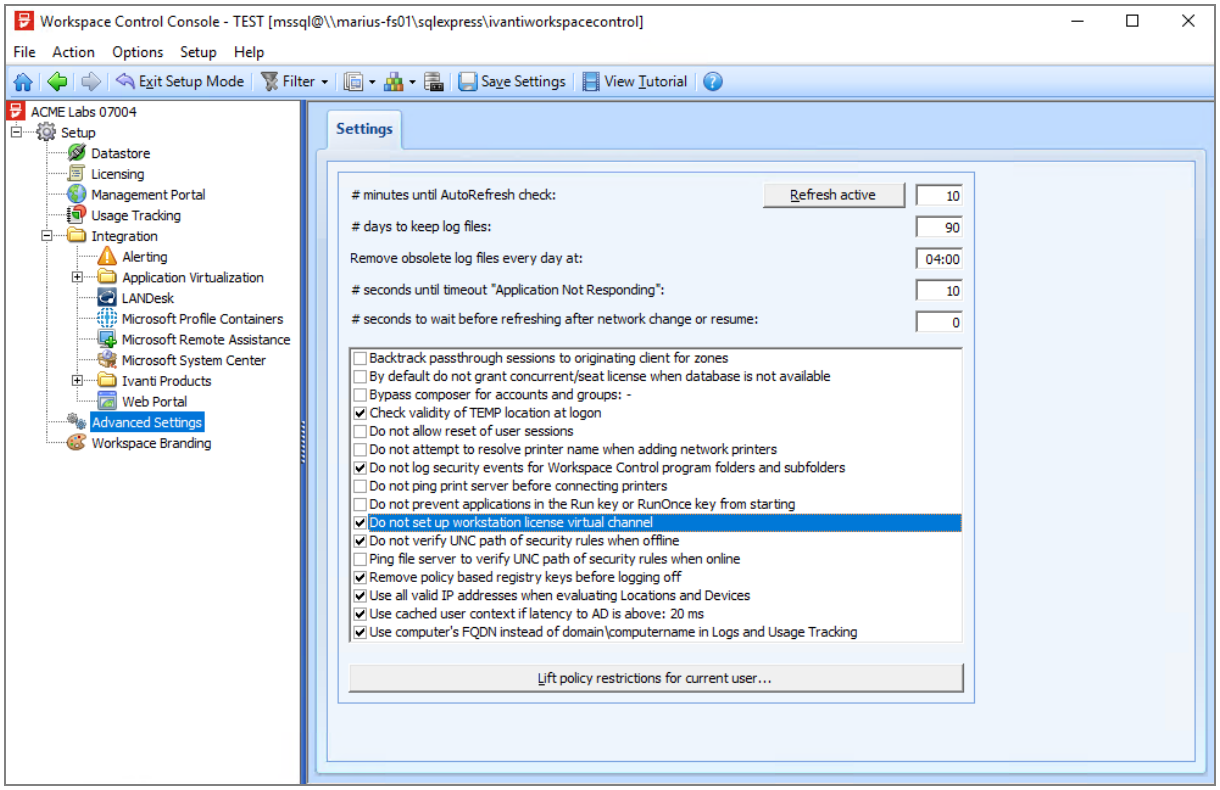
New Enhancements and Improvements

The following enhancements and/or improvements are part of this version of Workspace Control:

Changed default setting for workstation license virtual channel

When starting a terminal session from a desktop, Workspace Control can establish a virtual channel (either Citrix ICA or Microsoft RDP) to communicate with the terminal session. Workspace Control uses the virtual channel to acquire licenses from the Workspace Composer.

The **Do not set up workstation license virtual channel** option is configured from the Workspace Control Console under **Setup > Advanced Settings**.



By default, when configuring a new Datastore, this option is now enabled and Workspace Control does not set up a virtual channel to communicate with the terminal session.

For more information, see the Workspace Control Administration Guide.

