

Ivanti Patch for SCCM

Upgrade Guide



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Document Information and Print History

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Date	Version	Description
October 2016	Shavlik Patch 2.3	Initial release of this guide.
April 2017	Ivanti Patch for SCCM 2.3, Update 1	Rebranded the guide to Ivanti. Added note about the removal of the 100 category limit.
April 2018	Ivanti Patch for SCCM 2.4	Updated this guide for v2.4.

WELCOME

Purpose of this Guide

Welcome to Ivanti Patch for SCCM 2.4. This document describes how to upgrade from Shavlik Patch 2.2 or Ivanti Patch for SCCM 2.3 to Ivanti Patch for SCCM 2.4.

In addition to describing the upgrade procedure, this document lists a number of functional differences you should be aware of when upgrading to Ivanti Patch for SCCM 2.4.

New System Requirements and Prerequisites

Please note the following new requirements and prerequisites for Ivanti Patch for SCCM 2.4.

- Windows Server 2016 Family (excluding Server Core and Nano Server) is now officially supported as a console machine.
- .NET 4.6.2 or later is now required (was .NET 4.6.1 or later).
If you are missing this requirement, .NET Framework 4.7.1 will be installed for you during the upgrade process.
- If you intend to use the new Shared Settings feature, you must be an authorized WMI user and have Full Write permission to the ROOT\SMS\<site> namespace and all sub-namespaces of the primary SCCM site.
- If you intend to use the new Alerts feature to receive alert notifications via email, then SCCM must be configured to allow email notifications.
- When using Patch for SCCM in an environment in which the WSUS Server and the SCCM console reside on different machines, the operating system versions of the two machines no longer need to match.
- There is no longer a need for a Shavlik Protect Cloud account.

See the [Ivanti Patch for SCCM help system](#) for the complete list of system requirements.

UPGRADE PROCEDURE

Overview

This section describes how to upgrade from Shavlik Patch 2.2 or Ivanti Patch for SCCM 2.3 to Ivanti Patch for SCCM 2.4. Before performing the upgrade, be sure to read the *Significant Changes and Enhancements* section on page 6 so you are aware of how the upgrade will affect your system.

Performing the Upgrade

1. Close all programs running on the console machine, including Microsoft's System Center Configuration Manager.
2. Download the Ivanti Patch for SCCM 2.4 executable file to your console machine using the following link:
<https://go.ivanti.com/Web-Download-Patch-SCCM.html>
3. Double-click the file named **SCCMPatchSetup.exe**.
4. Respond to the dialog that asks if you want to continue with the upgrade.
If you click **Yes** and your console machine is missing one or more prerequisites, you will be prompted to install the prerequisites; a reboot may be required. If you are not missing any prerequisites, the **License Agreement** dialog is displayed.
5. Accept the license agreement and then click **Install**.
After the files have been installed the **Completed** dialog is displayed.
6. Click **Finish**.

Your next steps should be to access the program, activate your license and re-configure your settings. See the next section for complete details.

UPGRADE TASKS PERFORMED ON THE CONSOLE


In order to complete the upgrade, the following tasks must be performed on the Ivanti Patch for SCCM console.

Enter Your License Key

(Applies only to users upgrading from Shavlik Patch 2.2)

If you were using Shavlik Patch 2.2, you must activate your program license immediately after upgrading to Ivanti Patch for SCCM 2.4.

Note: The following procedure is for console machines that have an Internet connection. For information on activating a license key in a disconnected environment, see the [Ivanti Patch for SCCM help system](#).