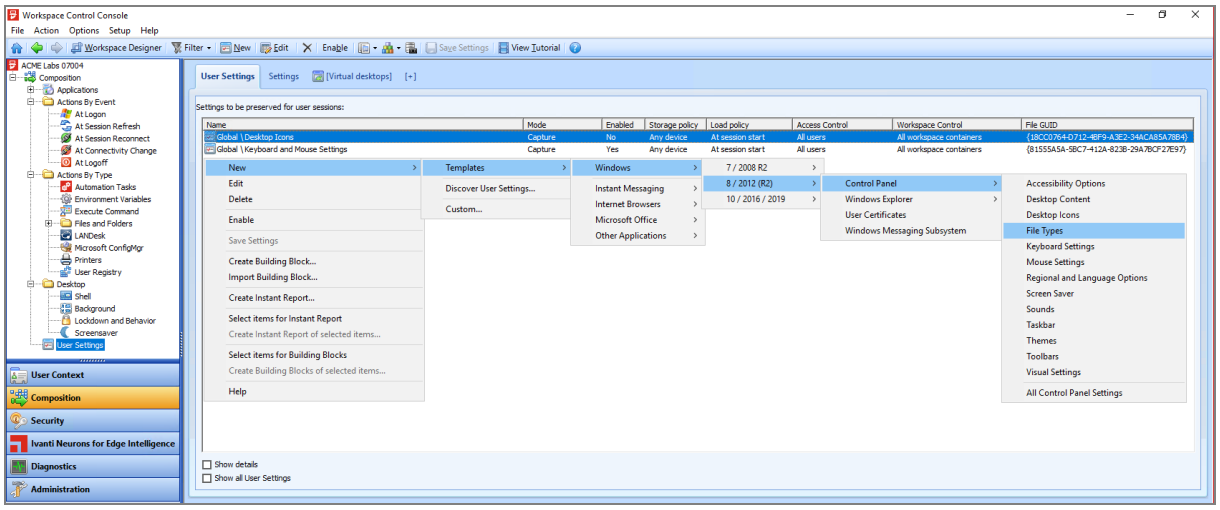
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Improved template for capturing File Type associations

File types associations configured by end-users from within Workspace Control managed sessions can be captured using the **File Types** template. The template has been improved for the following Microsoft Windows operating systems:

- Windows 8
- Windows 10
- Windows Server 2012 R2
- Windows Server 2016
- Windows Server 2019

The **File Types** template is found in the Workspace Control Console under **Composition > User Settings**. In the right-side pane, bring up the context menu by right-clicking and then select **New > Templates > Windows > 8/2012 (R2)** or **10/2016/2019 > Control Panel > File Types**.



Additional information is found in this KB article.

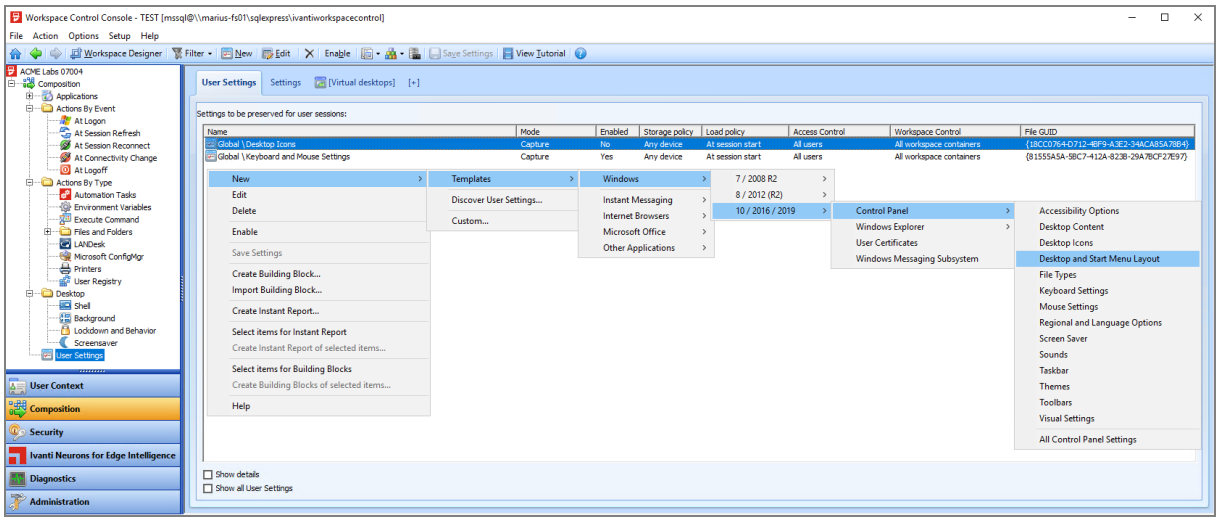
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Improved template for capturing Desktop and Start Menu Layout

The layouts of the desktop and the Windows Start Menu that are configured by end-users from within Workspace Control managed sessions can be captured using the **Desktop and Start Menu Layout** template. The template has been improved when capturing icon sizes for the following Microsoft Windows operating systems:

- Windows 10
- Windows Server 2016
- Windows Server 2019

The **Desktop and Start Menu Layout** template is found in the Workspace Control Console under **Composition > User Settings**. In the right-side pane, bring up the context menu by right-clicking and then select **New > Templates > Windows > 10/2016/2019 > Control Panel > Desktop and Start Menu Layout**.



Additional information is found in this KB article.

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Compatibility Updates

The following compatibility updates are part of this version of Workspace Control:

Microsoft Edge Chromium shortcut in Windows 10 20H2

Workspace Control now correctly handles the shortcut for Edge Chromium on Microsoft Windows 10 20H2 machines. This issue occurred when option **Windows Shell shortcut creation** is set to **Replace all unmanaged shortcuts** in the Workspace Control Console under **Composition > Applications > Settings**.

Additional information is found in this KB article.

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Bug Fixes

The following customer support issues have been resolved in this version of Workspace Control:

Problem ID	Title
76175	When the Workspace Control Shell is used, Microsoft Teams cannot be closed during log off. Link to KB article
76839	Citrix Private VM hosted applications are not intercepted by Workspace Control. Link to KB article
77280	Workspace Control does not correctly restore user settings with `Value=(Default)` if their `Data` field is empty. Link to KB article
77769	Executing `res.exe /config` commands with additional parameters from Ivanti Automation or the Windows Task Scheduler, results in failure. Link to KB article
77993	When Citrix XenApp Publishing is used, the Remote Access Connection Manager service cannot start if the Secure Socket Tunneling Protocol Service is disabled on the Citrix server. Link to KB article
78162	Importing a connection file in the Workspace Control Agent using the command line, results in message: *Ivanti Workspace Control Agent - Configure connection. Please enter a Cloud Relay Server Account Id.* Link to KB article
78173	`pwrcache.exe` generates error: *ProfileContainerConfigurationFactory.CreateConfiguration - Input String was not in a correct format*. This occurs when configuration changes are made to **Location and Devices** or **Workspace Containers** in Workspace Control environments where the Microsoft Profile Container Integration was never enabled. Link to KB article
78255	Registry setting `MonitorEndProgram` does not work when Workspace Control is configured to use French or Norwegian languages. Link to KB article

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Problem ID	Title
78287	When a Workspace Control managed session is started, duplicate entries are created for **User Registry** settings of type string with `Name={Default}`. Link to KB article
78327	After upgrading from Workspace Control 10.0.400.0 to version 10.1.100.0, User Installed Applications are not visible in the Start Menu. Link to KB article
85813	Windows 10 template for capturing taskbar settings causes Workspace Control to become unresponsive while loading. Link to KB article
86056	In the same Workspace Control managed session, starting second instances of Citrix published applications takes a minute before the instance starts. Link to KB article
86077	Opening PDF files from Workspace Control managed App-V applications takes over a minute before the file opens. Link to KB article
	When using Ivanti Cloud Relay, Workspace Control Agents sometimes create duplicate copies of the Agent. Link to KB article
	When users log into Workspace Control managed sessions configured to use the Workspace Control Shell as the default desktop shell, three instances of Microsoft Edge can be opened in the taskbar and cannot be closed. This behavior prevents users from logging off. Link to KB article
	In the Workspace Control Console, under **Administration > Agents**, configuring **Run Workspace Composer** to either **Automatic** or **Manual** does not work correctly for Workspace Control Agents that are configured to connect to the Cloud Relay. Link to KB article
	A locally authenticated user with low privileges can leverage an unspecified attack vector to bypass Files and Folders Security. This makes it possible to start unapproved applications with elevated privileges. Link to KB article