1. If you have an electronic copy of your license key(s), copy it to your computer's clipboard.
You should have received your license key in an email message from Ivanti. If you don't have a license key, contact your Ivanti representative or visit: <https://www.ivanti.com/company/contacts>.
2. Start Microsoft's System Center Configuration Manager and then select **Software Library > Software Updates > Ivanti Patch**.
3. Click the **Enter / refresh license key** button.
4. On the **License Activation** dialog, choose **Product license**.
5. (Optional) If your activation key did not get automatically pasted into the **Enter your activation key(s)** box, click the paste icon ().
6. (Conditional) If your organization uses a proxy server, click **Configure proxy** and provide the credentials necessary for the activation process to reach the activation server.
7. In the **Select an activation method** box, choose **Online**.
8. Click **Activate online now**.
If the activation is successful, the message **Ivanti Patch for SCCM product activation successfully completed** is displayed near the bottom of the dialog.
9. Click **Close**.

Review Your Program Settings

All of your existing program settings should be preserved during the upgrade process. Just to be sure, however, you should click **Settings** and verify all configuration options on all of the tabs. In particular:

- On the new **Shared Settings** tab, by default the **Use shared settings** check box will not be enabled in order to mimic your old v2.3 environment. If you are interested in enabling this feature, please see: https://help.ivanti.com/sh/help/en_US/PAT/24/Topics/Shared_Settings_Tab.htm
- On the **License** tab, please verify that the license key details and expiration date are as you expect.

SIGNIFICANT CHANGES AND ENHANCEMENTS IN IVANTI PATCH FOR SCCM 2.4

Complete details about each of the following topics can be found in the help system:

http://help.ivanti.com/sh/help/en_US/PAT/24/PAT.htm

Alerts

Alerts are now available that notify you of important events. You can customize the severity level of each alert configuration as you see fit: Information, Warning, or Critical. You view active alerts within the product, and you can choose whether you want to receive alert notifications via email.

For details, see:

https://help.ivanti.com/sh/help/en_US/PAT/24/Topics/What_are_Alerts.htm

Shared Settings

There are now two different configuration setting levels available within the product.

- **User settings:** With this option, all settings are uniquely configured for each user on each console machine. This is the default option and mimics the functionality in version 2.3.
- **Shared settings:** With this option, certain settings can be shared by other users of the product. The shared settings apply regardless of where or who you are when you access the console. This simplifies the setup process for other users and for yourself if you move between consoles.

For details, see:

https://help.ivanti.com/sh/help/en_US/PAT/24/Topics/Shared_Settings_Tab.htm

Shared Filters

You can specify if your custom Smart Filters and your composite filters will be available only to you or if they will be available to other users. You must opt in to the **Shared Settings** feature in order to share your filters.

For details, see:

https://help.ivanti.com/sh/help/en_US/PAT/24/Topics/Custom_Filters.htm

One Shared Site-Wide Recurring Task

If you opt in to the **Shared Settings** feature and you choose to automatically publish updates using a recurring scheduled task, that task will be visible and editable on all consoles. It will also become the single recurring task for all users who opt in to shared settings.

New Grid Control

Information is now presented using a new grid control system. This provides many more capabilities for displaying, grouping, organizing and filtering your data columns.

Real-Time Status

Real-time status of tasks performed on the console is now shown in the grid.

Timestamp Server

You can now apply a timestamp to your WSUS packages during the publication process. One benefit to providing a timestamp is that you will not need to re-sign update packages when a WSUS signing certificate expires. This is because the timestamp allows the signature to be verified even after the signing certificate has expired.

For details, see:

https://help.ivanti.com/sh/help/en_US/PAT/24/Topics/WSUS_Server_Tab.htm

Relaxed Version Matching Requirement

When using Patch for SCCM in an environment in which the WSUS Server and the SCCM console reside on different machines, the operating system versions of the two machines no longer need to match.

Updated Search Tool

The search tool used to locate updates in the top pane of the grid has been improved. It contains an updated syntax and has a new look.

Full Ivanti Rebrand

Images and icons have been updated to reflect the Ivanti brand. In addition, all references to Shavlik and LANDESK have been removed. Directory paths, folder names and scheduled tasks are automatically updated during the upgrade process.