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Removed Fixes

The following fix was removed from this version of Workspace Control:

Problem ID	Title
77385	The execution order is incorrect when using `pwrgate %ID%` in execute commands under **Actions by Event > At Logon**. Link to KB article

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Previous versions

Workspace Control 10.6.20.0

The following customer support issues have been resolved in this version of Workspace Control:

Problem ID	Title
76526	Pixelated icons are displayed for Citrix XenApp published application on the Citrix StoreFront website. Link to KB article
76781	Triggering a Relay Server force cache update from the Workspace Control Console results in error: *Windows can not access the specified device, path, or file. You may not have the appropriate permissions to access the item*. Link to KB article
76832	User settings are not synchronized if a Workspace refresh is performed when users log into Workspace Control managed sessions and then establish a VPN connection. Link to KB article
76916	The Windows desktop background is not always set in Workspace Control managed sessions. Link to KB article
77183	Checking the **Do not show this message again** option does not prevent further **Network Security** notifications from displaying. Link to KB article
77250	After installing Workspace Control, an incomplete Workspace Control Agent cache causes user sessions to contain unmanaged shortcuts and generate multiple errors of type *out-of-memory*. Link to KB article
77350	Creating Building Blocks using the following command does not generate the corresponding XBB files: `pwrtech.exe /export path\<file path> /guid={<GUID>}` Link to KB article

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Problem ID	Title
77385	The execution order is incorrect when using `pwrgate %ID%` in execute commands under **Actions by Event > At Logon**. Link to KB article
77387	When **ImgGuard filter-driver** is active, *Surpass Viewer* application is not displayed after being started. This occurs on Workspace Control version 10.4.50.0 or higher. Link to KB article
77492	Under **Administration > Agents > Agents** tab, no Workspace Control Agents are displayed upon request using the **Search** button. This occurs on Workspace Control 2021.1 (version 10.6.0.0 or 10.6.10.0) with MySQL as the database type. Link to KB article
77494	Differences between Building Blocks created from the Workspace Control Console and Building Blocks created using the `pwrtech.exe` command-line tool. Link to KB article
77511	Microsoft FSLogix configuration made in the Workspace Control Console is not applied correctly to VMware Horizon environments when Access Control is based on Active Directory membership. Link to KB article
77513	Microsoft Edge Chromium managed shortcut is removed from the taskbar upon starting a new Workspace Control session. This occurs on Workspace Control 2021.1 (version 10.6.10.0) running on Windows 10 build 20H2. Link to KB article
77514	When the `UseStoreBrowse` registry setting is configured to `Yes`, the **Instant Passthrough** zone membership configuration is not applied to published applications. Link to KB article
77830	Workspace Control Console 10.6.0.0 MSI file can trigger a virus alert. Link to KB article
77833	Workspace Control Management Portal 10.6.10.0 MSI file can trigger a malware alert from Symantec Endpoint Protection. Link to KB article
	The text of the drop-down menu options for **Setup > Integration > Ivanti Products > Ivanti Neurons for Edge Intelligence > Settings** tab is editable.

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Workspace Control 10.6.10.0

The following customer support issues have been resolved in this version of Workspace Control:

Problem ID	Title
74104	Ivanti Automation tasks are not executed after configuring them to run as Notification type from the Workspace Control Console. Link to KB article
74777	Microsoft Windows Firewall service becomes unresponsive and results in a black screen when logging into Workspace Control sessions. Link to KB article
74781	During logon, if the printer creation process takes too long to complete, it prevents Workspace Control from establishing a connection between the VDX Plugin and the VDX Engine. Link to KB article
74887	After new Workspace Control Agent installations, Agent cache synchronization takes an unexpectedly long time to complete. Link to KB article
75496	When attempting to delete zones configured for global authorized files under their **Access Control** tab **> Locations and Devices**, it results in error message: *The selected Locations and Devices cannot be removed because it is still referenced by the following objects.* Link to KB article
75991	Workspace Control configures the screensaver timeout interval even when the screensaver is disabled from the Workspace Control Console under **Composition > Desktop > Screensaver**. Link to KB article
76174	Microsoft Exchange Online (Office 365) e-mail template no longer works. Link to KB article
76310	Execute Commands that use PowerShell scripts are carried out, but result in error message: *(2) - The system cannot find the file specified.* Link to KB article

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Problem ID	Title
76317	Long Desktop Background file names are truncated in the Workspace Preferences menu, under **Background > Select**. Link to KB article
76783	Under specific conditions, the results of Maintenance Actions are not reported correctly. These actions are configured in the Workspace Control Console under **Administration > Maintenance**. Link to KB article
76875	White lines at the end of digitally signed PowerShell scripts are removed, resulting in invalid digital signatures and the scripts failing to execute. Link to KB article
76945	In the Workspace Control Console, under **Security > Applications > User Installed Applications** or **Administration > Performance > CPU Optimization**, entries in the **Log** tab can be displayed in incorrect order under the **Time** column. Link to KB article
77130	In the Workspace Control Console, under **Composition > User Settings**, if the **Show all User Settings** option is checked, the **Load Policy** column displays incorrect default settings. Link to KB article
77141	After configuring **User Settings Capturing** for a managed application, starting another managed application occurs only after the capture is complete. Link to KB article
77161	Profile Containers status not updating in local cache after disabling the Microsoft Profile Containers Integration. Link to KB article
77208	Disabling the Microsoft Profile Containers Integration triggers dialog box: *Not all required parameters are filled in. Would you like to continue?* Link to KB article
77276	In the Workspace Control Console, under **Composition > Actions By Event > At Logon**, managed applications launched through execute commands using `%respfdir%\pwrgate.exe %application ID%` as the command line can result in the application intermittently not starting. Link to KB article

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Additional information

Workspace Control Product Area

Product downloads and documentation, or useful configuration and troubleshooting guides are found at the following link:

https://forums.ivanti.com/s/workspace-control-powered-by-res

Previous Versions of Ivanti Workspace Control

Downloads links to previous versions of Ivanti Workspace Control and their corresponding release notes are available on the Ivanti Community:

https://forums.ivanti.com/s/article/Ivanti-Workspace-Control-revision-download-links

Supported Operating Systems and Technologies

Supported Operating Systems, Database Systems, Directory Services, and third-party software are detailed in the Compatibility Matrix:

https://help.ivanti.com/res/help/en_US/IWC/2021/Help/Content/49657.htm

Workspace Control Upgrade Guide

Information about the upgrade path of Workspace Control is found at the following link:

https://forums.ivanti.com/s/article/Ivanti-Workspace-Control-Upgrade-Guide-10-2-x-10-3-x

Workspace Control Antivirus Best Practices

Antivirus exclusions required for Workspace Control are found at the following link:

https://forums.ivanti.com/s/article/Ivanti-Workspace-Control-Antivirus-Best-Practices

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Workspace Control Ideas

Vote for new ideas or submit your own ideas for Workspace Control:

https://ivanti.uservoice.com/forums/928756-workspace-control

Further Help and Information

Information about installing, configuring, and using Ivanti Workspace Control is available in the Administration Guide:

https://help.ivanti.com/res/help/en_US/IWC/2021/Help/default.htm

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